2012

Federal Employee Viewpoint Survey Results

EMPLOYEES INFLUENCING CHANGE

NATIONAL ARCHIVES AND RECORDS ADMINISTRATION

AGENCY RESULTS

Over 687,000 Federal Employees' Opinions

UNITED STATES
OFFICE OF PERSONNEL MANAGEMENT

		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
*1. I am given a real opportunity to improve my skills in my	N		340	831	368	337	206	2,082	NA
organization.	%	55.2	15.7	39.6	17.9	16.7	10.2	100.0	
2. I have anaugh information to do my job well	N		326	984	332	304	130	2,076	NA
2. I have enough information to do my job well.	%	62.8	15.6	47.2	16.2	14.7	6.3	100.0	
3. I feel encouraged to come up with new and better ways of doing	N		405	707	384	328	245	2,069	NA
things.	%	53.0	18.9	34.1	18.6	16.3	12.1	100.0	
+4 Manual discount of allow of a second and a second between	N		649	813	280	181	155	2,078	NA
*4. My work gives me a feeling of personal accomplishment.	%	69.7	30.4	39.3	13.7	9.0	7.6	100.0	
+E 112 41 11 1 C 1 1 1	N		822	845	229	100	68	2,064	NA
*5. I like the kind of work I do.	%	80.3	39.0	41.3	11.5	4.9	3.3	100.0	
	N		573	989	225	179	98	2,064	NA
6. I know what is expected of me on the job.	%	76.0	27.8	48.2	10.8	8.5	4.7	100.0	
When needed I am willing to put in the extra effort to get a job done.	N		1,327	653	62	17	18	2,077	NA
	%	95.0	62.9	32.1	3.3	0.9	0.9	100.0	
8. I am constantly looking for ways to do my job better.	N		1,004	830	193	34	19	2,080	NA
	%	87.7	47.6	40.1	9.7	1.7	1.0	100.0	
9. I have sufficient resources (for example, people, materials,	N		162	703	335	506	367	2,073	9
budget) to get my job done.	%	42.2	7.9	34.4	16.5	24.0	17.3	100.0	
	N		186	944	361	362	221	2,074	2
*10. My workload is reasonable.	%	54.6	9.0	45.6	17.6	17.3	10.6	100.0	
	N		297	785	312	343	307	2,044	6
*11. My talents are used well in the workplace.	%	52.3	14.2	38.1	15.5	16.8	15.4	100.0	
	N		587	1,004	248	119	101	2,059	14
*12. I know how my work relates to the agency's goals and priorities.	%	77.1	27.9	49.2	12.1	5.9	4.9	100.0	
	N		1,016	815	158	42	34	2,065	6
*13. The work I do is important.	%	88.5	48.9	39.7	7.7	2.1	1.7	100.0	
*14. Physical conditions (for example, noise level, temperature,	N		537	860	288	247	143	2,075	5
lighting, cleanliness in the workplace) allow employees to perform their jobs well.	%	66.4	25.3	41.1	14.0	12.4	7.3	100.0	
*45 M. mademan and analysis to a fair and a story of my	N		532	793	272	238	216	2,051	26
*15. My performance appraisal is a fair reflection of my performance.	%	63.3	25.1	38.2	13.7	12.0	10.9	100.0	
40.1	N		591	1,061	284	75	48	2,059	17
16. I am held accountable for achieving results.	%	79.9	28.3	51.6	14.2	3.6	2.4	100.0	

Survey Administration Period: May 15, 2012 to June 26, 2012

Percentages are weighted to represent the Agency's population.

