



Schedule



#	TIME (ET)	SESSION TITLE	PRESENTER(S)
	10 a.m.	Welcoming Remarks	David S. Ferriero Archivist of the United States of America
1	10:05 a.m.	<i>Exploring History Hub for Genealogists and Researchers</i>	Rebecca L. Collier Archivist at the National Archives at College Park and Coordinator for History Hub Darren Cole Digital Engagement Specialist at the National Archives in Washington, DC Kelly Osborn Community Manager and Web Developer at the National Archives at College Park
2	11 a.m.	<i>Preserving Personal Collections</i>	Sara Holmes Management and Program Analyst at the National Archives in St. Louis
3	12 p.m.	<i>Immigrant Records: More Than Just Ship Passenger Arrival Lists</i>	Elizabeth Burnes Archivist at the National Archives at Kansas City and NARA's Subject Matter Expert on Immigration Records
4	1 p.m.	<i>Using National Archives Records to Research World War I Naval and Marine Corps Records for Genealogical Research</i>	Nathaniel Patch Archivist at the National Archives at College Park and NARA's Subject Matter Expert on U.S. Navy, Marine Corps, Coast Guard Records
5	2 p.m.	<i>Discovering and Researching Bureau of Indian Affairs School Records</i>	Cody White Archivist at the National Archives at Denver and NARA's Subject Matter Expert on Native American Records
6	3 p.m.	<i>The Homestead Act: Land Records of Your Ancestors</i>	James Muhn Researcher, Writer, and Lecturer on Federal Land Policy
	4 p.m.	Closing Remarks	Ann Cummings Executive for Research Services



Exploring History Hub for Genealogists and Researchers



Rebecca Collier, Darren Cole, and Kelly Osborn

Audience Skill Level: All

Hit a snag in your research? Bring your question to History Hub, the National Archives' pioneering online platform for crowdsourced historical and genealogical research, where Archives staff and expert community members alike are waiting to lend their expertise. Learn about the capabilities of History Hub including how to search from the pool of existing questions, how to post your own question, how to sign up and join the community, see what our partner agencies are doing, and more.

Presenter Biographies



Rebecca Collier

Rebecca L. Collier currently is serving as the Research Services Coordinator for History Hub and her office is located at the National Archives in College Park, MD. Prior to that, she worked in Textual Reference since 1985. Ms. Collier received her M.A. in History and a Master of Accountancy from Bowling Green State University, OH, and a B.A. in History from Ohio Northern University, OH. Ms. Collier has served as Chair of the MARAC from July 2018 to June 2019.




Darren Cole

Darren Cole is a Digital Engagement Specialist in the Web Branch of the Office of Innovation at the National Archives. In addition to providing technical and community management support for History Hub, he supports a number of online projects, including websites for Archives.gov and the National Archives Museum. Darren received his Ed.M. in Educational Technology from the Harvard Graduate School of Education, and a B.A. in History and English from Tufts University.



Kelly Osborn

Kelly Osborn is a community manager and web developer in the National Archives' Office of Innovation. Before coming to work at NARA, she was a web developer for the publishers of The Atlantic and Science Magazine, as well as the Smithsonian's American Art Museum. She has her masters in art history from American University. The program requires two theses; the one in her area -- American art -- was on feminism and performance art.



We are a support community for
researchers, citizen historians,
archival professionals, and open
government advocates

[Get Started](#)

History Hub

Electro Chemical Telegraph Patent Letter Drawing

history.gov

History Hub is...

a **crowdsourcing platform** for people interested in researching history and genealogy



Blog Posts



Documents



Discussions



Polls



Events



Ideas



We are a support community for researchers, citizen historians, archival professionals, and open government advocates

[Get Started](#)

Electro Chemical Telegraph Patent Letter Drawing








ASK QUESTIONS AND FIND ANSWERS

[Ask](#)


RECENT BLOG POSTS

- [You Want to Find Out About an Indian Ancestor](#)
- [WWII Military Unit Records at the National Archives](#)
- [Immigration and Naturalization Records: Where are they?](#)
- [Prologue Article - Pre-Bureau Records and Civil War African American Genealogy](#)
- [World War I Centennial research portal](#)
- [Letters to Lincoln Challenge](#)
- [Transcriptions Reveal Life in the Trenches](#)

RECENT QUESTIONS

- [Reviewing: Delete formatting or leave as is?](#)
17 hours ago in CROWD by Kim Elliott 
- [Peace Corps 10th Anniversary Posters - where is the original work?](#)
17 hours ago in Researchers Help by EA Jervis 
- [Seeking information for 41st Tank Battalion & US Allied Commission in Austria](#)
18 hours ago in Military Records by Heidi Lerner 
- [Searching for WWII records of XIX Corps in France](#)
19 hours ago in Military Records by Peter Hack 
- [DD214](#)
19 hours ago in Military Records by David Hunter 
- [Red Cross and USO clubs during WWII](#)
19 hours ago in Researchers Help by Linda Wells 
- [U.S. Court of Claims records re award to Eastern Cherokees](#)
19 hours ago in American Indian Records by David Stringer 

[More](#)

 [Get a feed of this content](#)

CONNECT WITH A COMMUNITY

Researchers Help

New to research or having trouble with a topic? Find help here.



Military Records

Help for civilians and veterans seeking information and military records, past and present.



Genealogy

Genealogy enthusiasts gather here to share best practices and helpful tips.



Women's Rights and Suffrage

We can help answer your questions about the 19th Amendment and the history of the rights of women.



African American Records

There is a wealth of information to be found. Share your successes and find help to get past roadblocks.



American Indian Records

Ask questions and share information about locating and retrieving federal American Indian Records.



Legislative Records

Records of the House of Representatives, Senate, and legislative branch organizations and commissions.



Presidential Records

Many materials from the Executive Office are preserved, maintained, and available to the public.



Technical Help and Support

Not sure how to get started? We're here to help.



FEATURED COMMUNITY

CROWD

Explore, transcribe, and tag digitized images of manuscripts and typed materials from the Library's collections. Everyone is welcome to take part! Improve search, readability, and access to handwritten and typed documents at crowd.loc.gov.



[See all communities >](#)



All Places >

Researchers Help

Following in 1 stream

Overview

Content

People

Subspaces and Projects

Reports

Actions ▾

About

Share

Manage ▾

Are you just getting started in your research? Have you reached a stumbling block? We can help.

RECENT CONTENT



Red Cross and USO clubs during WWII

16 minutes ago

by Linda Wells



Peace Corps 10th Anniversary Posters - where is the original work?

20 hours ago

by EA Jervis



Seeking information about family member in East Germany

24 hours ago

by Karen Nickle



What is included in RG 59 Central Decimal File for 1938-1939?

24 hours ago

by george hanff



During the depression could shops just close without going through bankruptcy?

1 day ago

by Kenneth Izutsu



Need information regarding federal prison inmate

2 days ago

by ken hawkins



Herbert Hoover Jr.'s involvement in 1956 Suez Canal Crisis

by Caroline Rose



ASK FOR RESEARCHER HELP

What is your question about?

Ask

FEATURED CONTENT

[Records For Veterans- Gathering Evidence for Claims & Benefits](#)

[WWII Military Unit Records at the National Archives](#)

[You Want to Find Out About an Indian Ancestor](#)

[Researching Civil War Draft Records in NARA's Regional Archives](#)

History Hub is...

- ★ A platform where people can get answers from **multiple sources**
- ★ ...and a community of **citizen experts**
- ★ A knowledge base that **scales and improves** in quality over time

It is also the result of **ongoing research** into how organizations communicate with and serve their audiences

[I dropped my iphone 5s in the toilet, HEL... - Apple Community](#)

<https://discussions.apple.com> › iPhone › Using iPhone ▼

Feb 14, 2017 - 7 posts - 4 authors

Your iPhone may seem fine now but later the inside may slow corrode which may cause you more problems. I will suggest to get a repair.

