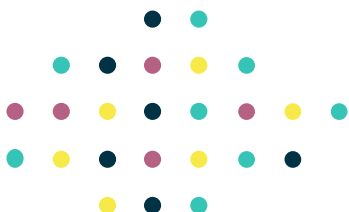




Casepoint RFI Response: NexGen FOIA Tech Showcase, Day 1, topic 4 Artificial Intelligence Tools

Company Name: Casepoint
Company Address: 7900 Tysons One Place, Suite 680
Tysons, VA 22120
Company Website: <http://www.casepoint.com>
Authorized Representative: Amy Hilbert
Executive Vice President, Public Sector
Phone: 443-506-8219
Email: ahilbert@casepoint.com

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CFO-Council@nara.gov.

Re: RFI Response: NexGen FOIA Tech Showcase, Day 1, Topic 4

To whom it may concern –

Casepoint, LLC ("Casepoint") is pleased to provide an overview of our FOIA technology solution to support FOIA workflows across federal agencies. Casepoint is an end-to-end FedRAMP authorized FOIA technology solution that provides a user-friendly, highly secure, centralized environment for processing, reviewing, producing, and storing data. Casepoint’s powerful, time-saving FOIA technology allows federal agencies to review and respond to FOIA requests faster with less risk.

Casepoint’s FOIA technology is a robust eDiscovery tool that combines powerful data processing, search and redaction capabilities, and an AI suite with expert services to support our customers' FOIA and eDiscovery needs. Federal and state agencies, including the Securities and Exchange Commission, Veterans Affairs, Department of Defense, West Virginia Office, and the State of Connecticut, leverage Casepoint’s FOIA technology to manage and review complex data related to FOIA requests.

Casepoint would be excited to demonstrate our capabilities in NexGen FOIA Tech Showcase. In addition to the topic specific technology showcase demos, Casepoint suggests vendors be allowed to demo full capabilities for FOIA. This will allow the participating federal agencies to see and evaluate the presented FOIA technology solutions from an end-to-end perspective.

As the company point of contact, I have provided my contact information below if you have any questions.

Sincerely,

Amy Hilbert

Amy Hilbert
Executive Vice President, Public Sector
Casepoint, LLC
7900 Tysons One PI Suite 680
Tysons, VA 22102
Phone: 443-506-8219
Email: ahilbert@casepoint.com



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1. Executive Summary / Intro / Overview

The top challenges agencies face with FOIA include managing the growing volumes of data and requests, efficiently identifying requested information, meeting response timelines, and human error. As a result, agencies need a comprehensive FOIA solution that is secure and scalable and provides collaboration and automation tools to support efficient and accurate FOIA responses. Casepoint is a secure, cloud-based legal discovery platform that offers a FOIA technology solution for managing the growing demands and complexities of FOIA requests. Casepoint’s FOIA technology solution reduces the cost, time, and complexity of using inefficient options and outdated technology to manage the FOIA process through a powerful, innovative, unified solution.

Casepoint’s powerful, innovative, time-saving FOIA technology solution allows federal agencies to successfully process and respond to FOIA requests faster. Casepoint brings an end-to-end FedRAMP authorized FOIA technology solution that provides a user-friendly, highly secure, centralized environment for processing, reviewing, redacting, producing, and storing documents. Our solution directly aligns with Chief FOIA Officers Council’s Technology Committee Day 1 topics. Casepoint’s intelligent case processing tools quickly and seamlessly process and deduplicate data for FOIA review and response. Casepoint is composed of built-in advanced search technology and artificial intelligence that significantly improve executing searches for FOIA responses. Casepoint’s redaction tools allow FOIA personnel to quickly and accurately pinpoint sensitive or exempt information and properly redact the information to remove the information and sanitize records.

