The National Archives and Records Administration's 5th National Action Plan for Open Government (2022-2024)

The work that the National Archives and Records Administration (NARA) has planned for our Agency Open Government Plan are also submitted as our recommendations for the U.S. National Action Plan (NAP). We have organized our plan by the categories provided by the Administration for the 5th U.S. NAP. As recommended by civil society organizations, NARA intends to publish self-assessments of the initiatives set forth in this plan.

1. Transform Customer Experience and Service Delivery

- The National Archives Catalog is the digital public access portal to the permanent records of the federal government. The Catalog describes over 95% of the records in NARA's vast holdings and provides access to digital copies of more than 200 million pages of our records. We plan to improve the Catalog over the course of the next two years by:
  - Launching our new Catalog site in production with improved search experience and new optical character recognition (OCR) tool. Our FY23 goal is to make 225 million digital copies available through the Catalog.
  - Enhancing the Catalog with expanded user contribution types including translations and individuals' names. We plan to make 320 million digital copies of our records available to the public through the Catalog by the end of FY24.

- NARA's flagship website, archives.gov, has not undergone a redesign in several years. Using shared federal web design standards, agile methodologies, and a human-centered design approach, NARA will begin a redesign of the website in FY24 and complete the effort in FY25.

- As recommended in the Acting Archivist's November 10, 2022, meeting with Civil Society, NARA will revitalize our Open Government web page, which has been dormant since 2016.

2. Improve Access to Information

- NARA's Office of Government Services ([OGIS](#)) will provide a "lessons learned"/success story of the creation of the FOIA Advisory Committee (created by NAP 2.0), and all of the great work it has done since it was stood up in 2014 - including 51 recommendations all being tracked by OGIS on our [Dashboard](#). NARA recommends that the FOIA Advisory Committee be used as a model for other similar bodies that could be created going forward (in a future-looking NAP) that reflects a collaborative partnership between the government and open government community.
  - NARA will deliver the "lessons learned" by the end of FY23.

- NARA's Office of the Chief Records Officer is launching an initiative to develop a public-facing dashboard to share information NARA gathers about federal agency records management programs. As stated in NARA's Strategic Plan, FY 2022-2026, the dashboard will provide the public with a web-based resource of agency profiles leading to greater transparency into how agencies are managing their records. Although the completion date for the dashboard is post-2024, we will report on development progress in this Open Government plan.
  - NARA will post progress reports on data management strategies and dashboard prototyping.

3. Engage the Public in the Work of Government

- NARA's Reparative Description and Digitization Working Group**,** a subgroup of NARA's Equity Team**,** will engage with two underserved and under-represented communities to build positive, trusting relationships. Our goal is to work with community points of contact to identify and prioritize records in our holdings that are important and impactful to their communities. This effort will result in meeting with community points of contact, identifying pertinent records, prioritizing records for processing, description, digitization, bulk download, transcription or potentially other collaborative projects. This will not be a singular effort, but an iterative conversation between staff and communities.

- As recommended in our meeting with Civil Society groups on November 10, 2022, NARA encourages the Administration to restore Whitehouse.gov/open.

4. Counter Corruption and Ensure Government Integrity and Accountability to the Public

- NARA is collaborating with the Library of Congress, the Smithsonian, and Virginia Tech to develop an ethical framework for working with artificial intelligence in government cultural heritage institutions. In FY23, we will host workshops with invited stakeholders. In FY 24, we will share the framework draft publicly for engagement and comment. In FY 25, the framework will be finalized.