[I dropped my iPhone 6 in the toilet. I tu... - Apple Community](#)

<https://discussions.apple.com> › iPhone › iPhone Hardware ▼

Aug 21, 2016 - 4 posts - 3 authors

Contact Apple Support (mail-in service may be available) or make a Genius Bar reservation to establish your available service options, ...

[Help ! I dropped my phone in the toilet, ... - Apple Community](#)

<https://discussions.apple.com> › iPhone › iPhone Hardware ▼

Mar 21, 2017 - 7 posts - 3 authors

Learn what to do if your device won't start up past the Apple logo or doesn't ... Help here > Liquid damage to iPhone or iPod isn't covered by ...

[iPhone dropped in toilet but still works - Apple Community](#)

<https://discussions.apple.com> › iPhone › iPhone Hardware ▼

Sep 17, 2017 - 8 posts - 4 authors

Hi all,. Last night I accidentally dropped my iPhone in the toilet and I quickly took it. Luckily is still working and I got all my pictures because I just ...

[I dropped my phone in the toilet but it s... - Apple Community](#)

<https://discussions.apple.com> › iPhone › Using iPhone ▼

Sep 24, 2017 - 6 posts - 4 authors

Hi i_believe4,. It is a good sign that it is working, it takes some water to damage the iPhone 6s. What you can do is to use a hair dryer or put it in ...

[help: dropped my iphone 5 into the toilet... - Apple Community](#)

<https://discussions.apple.com> › iPhone › Using iPhone ▼

History Hub is based on trends in consumer research and powered by the same platform as the Apple Support Community

The problem (user perspective)

< Relatable real world example >

My laptop started making a **disturbing noise**



Help me, Google!

“**Why** is my laptop making
a weird beeping noise?”

Research question



“**Why** is my laptop making
a weird beeping noise?”



mac laptop is making weird beeping noise



All Videos Shopping News Images More Settings Tools

About 747,000 results (0.74 seconds)

Videos



Macbook Pro Making Beeping Noises & Doesn't Turn On (Why Does ...)

RubberWilbur
YouTube - Jul 4, 2015



MacBook Pro 3 Beeps Fix - Simple DIY Solution

Eric Worrall
YouTube - Jun 30, 2015



How To Fix Macbook Pro 3 Beeps Error

Gabe Ekemezie
YouTube - Oct 26, 2016



Yes, just like that!



My MacBook Pro is making a beeping sound.... - Apple Community

<https://discussions.apple.com/thread/5171775>

Jul 15, 2013 - 16 posts - 10 authors

Thanks. It's just one **beep** I guess. It goes: beeeep.....beeeep.....beeeep exc. If its the ram, that doesn't **make** sense because it would tell me ...

[My MacBook Pro is making loud beep sounds...](#) 4 posts Jul 27, 2017

[My laptop is making a loud beeping noise ...](#) 5 posts May 12, 2015

[Macbook won't turn on, weird beeping nois...](#) 16 posts Jan 18, 2011

[Macbook Pro keeps making beeping noises?](#) 4 posts Aug 15, 2010

[More results from discussions.apple.com](#)



LuckyTreyson

• Level 1 (48 points)  iCloud

Researcher



Q: My MacBook Pro is making a beeping sound. What's wrong with it?

My MacBook Pro started making a beeping sound. This was pretty random and out of no where. My MacBook has been running fine... Until now. Please help.

MacBook Pro, OS X Mountain Lion (10.8.4)

Posted on Jul 15, 2013 1:30 PM

Reply

I have this question too (3206)

Common problem



Within minutes: answer from citizen expert (who does not work for Apple)

 LuckyTreyson | • Level 1 (48 points)  iCloud

★ Helpful

Jul 15, 2013 2:07 PM in response to nbar

It beeps at boot. When I went to go use it the screen was off. So I thought it must off turned off by itself and I tried turning it on again. When I went to turn it on it started beeping. The screen is black.

[View answer in context](#)

 JorddyT | • Level 1 (60 points)

Jul 15, 2013 1:51 PM in response to LuckyTreyson

My friend actually had a similar problem sometimes one of the ram pieces can get broken jarred out or loosened you can...

- try a PRAM reset

- press and hold down Command + option + p + r keys right when its turning on
- wait till you hear three chimes
- then release and see if that works

- check to see if one of them has physical damage

- if one does remove it and restart the computer see if it works normally... P.S. sometimes even though they look okay try it with each one separtely to figure out which one is causing a problem

[View answer in context](#)


 JorddyT | • Level 1 (60 points)

Jul 15, 2013 1:35 PM in response to LuckyTreyson

<http://support.apple.com/kb/HT1547> hopefully this will help you


[View answer in context](#)

This was the answer to my problem!



Helpful

Also helpful, but didn't show up in my original search



Success!

- ★ I asked a **specific research question**
- ★ I got an **answer within minutes**
- ★ People who are knowledgeable (“**citizen experts**”) helped on the original problem
- ★ The **answer is available to anyone** who Googles a similar research question

User expectations

- ✓ Ask a **specific** question
- ✓ Get help **immediately**, often from “citizen experts”
- ✓ Ask **follow-up** questions
- ✓ Search and find an answer **easily**

What problems can History Hub solve?

We answer questions on a **1 to 1** basis
(email, phone, consult)

- ★ Over **25,000** research questions came through our website last year

We answer similar questions **again and
again and again and again and
again and again and again and
again and again and again...**

Captain D Smith Jul 5, 2018 3:37 PM

Searching for Naval record of NATO operation Silver Tower conducted in October 1968

This question is **Assumed Answered**.

Where can I obtain a copy?

I have the same question (0)

25 Views Tags (edit): Reply

1 HELPFUL

Rebecca Collier

Re: Searching for Naval record of NATO operation Silver Tower conducted in October 1968

Dear Captain D. Smith,

Thank you for posting your request on History Hub!

[Logbooks of U.S. Navy Ships and Stations, 1941 - 1983](#) and located the deck logs of the USS Waso (CVS-18) for October 1968, which was part of Task Group 87.1. For access to these records, please contact the National Archives at College Park - Textual Reference (RDT2) via email at archives2reference@nara.gov.

Post-WWII U.S. Navy operational records such as those for TG 87.1 are in the custody of the Operational Archives Branch, [Naval History & Heritage Command](#), 805 Kidder Breese Street, SE, Washington Navy Yard, Washington, DC 20374-5060.

NATO records pertaining to Exercise Silver Tower are in the custody of the NATO Archives. The website is <http://archives.nato.int/> and email address is nato.archives@hq.nato.int.

We hope this information is helpful. Best of luck with your research!

1 of 1 people found this helpful

Actions Helpful Yes | No Like (0) Reply

Research Question

National Archives Expert

Navy Deck Logs at NARA (very popular records)



We can't always provide a complete answer to the questions because the answer may be in records held
elsewhere



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1 of 1 people found this helpful

Actions

Helpful Yes | No

Like (0)

Reply

Research Question

National Archives Expert

Navy & NATO Contact Information

National Archives expert

National Archives Records



kobo akatchi Jan 26, 2018 10:17 PM

why did so many African American leaders protest Marcy Gravy?

This question is **Not Answered**.

what examples of progress could leaders like Du Boise, James Weldon, A Philip Randolph, and Marcus Gravy point out in the 1920's?

I have the same question (0)

246 Views Tags:

Rebecca Jan 29, 2018 1:46 PM (in response to kobo akatchi)

Re: why did so many African American leaders protest Marcy Gravy?