Sample or Census: Census

Number of surveys completed: 2,085

Number of surveys administered: 2,773

^{*} AES prescribed items

^{**} Unweighted count of responses excluding 'Do Not Know' and 'No Basis to Judge'

Percent Positive Very Good Good Fair Poor Very Poor Total 28. How would you rate the overall quality of work done by your work N % 82.3 43.4 38.9 13.7 2.5 1.5 100.0 Percent Positive Agree No Disagree Disagree Disagree Disagree Disagree Total** *29. The workforce has the job-relevant knowledge and skills N 231 992 414 245 121 2,003			Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
**************************************	17. I can disclose a suspected violation of any law, rule or regulation	N		466	709	378	204	210	1,967	99
**************************************	without fear of reprisal.	%	58.5		36.0	19.7	10.7		100.0	
19. In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding). 20. The people I work with cooperate to get the job done. N 66,5 26,9 39,6 11,5 10,9 11,1 100,0 11,0 10,0 11,1 100,0 11,0 11,0 11,0 10,0 11	*18. My training needs are assessed	N		229	655	514	382	260	2,040	30
to do to be rated at different performance levels (for example, Fully Successful, Outstanding). ***Pully Successful, Outstanding).** ***Pully Successful, Outstanding).** ****No be opin of the people I work with cooperate to get the job done.** ***No be opin or several people I work with cooperate to get the job done.** ***No be opin or several people I work with cooperate to get the job done.** ***No be opin or several people I work with the right skills.** **No be opin or several people with several people with each other.** **Percent Positive Very Good Fair Poor Very Poor Very Poor Very Poor Very Poor Ve	10. My training freeds are assessed.	%	43.1	10.9	32.2	25.3	18.6	13.0	100.0	
Fully Successful, Outstanding). 20. The people I work with cooperate to get the job done. **N		N		554	804	235	221	222	2,036	47
20. The people I work with cooperate to get the job done. **21. My work unit is able to recruit people with the right skills. **22. Promotions in my work unit are based on merit. **N **38.0 **77 **30.3 **27. Promotions in my work unit are based on merit. **N *** **N **** **180 **** **180 *** **180 *** **180 *** **180 *** **180 *** **180 *** **180 *** **180 *** **180 *** **180 *** **180 *** **180 *** **180 *** **180 *** **180 *** **180 ** ** **180 ** ** **180 ** ** **180 ** ** ** **180 ** ** ** ** ** ** ** ** ** ** ** ** **		%	66.5	26.9	39.6	11.5	10.9	11.1	100.0	
***21. My work unit is able to recruit people with the right skills. **N** ***38.0** **N** ***38.0** **7.7** **30.3** **27.5** **20.3** **14.4** **11.6** **5.0** **19.98** **19.99** **19.99** **19.99** **19.90** **22. Promotions in my work unit are based on merit. **N** **N** **180* **180* **40* **49* **361* **43* **19.44* **19.49* **29.2	*00. The annual bounds with annual to not the interest	N		530	917	294	234	102	2,077	NA
**21. My work unit is able to recruit people with the right skills.	^20. The people I work with cooperate to get the job done.	%	69.0	24.8	44.2	14.4	11.6	5.0	100.0	
22. Promotions in my work unit are based on merit. **N	*OA M	N		159	617	539	404	279	1,998	83
