



Office of the Chief  
Records Officer for the  
U.S. Government

***Sent Via Email. No Hard Copy to Follow.***

April 23, 2024

Kim Tart  
Department of Veterans Affairs  
801 Vermont Avenue, NW  
Enterprise Records Service (005R1B)  
Washington, DC 20420

Dear Kim Tart,

The National Archives and Records Administration (NARA) acknowledges receipt of the Department of Veterans Affairs' (VA) report on the loss or theft of medical records at the VA Pacific Island Healthcare System (PIHCS), Honolulu, HI.

According to the report, twenty Microsoft Excel spreadsheet pages of patient index files were lost or stolen while in the possession of an employee. We further understand that to prevent future loss of records, a memorandum has been sent to the Housing and Urban Development (HUD) Veterans Affairs Supportive Housing (VASH) department on how to safeguard federal records moving forward.

Based on the information provided, the reporting requirements of 36 CFR 1230.14(a) have been met and NARA considers this matter closed. I appreciate your attention on this important matter. If you have any questions or wish to discuss further, please contact me at [laurence.brewer@nara.gov](mailto:laurence.brewer@nara.gov).

Sincerely,

LAURENCE BREWER  
Chief Records Officer  
for the U.S. Government