Dear Kobo Akatchi,

Thank you for contacting the History Hub!

To respond to your question, you will need to investigate the leader you listed. We suggest that you begin by exploring the Marcus Garvey's papers at the [University of California - Los Angeles African Studies Center](#); the papers of W.E.B. duBois at the [University of Massachusetts Amherst Library Special Collections and Archives](#); the papers of James Weldon Johnson at [Emory University Stuart A. Rose Manuscript, Archives, and Rare Book Library](#); and the papers of A. Philip Randolph at the [Library of Congress](#).

There are some Federal records that pertain to [Garvey](#), [duBois](#), [Johnson](#), and [Randolph](#) in the National Archives Catalog.

Other collections that may be of interest are the records of the [NAACP](#) housed at the Library of Congress and the [Universal Negro Improvement Association and African Communities League \(UNIA-ACL\)](#) at UCLA.

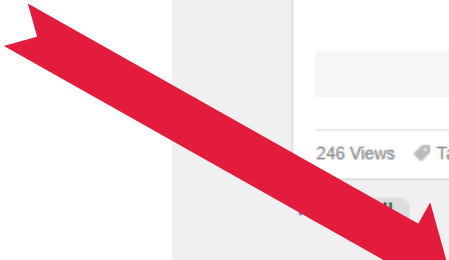
We hope this information is helpful. Best of luck with your research!

2 of 2 people found this helpful

Actions Like (0)

Research Question

Records at Universities and Library of Congress





Dianne Holley Mar 22, 2018 11:44 AM

Are Library of Congress employee records available for 1905?

This question is **Not Answered**. (Mark as assumed answered)

Good morning –

Setting the scene:

Attempts to retrieve an 1887 Washington, D.C. birth certificated were thwarted by three situations: 1st- no mother's maiden name, 2nd- 6 index pages surrounding the surname in question are missing on Family Search (and presumably in D.C.), and 3rd - D.C. birth certificates are not necessarily chronological and a search of thousands 1 year before and after proved futile.

As it happens, the mother and the son both (according to newspaper article and city directory) worked at the Library of Congress. Is there any way to access records to determine mother's maiden name?

Thanks!

Dianne Holley

I have the same question (0)

104 Views Tags (edit):

Reply

3 HELPFUL



LOC Manuscript Division

Re: Are Library of Congress employee records available for 1905?

There is a collection of Library of Congress records held by the Manuscript Division at LC, which include a limited amount of personnel records. A specialist in the Library's records is available to respond to inquiries submitted via the Ask-A-Librarian page at <http://www.loc.gov/rr/askalib/ask-mss.html?loclr=hhub>. General information about the Manuscript Division is available at <http://www.loc.gov/rr/mss/?loclr=hhub>.

2 of 2 people found this helpful

Actions -

☆ Helpful Yes | No

👍 Like (1)

Reply

Research Question

Library of Congress Expert

Research Question



joan stachnik Jun 26, 2018 4:07 PM

Naturalization records

This question is **Not Answered**.

Hi, I'm looking for information on a possible ancestor. I've looked at previous questions on naturalization but I'm not finding a similar question. Prior to the 1900s, were minor children "automatically" given citizenship if a parent became a citizen? My ancestor was born in 1873 in Poland and immigrated to the US in 1874. He is listed as a naturalized citizen in a 1910 census as well as on his 1918 draft registration card. So would naturalization papers be available for him, if he gained citizenship when or if his father became a citizen? And if not (ie, if he applied on his own), what would be the youngest age one could apply for citizenship? Also, I do not know his parents' names nor the port of entry, but would have an infant been listed on a passenger manifest? thank you, joan

I have the same question (0)

142 Views Tags: naturalization records, genealogy

1 HELPFUL

Beth Parish Jun 26, 2018 4:07 PM

Re: Naturalization records

Ms. Joan,

As I have been going through Ancestry to work on my family tree, I have come across a search for specifically what you are asking. Yes, the children would automatically gain citizenship once their parents naturalized. If you know his name you can always go to the Ellis Island page and look up what ship he came in on and that may help you get more details that you don't already have. I hope this has helped you. 😊

1 of 1 people found this helpful

Actions Like (0)

joan stachnik Jun 27, 2018 3:41 PM (in response to Beth Parish)

Re: Naturalization records

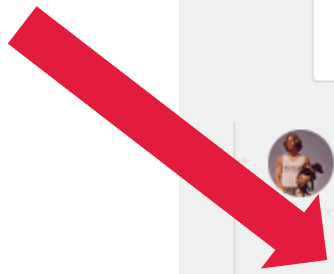
Beth, thank you very much for the reply. I will check into the sources you suggested. joan

Actions Like (0)

Another Researcher Responds



Researcher Appreciates Suggestion



What are our goals?

- ★ **Facilitate** research and **connect** with new audiences
- ★ **Enable** contributions from the public and from subject matter experts (of all types)
- ★ **Create** a knowledge base that continually improves
- ★ **Improve** customer service for an audience accustomed to immediacy
- ★ **Decrease workload** (over time) by increasing transparency

Most Popular Communities

- Military Records
- Genealogy
- Researchers Help
- American Indian Records
- LOC's CROWD

Searching History Hub





Ask your research question here



Fig. 5.

We are a support community for researchers, citizen historians, archival professionals, and open government advocates

Get Started

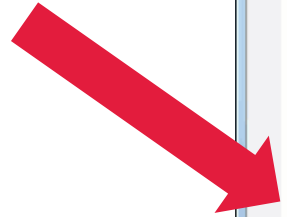
Electro Chemical Telegraph Patent Letter Drawing

ASK QUESTIONS AND FIND ANSWERS

Ask

The screenshot shows the History Hub website interface. At the top, there is a navigation bar with links for Home, Communities, Citizen Archivists, Content, and Help. A search bar is located in the top right corner. The main content area features a large banner with the text: "We are a support community for researchers, citizen historians, archival professionals, and open government advocates" and a "Get Started" button. Below the banner is a section titled "ASK QUESTIONS AND FIND ANSWERS" with a search input field containing the text "Whe" and an "Ask" button. Further down, there are sections for "RECENT BLOG POSTS" and "CONNECT WITH A COMMUNITY". The blog posts include "CLOSED - Vietnam War-era U.S. Navy & Coast Guard Deck Logs for Digitization Project", "Celebrating 200 years of Walt Whitman with a new campaign", "You Want to Find Out About an Indian Ancestor", and "WWII Military Unit Records at the National Archives". The community section includes "Researchers Help", "Military Records", and "Genealogy".

Start typing your question



Related questions automatically appear



Did this help answer your question?
Yes | No



Where can I find naturalization

History Hub Home Communities Citizen Archivists Content Help Log in Register

All Places > Genealogy > Discussions

Is this what you were looking for? Yes | No, take me back | Search the whole community for "where can I find naturalization"

Reply Latest reply on Jan 7, 2016 2:20 PM by mary.king

kalbrittain Jan 7, 2016 1:47 PM

Where can I find naturalization records?

This question has been **Answered**.

I'm pretty sure my family from Ireland arrived in New York in the 1890s but I don't know whether the original immigrants ever became citizens. How can I find out whether/where/when they were naturalized? Thanks!

Correct Answer
by **mary.king** on Jan 7, 2016 2:20 PM

The National Archives and Records Administration maintains some naturalization records, which usually consist of a petition, and sometimes, in addition a declaration of intention, and a certificate of arrival. These records may or may not contain an official certificate of Naturalization.

NATURALIZATION RECORDS BEFORE 1906:

Before September 27, 1906, an alien could seek citizenship through any federal, state, or local court. To obtain copies of naturalization records before this date, you must know the court in which a person was naturalized.