*22. Promotions in my work unit are based on ment. ***31. In my work unit, steps are taken to deal with a poor performer who cannot or will not improve. ***24. In my work unit, differences in performance are recognized in a meaningful way. ***25. Awards in my work unit depend on how well employees perform their jobs. ***26. Employees in my work unit stane job knowledge with each other. ***27. The skill level in my work unit has improved in the past year. ***28. How would you rate the overall quality of work done by your work unit?** ***29. The workforce has the job-relevant knowledge and skills ***N** ***31.6** ***8. **31.6** ***23. **125. **438 **537 **354 **431 **1,885 ** ***23. **0.2 **2.9 ** ***19. **0.2 **2.9 ** ***19. **0.2 ** ***29. **16.6 ** ***4. **13. ** ***19. **2.5 ** ***19. ** ***29. **10.0 ** ***29. ** ***19. ** ***29. ** ***19. ** ***29. ** ***19. ** ***29. ** ***19. ** ***29. ** ***19. ** ***29. ** ***19. ** ***29. ** ***19. ** ***29. ** ***19. ** ***29. ** ***19. ** ***29. ** ***29. ** ***19. ** ***29. ** ***29. ** ***19. ** ***29. ** ***29. ** ***29. ** ***19. ** ***29. **	121. My work unit is able to recruit people with the right skills.	%	38.0	7.7	30.3	27.5	20.3	14.2	100.0	
*23. In my work unit, steps are taken to deal with a poor performer who cannot or will not improve. *24. In my work unit, differences in performance are recognized in a meaningful way. *25. Awards in my work unit depend on how well employees perform the ripibs. *26. Employees in my work unit share job knowledge with each other. *27. The skill level in my work unit has improved in the past year. *28. How would you rate the overall quality of work done by your work munit? *29. The workforce has the job-relevant knowledge and skills **N** *30.6** *31.6** 8.7** 23.0** 243.0** 25. 438* 537* 354* 431* 1,865* 229. 612 23.0* 28.9* 19.0* 22.9* 351* 1,966* 100.0* 22.9* 30.8* 7.0* 23.8* 29.3* 21.8* 18.2* 100.0* 22.9* 617* 443* 319 340* 1,948* 100.0* 1,948* 100.0* 22.9* 617* 443* 319 340* 1,948* 100.0* 1,948* 100.0* 1,948* 100.0* 1,948* 11.5* 31.7* 22.5* 16.6* 17.6* 100.0* 1.948* 100.0* 1.948* 100.0* 1.948* 100.0* 1.948* 100.0* 1.948* 11.5* 31.7* 22.5* 16.6* 17.6* 100.0* 1.948* 100.0* 100.	*00 December 10	N		180	460	499	361	443	1,943	127
Cannot or will not improve. % 29.2 6.2 23.0 28.9 19.0 22.9 100.0	*22. Promotions in my work unit are based on ment.	%	31.6	8.7	23.0	25.3	19.2	23.9	100.0	
*24. In my work unit, differences in performance are recognized in a meaningful way. *25. Awards in my work unit depend on how well employees perform their jobs. *26. Employees in my work unit share job knowledge with each other. *27. The skill level in my work unit has improved in the past year. *28. How would you rate the overall quality of work done by your work with each other. *28. How would you rate the overall quality of work done by your work with each other. *28. How would you rate the overall quality of work done by your work with each other. *29. The workforce has the job-relevant knowledge and skills *20. The workforce has the job-relevant knowledge and skills *21. The workforce has the job-relevant knowledge and skills *22. The workforce has the job-relevant knowledge and skills *23. The workforce has the job-relevant knowledge and skills *24. The workforce has the job-relevant knowledge and skills *25. The workforce has the job-relevant knowledge and skills *26. Employees in my work unit depend on how well employees perform No and the past year. *28. How would you rate the overall quality of work done by your work with the past year. *28. How workforce has the job-relevant knowledge and skills *28. How workforce has the job-relevant knowledge and skills *29. The workforce has the job-relevant knowledge and skills *20. The workforce has the job-relevant knowledge and skills *20. The workforce has the job-relevant knowledge and skills *20. The workforce has the job-relevant knowledge and skills *20. The workforce has the job-relevant knowledge and skills *20. The workforce has the job-relevant knowledge and skills *21. The workforce has the job-relevant knowledge and skills *22. The workforce has the job-relevant knowledge and skills *23. The workforce has the job-relevant knowledge and skills *24. The workforce has the job-relevant knowledge and skills *25. The workforce has the job-relevant knowledge and skills *26. The workforce has the job-relevant knowledge and skil		N		125	438	537	354	431	1,885	186