2. Casepoint’s Artificial Intelligence Tool: CaseAssist

At Casepoint, we don’t see artificial intelligence (AI) as a “nice to have” but rather as a core part of our technology -- That is why Casepoint’s artificial intelligence tools are built directly into the platform. Casepoint’s AI suite, collectively called CaseAssist, includes CaseAssist Active Learning and CaseAssist Data Stories to organize and group information so users can quickly work through un-focused data collections to quickly cull unnecessary data and find relevant information. Casepoint’s built-in artificial intelligence strategically mines data, honing in on the most relevant information to support cases and presenting that information in a controlled and sensible manner.

CaseAssist is Built-in at No Additional Cost - CaseAssist is designed for modern FOIA needs. Casepoint’s patented artificial intelligence and analytics capabilities are integrated and packaged with Casepoint’s end-to-end legal discovery platform at no additional cost. This enables customers to leverage these AI features from day one to boost productivity and business results.

Defensible and Trusted Results - CaseAssist allows you to know when you can stop reviewing documents, improve efficiency, and reduce risk and cost. You are no longer limited to classifications of Relevant/Not Relevant: Our innovative and intelligent technology goes beyond binary results to classify documents based on just one topic or multiple issues. And multiple CaseAssist Active Learning sessions can run on the same data in parallel to streamline workflows resulting in immeasurable time savings and ultimately, cost savings.

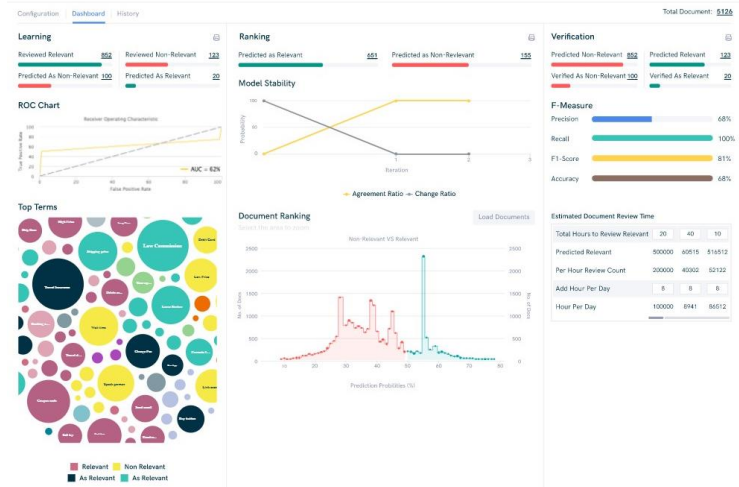


Faster Results - Our Results Speak for Themselves - Customers have witnessed an increase in their time to insight by up to 83% thanks to utilizing AI to cull down data and find relevant documents.

2.1. CaseAssist Active Learning

CaseAssist Active Learning is simple to use with powerful results. CaseAssist Active Learning constantly learns from your input to continuously predict and rank unreviewed documents. It supports full verification, precision, recall, model stability, and F-measure reporting. It helps with review prioritization, review automation, and workflow automation with the integrated dynamic batch solution.

CaseAssist Active Learning uses artificial intelligence and machine learning to enable FOIA teams to accurately identify the most relevant documents and cull non-relevant data automatically with minimal human intervention, saving countless hours of expensive human review time.



Furthermore, our **dynamic batching**, batches documents automatically based on their ranking, making sure you see the most relevant documents first. Setting up CaseAssist Active Learning and managing it is extremely quick and easy. At a glance, the CaseAssist Active Learning dashboard showcases the real-time progress as data is classified.

2.2. CaseAssist Data Stories

Data Stories, another feature of CaseAssist, helps FOIA teams find and review key documents much faster. FOIA scoping begins with searching for specific terms, dates, individuals, and other essential information. The FOIA response is built from key documents, notable paragraphs or phrases, and user-entered text. Users can also associate tags or key documents to help CaseAssist seek out similar documents.

CaseAssist creates folders and groups the information by the different criteria. Access the folders built by CaseAssist – People, Dates, or Key Terms –and expand them to see the subfolders where CaseAssist has grouped the information by the different criteria. FOIA teams may compose multiple intersecting stories from the corpus of data to find the most relevant documents to meet the FOIA request.