MORE LIKE THIS

- Re: Vasil Vasilev
- Re: Seeking information on Wittenburg Family in the late 1800s
- Re: Where can I find my ancestors Intent & Petition records?
- Naturalization records
- Re: Need information on Giovanni Maffei

LEGEND

- Correct Answers - 10 points



Welcome | History Hub

History Hub Home Communities Citizen Archivists Content Help Log in Register

We are a support community for researchers, citizen historians, archival professionals, and open government advocates

Get Started

ASK QUESTIONS AND FIND ANSWERS

What is your question about?

Ask

RECENT BLOG POSTS

- CLOSED - Vietnam War-era U.S. Navy & Coast Guard Deck Logs for Digitization Project
- Celebrating 200 years of Walt Whitman with a new campaign
- You Want to Find Out About an Indian Ancestor

CONNECT WITH A COMMUNITY

Researchers Help
New to research or having trouble with a topic? Find help here.

Military Records
Help for civilians and veterans seeking information and military records, past and present.

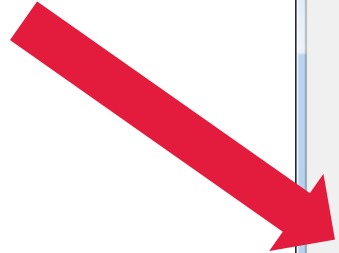
Genealogy

https://historyhub.history.gov/welcome# the National Archives

Not satisfied with the automatic suggestions?

Try the Search button

Advanced Search filters



History Hub | Space Search | X

https://historyhub.history.gov/search.jspsa?q=naturalization

History Hub Home Communities Citizen Archivists Content Help

Search this community

History Hub

naturalization Search

Search Tips

Content

Immigration and **Naturalization** Records: Where are they?
Created a year ago (modified a year ago) by Jenette Parish in Genealogy
IMMIGRATION AND **NATURALIZATION** RECORDS Have you been searching for years and wondered where can you find immigration and **naturalization** records for a family member that came to America? Or you ... how to find more information? Or you found the Declaration of Intent or Petition for **Naturalization**
0 2 3282 passenger list, immigration, i...

Naturalization records
Created a year ago by j in Genealogy
naturalization but I'm not finding a similar question. Prior to the 1900s, were minor children ... immigrated to the US in 1874. He is listed as a **naturalized** citizen in a 1910 census as well as on his 1918 draft registration card. So would **naturalization** papers be available for him, if he gained
3 0 474 genealogy, naturalization rec... HELPFUL

Seeking Immigration/**Naturalization** Records for Grandmother
Created a month ago (modified a month ago) by Maria Coker in Genealogy
Hello, I really need assistance in finding any Immigration/**Naturalization** Records for my ... **Naturalization** Date - December 7, 1956. Her Date of Birth is May 24, 1884. Petition Number - 680183 Alien ... Index to her Petition for **Naturalization** filed with the SDNY in NYC. Can someone please tell me

Deactivated Users

Author...
Place...

https://historyhub.history.gov/search.jspsa?q=naturalization# 139 immigration, naturalization re... 2 HELPFUL

Can't find an answer?

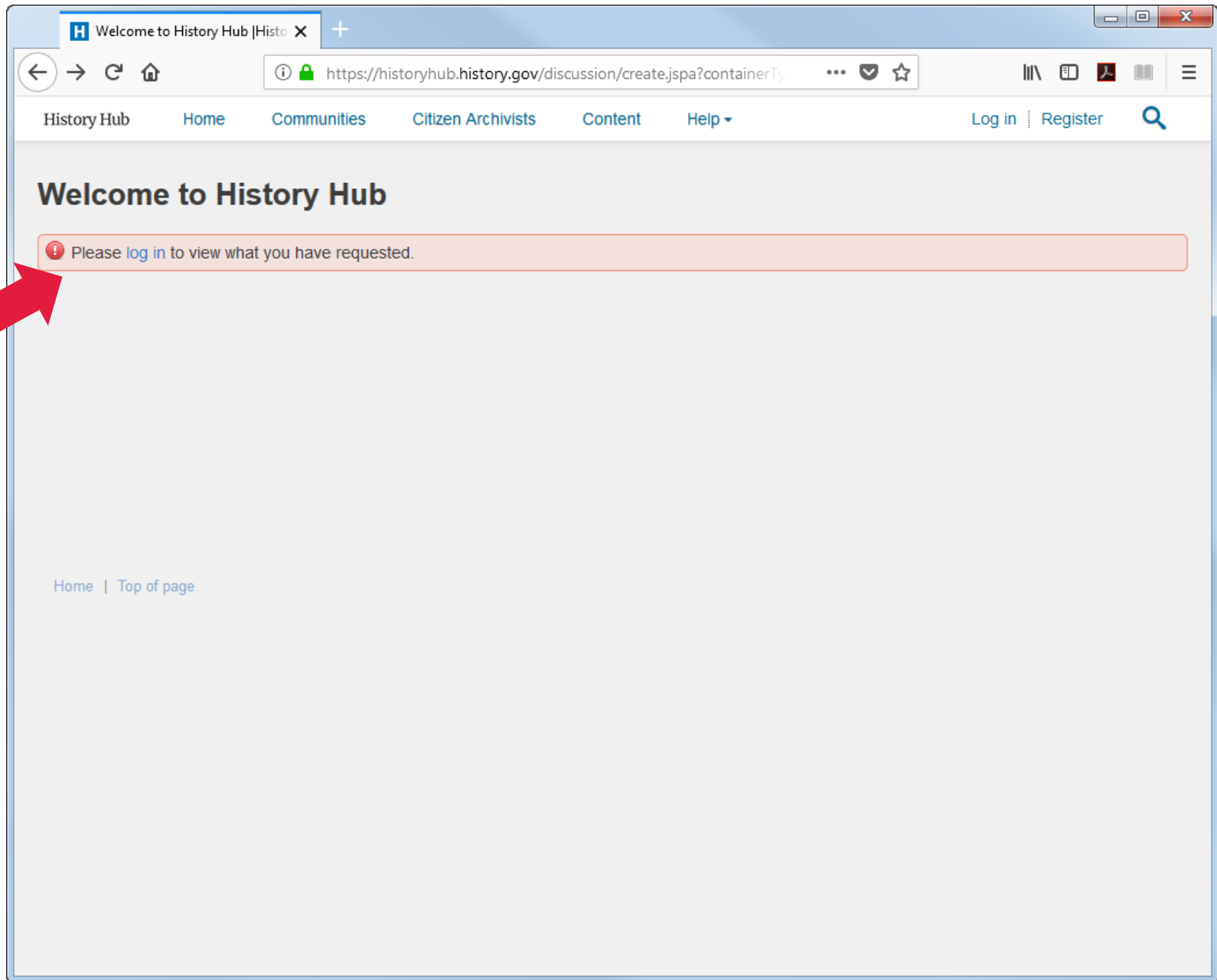
Type your question

Click the "Ask" button

The screenshot shows the History Hub website interface. At the top, there are two browser tabs: "Login |History Hub" and "Welcome |History Hub". The address bar shows the URL "https://historyhub.history.gov/welcome". The navigation menu includes "History Hub", "Home", "Communities", "Citizen Archivists", "Content", and "Help". A search bar is located in the top right corner. Below the navigation, there is a large banner image featuring historical documents and a blue "Get Started" button. The main content area is titled "QUESTIONS AND FIND ANSWERS" and contains a text input field with the placeholder text "My question does not have an answer yet". Below the input field, there is a section for "Similar questions already asked:" with a search link "Search all results in History Hub →". Further down, there is a section titled "Don't see your question?" with a blue "Ask" button. At the bottom of the page, there are sections for "RECENT BLOG POSTS" and "CONNECT WITH A COMMUNITY", including a link for "Researchers Help".