Marcian maningful way. % 30.8 7.0 23.8 29.3 21.8 18.2 100.0		%	29.2	6.2	23.0	28.9	19.0	22.9	100.0	
25. Awards in my work unit depend on how well employees perform their jobs. N	*24. In my work unit, differences in performance are recognized in a	N		146	475	572	422	351	1,966	106
their jobs.	meaningful way.	%	30.8	7.0	23.8	29.3	21.8	18.2	100.0	
26. Employees in my work unit share job knowledge with each other. N 65.5 20.8 44.7 13.8 12.1 8.6 100.0 27. The skill level in my work unit has improved in the past year. N 306 665 570 258 176 1,975 15.0 33.5 29.0 13.3 9.2 100.0 28. How would you rate the overall quality of work done by your work unit? N 924 793 277 50 30 2,074 W 82.3 43.4 38.9 13.7 2.5 1.5 100.0 29. The workforce has the job-relevant knowledge and skills N 231 992 414 245 121 2,003	25. Awards in my work unit depend on how well employees perform	N		229	617	443	319	340	1,948	128
26. Employees in my work unit share job knowledge with each other. Warring Strongly Percent Positive Percent Positive Percent Positive Strongly Agree Disagree	their jobs.	%	43.2	11.5	31.7	22.5	16.6	17.6	100.0	
27. The skill level in my work unit has improved in the past year. N	OO Faralance in management about the large data with some other	N		449	929	283	245	168	2,074	8
27. The skill level in my work unit has improved in the past year. Very Good Fair Poor Very Poor Item Response Total	26. Employees in my work unit snare job knowledge with each other.	%	65.5	20.8	44.7	13.8	12.1	8.6	100.0	
Percent Positive Very Good Good Fair Poor Very Poor Total Strongly Positive Percent Unit? Strongly Positive Agree Agree Disagree Disagr	O7. The shill be of its account with the improved in the control	N		306	665	570	258	176	1,975	104
Percent Positive Very Good Good Fair Poor Very Poor Total 28. How would you rate the overall quality of work done by your work N % 82.3 43.4 38.9 13.7 2.5 1.5 100.0 Percent Positive Agree No Disagree Disagree Disagree Disagree Disagree Total** *29. The workforce has the job-relevant knowledge and skills N 231 992 414 245 121 2,003	27. The skill level in my work unit has improved in the past year.	%	48.5	15.0	33.5	29.0	13.3	9.2	100.0	
unit? % 82.3 43.4 38.9 13.7 2.5 1.5 100.0 Percent Positive Strongly Agree Agree Disagree Disagree Disagree Disagree Disagree Disagree Total** No Disagree Total** *29. The workforce has the job-relevant knowledge and skills N 231 992 414 245 121 2,003				Very Good	Good	Fair	Poor	Very Poor	Response	Do Not Know/ No Basis to Judge
Percent Positive Agree Agree Disagree Disagree Disagree Disagree Disagree Total** *29. The workforce has the job-relevant knowledge and skills N 231 992 414 245 121 2,003		N		924	793	277	50	30	2,074	NA
Percent Positive Agree Agree Disagree D	unit?	%	82.3	43.4	38.9	13.7	2.5	1.5	100.0	
· · · · · · · · · · · · · · · · · · ·					Agree	Agree nor	Disagree	0,	Response	Do Not Know/ No Basis to Judge
necessary to accomplish organizational goals. % 60.6 11.2 49.4 21.0 12.2 6.2 100.0		N		231	992	414	245	121	2,003	55
70 00.0 11.2 40.4 21.0 12.2 0.2 100.0	necessary to accomplish organizational goals.	%	60.6	11.2	49.4	21.0	12.2	6.2	100.0	