You'll be prompted to Log in or Register to Ask a Question



Creating an Account



Login | History Hub

https://historyhub.history.gov/discussion/login.jspa

Login

Username

Password

[Log in](#)

[I forgot my password](#)

[I forgot my username](#)

Don't have an account?

After confirming your email address, you'll be able to create an account and access the site.

Your email address

[Confirm address](#)

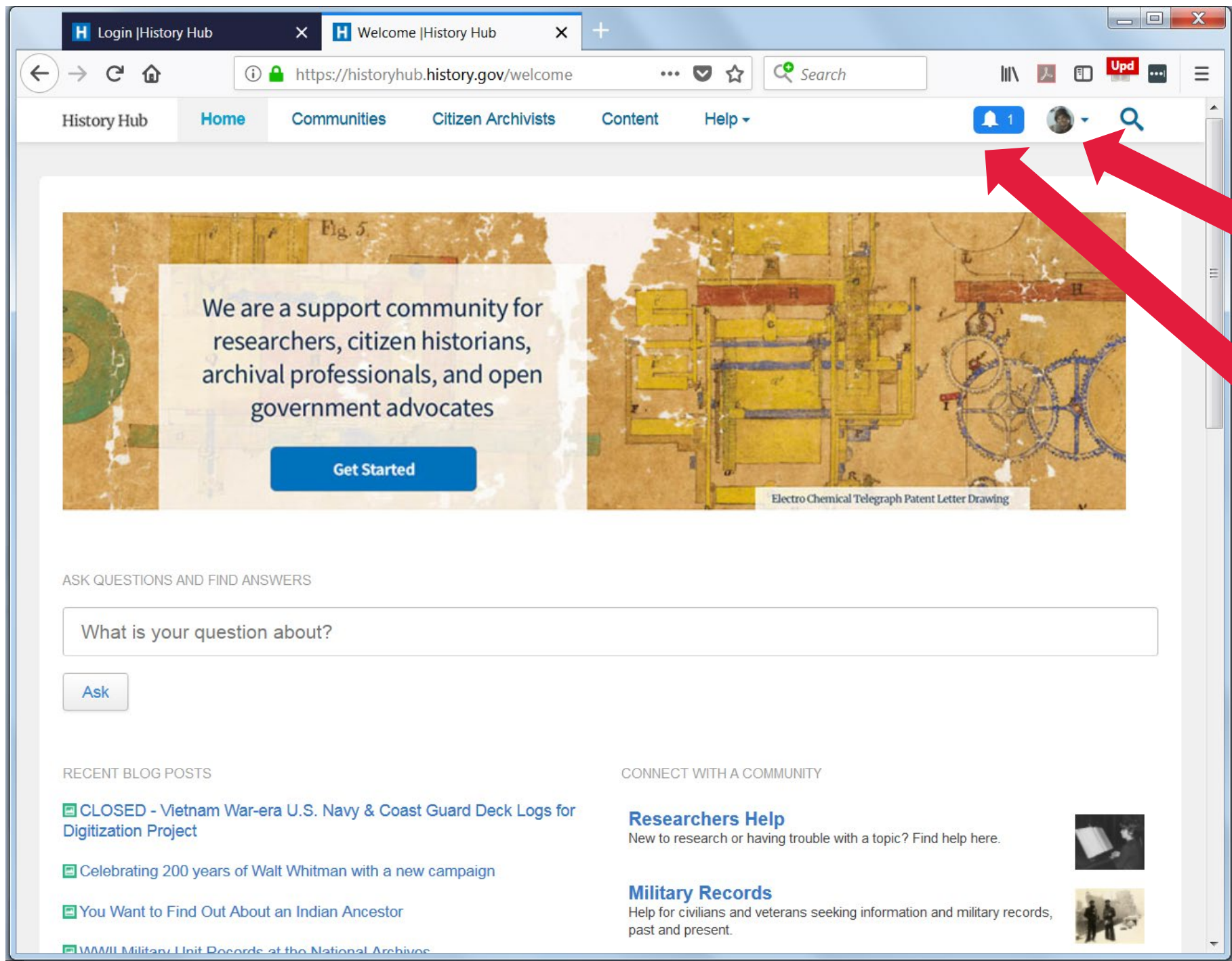
Enter your email address to begin the registration process

Click the registration link contained in your confirmation email

Passwords must meet Federal security requirements:

- Lowercase letter
- Uppercase letter
- Number
- Special character
- Minimum 12 characters

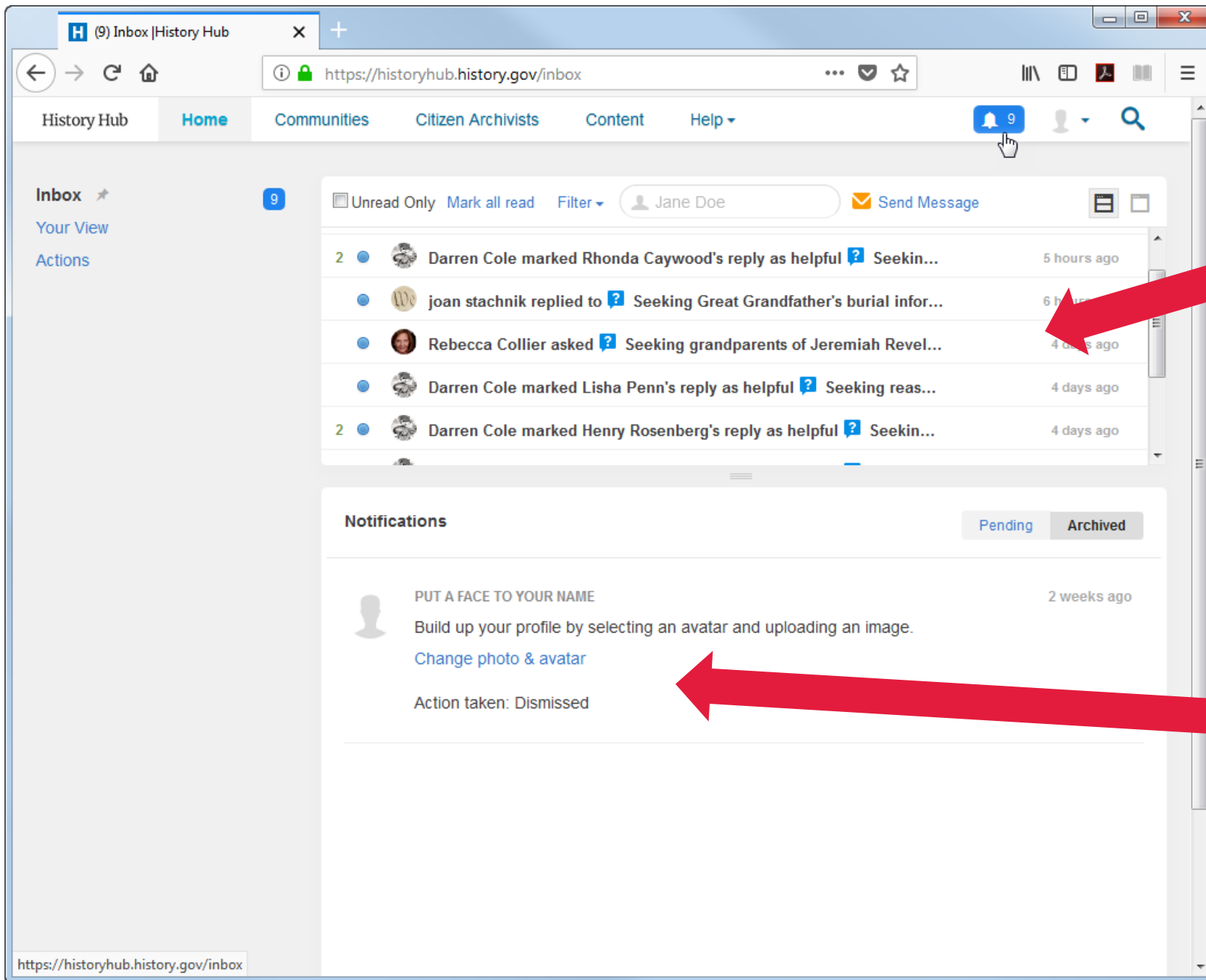
A screenshot of a web browser showing the 'Create your account' form on the History Hub website. The browser tabs show 'Login |History Hub' and 'Create your account |History Hub'. The URL is 'https://historyhub.history.gov/create-account.jspa?email=&token'. The form fields are: 'First Name (Required)', 'Last Name (Required)', 'Company', 'Username (Required)', 'Email (Required)', 'Password (Required)', 'Confirm Password (Required)', and 'Enter the code: (Required)'. The code field contains a CAPTCHA image with the text 'Li/Ggs'. Below the code field is a checkbox for 'I agree to these terms and conditions. (Required)'. At the bottom are 'Create Account' and 'Cancel' buttons. A red arrow points from the password requirements list to the password field.



Profile Links

Notifications
&
Inbox





Inbox Alerts and Notifications will appear here

New users can update their profile photo and avatar

The screenshot shows the History Hub website interface. At the top, there are browser tabs for 'Login |History Hub' and 'Welcome |History Hub'. The address bar shows 'https://historyhub.history.gov/welcome'. The navigation menu includes 'History Hub', 'Home', 'Communities', 'Citizen Archivists', 'Content', and 'Help'. A user profile dropdown menu is open, displaying a placeholder for a profile picture with an 'Add Your Photo' button, the user's name, a 'Newbie (0 points)' status, and a list of personal links: 'Your Content', 'Your Places', 'View Profile', 'Edit Profile', 'Preferences', 'Add-Ons', and 'Change Password'. A 'Log Out' button is also present. A red arrow points to the 'Your Content' link. Below the menu, there is a search bar with the placeholder text 'What is your question about?' and an 'Ask' button. The page also features sections for 'RECENT BLOG POSTS' and 'CONNECT WITH A COMMUNITY'.

User Profile Links



User Profile Photo* (optional)

User Avatars: select one from NARA records or upload your own*

The screenshot shows a web browser window with two tabs: 'Login | History Hub' and 'Your Profile | History Hub'. The address bar shows the URL 'https://historyhub.history.gov/edit-profile-ava'. The page has a navigation bar with 'History Hub', 'Home', 'Communities', 'Citizen Archivists', 'Content', and 'Help'. Below the navigation bar, there are tabs for 'Avatar & Photos', 'Your Profile', and 'Privacy'. The main content area is titled 'Profile Photos' and contains the text: 'Your profile photos are the first thing people see when they view your profile. Add, change, or remove your photos below. Tip: Drag your photos to reorder them.' Below this text are three photo slots. The first slot is labeled '1' and contains a grey silhouette placeholder with a green 'Primary photo' label and a small 'Add photo' link. The second slot is labeled '2' and contains a grey silhouette placeholder with a blue 'Add photo' link. The third slot is labeled '3' and contains a grey silhouette placeholder with a blue 'Add photo' link. Below the photo slots is a section titled 'Avatar' with the text: 'Avatars personalize your activity by showing up in lists, activity streams and comments. Select the avatar you want to use, or add your own avatar.' Below this text is a horizontal row of circular avatar options. The first option is a grey silhouette placeholder with a blue border. The other options are various historical and cultural images, including a bird, a person, a horse, a chicken, a bicycle, a 'Can Do' sign, a person, a mountain, a person, and a document. There are also some text-based avatars like 'TAMM DONUTS' and 'QUIET!'.

Browser window: Your Preferences | History Hub X +
Address bar: https://historyhub.history.gov/user-preferences/input.jspa

Navigation: History Hub Home Communities Citizen Archivists Content Help

General Preferences Desktop Applications

Notification Preferences:
Decide what activity you'd like to get notifications about.

Receive notifications? Yes No

Note: You can enable mobile push notifications after logging into the Jive Mobile app. Get the app now for [IOS](#) or [Android](#).

Inbox Mobile Email
Custom Stream

Inbox: Direct social actions Email
Personal @mentions, shares and messages directed at you.

Inbox: Alerts Email
Notifications about things like tasks, new followers and skill endorsements

Inbox: Moderation Email
Moderators will receive emails on items in their moderation queue

Following Mobile Email
Custom Stream

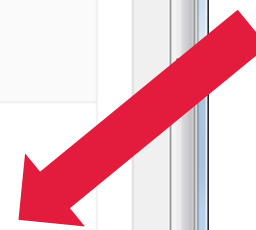
Community Digest
Digest of what's going on in the community

Once-a-week summary
 Twice-a-week summary
 Everyday summary
 Never

Include body of content in email Yes No

Email Address
Email notifications will be sent to: darrenc_7@yahoo.com. If this is incorrect, please update your email address on the [edit profile page](#).

Set your Notification preferences



Asking a Question



Welcome | History Hub

https://historyhub.history.gov/welcome

History Hub Home Communities Citizen Archivists Content Help

We are a support community for researchers, citizen historians, archival professionals, and open government advocates

Get Started

Electro Chemical Telegraph Patent Letter Drawing

ASK QUESTIONS AND FIND ANSWERS

My

Ask

RECENT BLOG POSTS

- CLOSED - Vietnam War-era U.S. Navy & Coast Guard Deck Logs for Digitization Project
- Celebrating 200 years of Walt Whitman with a new campaign
- You Want to Find Out About an Indian Ancestor
- WWII Military Unit Records at the National Archives

CONNECT WITH A COMMUNITY

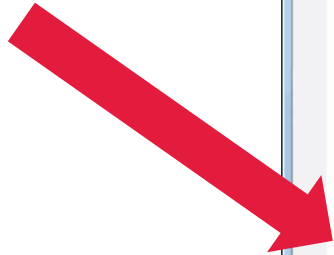
Researchers Help
New to research or having trouble with a topic? Find help here.

Military Records
Help for civilians and veterans seeking information and military records, past and present.

Genealogy

Logged in?

Now we can ask our question



Start New Discussion | History H X

https://historyhub.history.gov/discussion/create.jspsa?con

History Hub Home Communities Citizen Archivists Content Help

Please note: a moderator needs to approve your content before it can be published.

Start a discussion

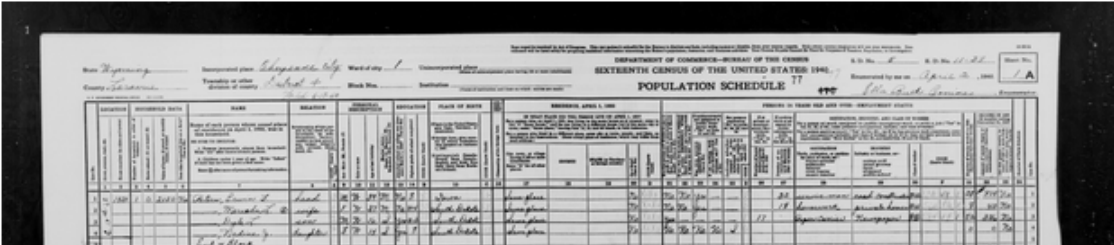
How do I write a good question?

Mark this discussion as a question - this encourages people to answer for points and helps you track answers.

Font family 14pt Tx

B
 i
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 ~~S~~
 A
 Style

1. Who are you researching?
2. What do you already know about them?
 1. Where did they live?
 2. When did they live?
 3. Who were their relations?
3. Where have you already searched?
4. Helpful images or links?
5. **No Personally Identifiable Information (PII) (Social Security #, etc.)**



Key details to include in a question

What NOT to include (No PII!)

Use a succinct, descriptive title

Embed image button

Add relevant images and links

Choose a Place to post your question (defaults to “Researchers Help”)

All content is moderated

- Questions are moderated in the order they come in.
- Moderation may take 1-2 days based on volume
- No moderation over weekends
- Questions may be edited for clarity or to remove PII, etc.

Start New Discussion | History H X

https://historyhub.history.gov/discussion/create.jsps?containerTy

History Hub Home Communities Citizen Archivists Content Help

Font family Font si T_x B I U S A Style

@ Mention

Your content was last auto-saved at 7:02 AM

In a Place Reach a specific audience or organize your posts by subject or group.

Genealogy Change
54 Followers

Please note: a moderator needs to approve your content before it can be published.

Tags Tag your content to make it easier to find

Post Cancel

Home | Top of page

Getting a Response



Researcher Question

Response from NARA expert (indicated by 🏛️)

- Average response time from NARA is 3–4 working days
- Responses from other users may be faster

The screenshot shows a web browser window displaying a forum thread on History Hub. The thread title is "Where are ancestors' petitions or letters of intent for Naturalization?". The original post by Paula Burgan, dated August 2, 2019, asks for help finding the cities of origin for her ancestors, Anton Drevniak and Francis Koenig, based on naturalization records from the late 1800s found at the National Archives. The post is marked as "Not Answered". A reply from Lisha Penn, a NARA expert, is dated August 13, 2019, and begins with "Dear Ms. Burgan, Thank you for posting your request on History Hub!". The thread has 4 replies and 232 views. The right sidebar shows interaction options like Follow, Share, Bookmark, and Like, along with a list of similar questions.



Was this response helpful?

Follow-up reply from researcher

Follow-up response from NARA

The screenshot shows a forum thread on History Hub. The top post is a helpful response with a red arrow pointing to the '2 of 2 people found this helpful' text. Below it is a reply from Paula Burgan, with a red arrow pointing to her profile picture. At the bottom is a reply from Lisha Penn, with a red arrow pointing to her profile picture. A large red arrow also points from the right side of the thread towards the helpfulness indicator.

More information to add?
Follow-up question?

Post a reply

Don't reply to the notification email!



Responding to a Question



Seeking Port of Entry Where Susanna Kessler Arrived

1 Reply Latest reply on Aug 26, 2019 2:06 PM by Lisha Penn

Aug 20, 2019 7:48 AM

Seeking Port of Entry Where Susanna Kessler Arrived

This question is **Not Answered**.

I am just trying to find the port of entry that my grandmother, Susanna Kessler, arrived in when she came from Germany. The time frame is between 1887 and 1889. Cannot locate her anywhere .

I have the same question (0)

53 Views Tags:

1 HELPFUL

Lisha Penn Aug 26, 2019 2:06 PM (in response to Mary Bottone)

Re: Seeking Port of Entry Where Susanna Kessler Arrived

Dear Ms. [redacted],

thank you for posting your request on History Hub!

Follow
Share
Bookmark 0
Like 0

ACTIONS

- Report abuse
- View as PDF

MORE LIKE THIS

- Distilleries on...
Homesteads have to be a certain size?
- US Signal Corps training films
- Re: Where can I find my ancestors Intent & Petition records?
- Re: How do I access an I...

Reply

Reply to this message

Reply to a Question



Posting a Reply

Helpful Link

Relevant Image

Seeking Port of Entry Where Su x +

https://historyhub.history.gov/thread/4914

History Hub Home Communities Citizen Archivists Content Help

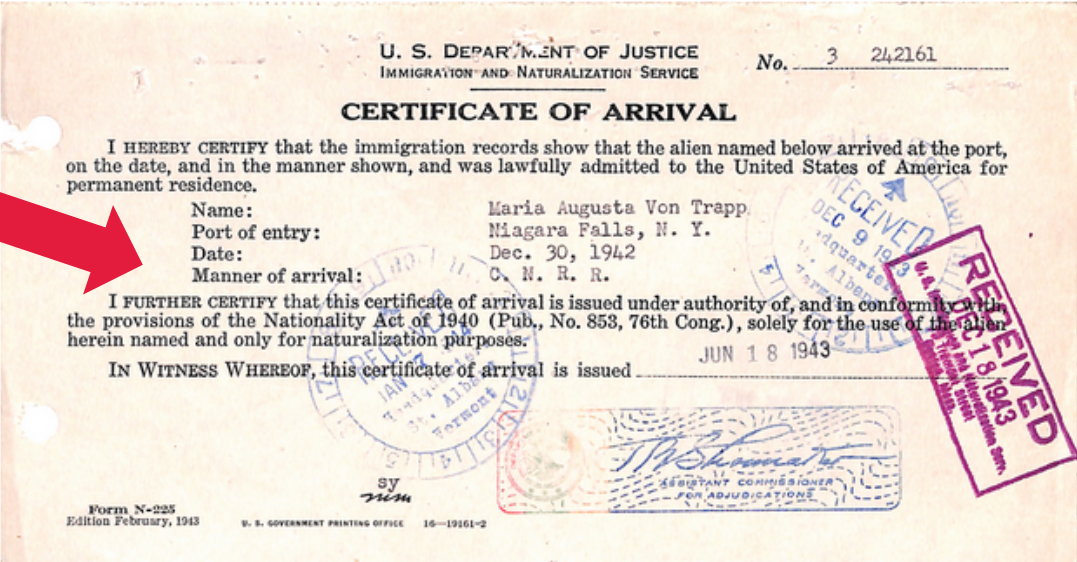
Please note: a moderator needs to approve your content before it can be published.

Reply to [redacted] Use advanced editor

Actions

B *i* U **S** [List Icon] [List Icon] [Image Icon] [Link Icon] [Smiley Icon] [Quote Icon] **REC** <HTML>

I found this certificate of arrival - is this what you were looking for?
<https://catalog.archives.gov/id/6283519>



U. S. DEPARTMENT OF JUSTICE
 IMMIGRATION AND NATURALIZATION SERVICE No. 3 242161

CERTIFICATE OF ARRIVAL

I HEREBY CERTIFY that the immigration records show that the alien named below arrived at the port, on the date, and in the manner shown, and was lawfully admitted to the United States of America for permanent residence.

Name: Maria Augusta Von Trapp
 Port of entry: Niagara Falls, N. Y.
 Date: Dec. 30, 1942
 Manner of arrival: C. N. R. R.

I FURTHER CERTIFY that this certificate of arrival is issued under authority of, and in conformity with, the provisions of the Nationality Act of 1940 (Pub., No. 853, 76th Cong.), solely for the use of the alien herein named and only for naturalization purposes.

IN WITNESS WHEREOF, this certificate of arrival is issued JUN 18 1943

Form N-225
 Edition February, 1943 U. S. GOVERNMENT PRINTING OFFICE 16-19161-2

@ Mention

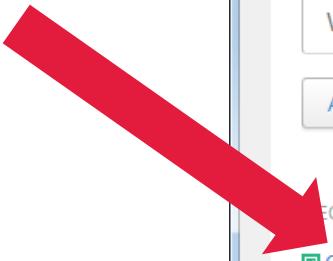
Your content was last auto-saved at 8:26 AM

Add Reply Cancel

Navigating History Hub



Recent Blog posts



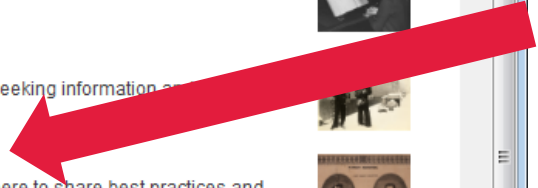
Recent Questions



Communities



Genealogy community



The screenshot shows the History Hub website with the following elements:

- Navigation:** Home, Communities, Citizen Archivists, Content, Help.
- Search:** "What is your question about?" with an "Ask" button.
- RECENT BLOG POSTS:**
 - CLOSED - Vietnam War-era U.S. Navy & Coast Guard Deck Logs for Digitization Project
 - Celebrating 200 years of Walt Whitman with a new campaign
 - You Want to Find Out About an Indian Ancestor
 - WWII Military Unit Records at the National Archives
 - Immigration and Naturalization Records: Where are they?
 - Prologue Article - Pre-Bureau Records and Civil War African American Genealogy
 - Transcriptions Reveal Life in the Trenches
- RECENT QUESTIONS:**
 - Seeking extraditions requested in 2013 (8 minutes ago in Researchers Help) by David Petersen
 - Seeking children of William & Hannah (Bentley) England (14 minutes ago in Genealogy) by cheryl Baptista
 - Seeking 1930 Census information for grandparents (14 minutes ago in Genealogy) by Michael Willingham
 - Seeking records of 453rd Military Police Escort Guard Company (33 minutes ago in Military Records) by ROBIN MCKENNA
- CONNECT WITH A COMMUNITY:**
 - Researchers Help: New to research or having trouble with a topic? Find help here.
 - Military Records: Help for civilians and veterans seeking information on military records, past and present.
 - Genealogy: Genealogy enthusiasts gather here to share best practices and helpful tips.
 - Women's Rights and Suffrage: We can help answer your questions about the 19th Amendment and the history of the rights of women.
 - African American Records: There is a wealth of information to be found. Share your successes and find help to get past roadblocks.
 - American Indian Records: Ask questions and share information about locating and retrieving federal American Indian Records.
 - Legislative Records: Records of the House of Representatives, Senate, and legislative branch organizations and commissions.
 - Presidential Records: Many materials from the Executive Office are preserved, maintained, and available to the public.
 - Technical Help and Support: Not sure how to get started? We're here to help.



Space: Genealogy | History Hub X

https://historyhub.history.gov/community/genealogy

History Hub Home Communities Citizen Archivists Content Help

Following in 1 stream

Genealogy

Overview Content People Subspaces and Projects Actions About Share

Are you just getting started in your research? Have you reached a stumbling block? We can help.

RECENT CONTENT

- Seeking children of William & Hannah (Bentley) England 20 minutes ago by cheryl Baptista
- Seeking 1930 Census information for grandparents 20 minutes ago by Michael Willingham
- Seeking any document on Alice Jones married to James "Jim" Blanche 3 hours ago by ALISA STRICKLAND
- Seeking passenger records for voyage from Lithuania to USA 1911 or 1912 4 hours ago by James Todesco
- Seeking reason for family name change 7 hours ago by Belinda McCarter
- Seeking passenger list for ship 1 day ago by cheryl Baptista
- Seeking Passenger List for ship Ehrenfels from Bremenhaven to Honolulu 1 day ago by Sherry Gouweloos

ASK A GENEALOGY QUESTION

What is your question about?

Ask

FEATURED CONTENT

- Suggestions and Advice for Family History Researchers
- Immigration and Naturalization Records: Where are they?
- NUMIDENT Death Records at the National Archives
- How do I search Immigration records?
- Where can I find records of overseas births (before 1940)?

“Ask a Genealogy Question” shortcut

Recent Genealogy Questions

Featured Genealogy content



The screenshot shows the History Hub website interface. At the top, there is a navigation bar with links for Home, Communities, Citizen Archivists, Content, and Help. Below this is a banner image with the word "Genealogy" overlaid. A secondary navigation bar includes "Content", "People", "Subspaces and Projects", "Actions", and "About".

The main content area is titled "All Content (471)". It features a filter dropdown set to "None" and a checkbox for "Filter by shared content". There is also a search box for filtering by text and a "Filter by tag" section. The content is sorted by "latest activity: newest first".

A table lists several content items, each with a title, author, latest activity date and time, and a "Views" column. The items are:

Title	Author	Latest activity	Views	Like	Bookmark	Reply	Settings
Seeking children of William & Hannah (Bentley) England	cheryl Baptista	August 29, 2019 2:19:08 PM	7	0	0	0	⚙️
Seeking 1930 Census information for grandparents	Michael Willingham	August 29, 2019 2:19:08 PM	1	0	0	0	⚙️
Seeking any document on Alice Jones married to James "Jim" Blanche	ALISA STRICKLAND	August 29, 2019 1:35:26 PM	58	0	0	1	⚙️
Seeking passenger records for voyage from Lithuania to USA 1911 or 1912	James Todesco	August 29, 2019 10:57:23 AM	9	0	0	0	⚙️
Seeking reason for family name change	Belinda McCarter	August 29, 2019 7:15:39 AM	73	0	0	1	⚙️

Annotations with red arrows point to various elements: "Show all Content in Genealogy" points to the "Content" tab; "Content Filters" points to the filter dropdown; "Number of Views" points to the "Views" column header; and "Number of Replies" points to the reply icon in the table rows.

Show all Content in Genealogy

Content Filters

Number of Views

Number of Replies



Help and Technical Support



Space: Technical Help and Support X

https://historyhub.history.gov/community/help-and-support

History Hub Home Communities Citizen Archivists Content Help

All Places > Technical Help and Support Follow

Overview Content People Subspaces Actions About Share

History Hub is support community managed by the National Archives for researchers, citizen historians, archival professionals, and open government advocates.

RECENT CONTENT

- How do I unsubscribe? 1 week ago by Dale Fukino
- How to post a question on History Hub 3 months ago by Kelly Osborn
- How to change your information on History Hub 3 months ago by Kelly Osborn
- What is History Hub? 3 months ago by Kelly Osborn
- Why did my question get rejected? 3 months ago by Destiny Bonilla
- The Archivist's Code 3 months ago by Kelly Osborn
- How do you get any research done when.. 4 months ago by Erick Jones
- Unable to find bar on page to upload pic 5 months ago by Tracy Salmanian

ASK FOR TECHNICAL HELP OR SUPPORT

What is your question about?

Ask

FEATURED CONTENT

- How to change your information on History Hub
- Re: Why did my question get rejected?
- How to post a question on History Hub
- Cultural Institutions Invited to Participate in History Hub in Technical Help and Support
- What is History Hub?
- The Archivist's Code

Ask a Support Question shortcut

Recent help topics

Common Help Topics



Additional Help


- ★ Unable to **create an account**
- ★ Trouble **logging in**
- ★ Difficulty **posting**
- ★ Partnership **inquiries**

Email: historyhub@nara.gov

(Please do not email research questions!)

You can join!

- ★ Participation is **open to anyone**
- ★ Sign up for an account and **ask** a question
- ★ Help to **answer** someone else's question!



We are a support community for
researchers, citizen historians,
archival professionals, and open
government advocates

Get Started

History Hub

Electro Chemical Telegraph Patent Letter Drawing

Join us!

[history.gov](https://www.history.gov)



Thank you for attending!



Please stay tuned for the next session.

If we did not get to your question,
you may submit it to
historyhub@nara.gov

Video recording and handouts
will remain available at
www.archives.gov/calendar/genealogy-fair

Feedback

We value your opinion.

Please take a few minutes to complete a short evaluation. Your comments help us maintain the quality of our services and plan future programs.

Click ⇒ [Event Evaluation](#)

www.surveymonkey.com/r/KYREventEval