Survey Administration Period: May 15, 2012 to June 26, 2012

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^{*} AES prescribed items

^{**} Unweighted count of responses excluding 'Do Not Know' and 'No Basis to Judge'

		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
*30. Employees have a feeling of personal empowerment with respect	N		141	528	511	531	298	2,009	48
to work processes.	%	32.9	6.8	26.1	25.6	26.5	15.0	100.0	
31. Employees are recognized for providing high quality products and	N		203	670	447	415	278	2,013	37
services.	%	42.9	9.8	33.1	22.3	20.8	14.0	100.0	
*32. Creativity and innovation are rewarded.	N		163	467	545	464	344	1,983	60
32. Creativity and inflovation are rewarded.	%	31.1	7.8	23.3	27.7	23.6	17.6	100.0	
*33. Pay raises depend on how well employees perform their jobs.	N		83	309	468	506	547	1,913	138
55. Pay raises depend on now well employees perform their jobs.	%	20.4	4.3	16.0	24.3	26.2	29.1	100.0	
34. Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).35. Employees are protected from health and safety hazards on the	N		208	705	550	241	192	1,896	158
	%	47.0	10.5	36.6	29.0	13.2	10.8	100.0	
	N		373	1,025	338	154	116	2,006	48
job.	%	68.6	17.7	50.9	17.3	8.1	6.1	100.0	
 My organization has prepared employees for potential security threats. 	N		374	1,120	321	141	70	2,026	29
	%	73.3	18.0	55.2	16.2	6.9	3.6	100.0	
37. Arbitrary action, personal favoritism and coercion for partisan	N		323	647	395	251	328	1,944	109
political purposes are not tolerated.	%	48.5	15.6	32.9	20.8	13.4	17.3	100.0	
38. Prohibited Personnel Practices (for example, illegally	N		402	767	387	126	182	1,864	184
discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.	%	61.0	20.5	40.5	21.5	7.1	10.4	100.0	
00.14	N		280	933	421	205	142	1,981	65
39. My agency is successful at accomplishing its mission.	%	60.9	13.8	47.0	21.5	10.4	7.3	100.0	
10.1	N		301	681	504	341	232	2,059	NA
40. I recommend my organization as a good place to work.	%	46.9	14.2	32.7	24.5	16.9	11.7	100.0	
41. I believe the results of this survey will be used to make my agency	N		266	479	463	378	317	1,903	156
a better place to work.	%	38.8	13.6	25.1	24.7	19.7	16.9	100.0	
*42. My supervisor supports my need to balance work and other life	N		814	828	201	106	89	2,038	23
issues.	%	79.6	38.6	41.0	10.3	5.5	4.7	100.0	
43. My supervisor/team leader provides me with opportunities to	N		567	728	351	218	186	2,050	8
demonstrate my leadership skills.	%	62.2	26.6	35.6	17.5	10.8	9.5	100.0	
*44. Discussions with my supervisor/team leader about my	N		532	688	404	205	196	2,025	25
performance are worthwhile.	%	59.7	25.5	34.2	20.2	10.2	10.0	100.0	

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		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
45. My supervisor/team leader is committed to a workforce	N		519	645	490	109	109	1,872	182
representative of all segments of society.	%	60.6	26.6	34.1	26.7	6.3	6.3	100.0	
46. My supervisor/team leader provides me with constructive	N		486	694	410	265	185	2,040	14
suggestions to improve my job performance.	%	57.0	23.0	34.0	20.6	13.1	9.3	100.0	
*47. Supervisors/team leaders in my work unit support employee	N		523	737	377	200	186	2,023	34
development.	%	61.2	25.0	36.2	19.0	10.2	9.6	100.0	
	N		705	811	262	164	113	2,055	NA
48. My supervisor/team leader listens to what I have to say.	%	72.9	33.2	39.8	13.2	8.1	Disagree Strongly Disagree Response Total** 109 109 1,872 6.3 6.3 100.0 265 185 2,040 13.1 9.3 100.0 200 186 2,023 10.2 9.6 100.0 164 113 2,055 8.1 5.7 100.0 132 101 2,049 6.7 5.0 100.0 150 82 2,055 7.4 4.0 100.0 214 193 2,049 10.5 9.8 100.0 Item Response Total 157 128 2,049 7.7 6.5 100.0 Item Response Total** 490 377 2,019 24.2 18.8 100.0		
40 M	N		806	790	220	132	101	2,049	NA
49. My supervisor/team leader treats me with respect.	%	77.2	38.1	39.1	11.1	6.7	5.0	100.0	
50. In the last six months, my supervisor/team leader has talked with	N		693	947	183	150	82	2,055	NA
me about my performance.	%	79.5	32.8	46.7	9.1	7.4	4.0	100.0	
+54.11	N		664	615	363	214	193	2,049	NA
*51. I have trust and confidence in my supervisor.	%	61.5	31.4	30.2	18.3	10.5	9.8	100.0	
		Percent Positive	Varia Ca a d			_			Do Not Know/ No Basis to
52. Overall, how good a job do you feel is being done by your		1 0011110	Very Good	Good	Fair	Poor	Very Poor	Total	Judge
	N	1 0011170	781	Good 598	385				Judge NA
*52. Overall, how good a job do you feel is being done by your immediate supervisor/team leader?	N %	66.6				157	128	2,049	
immediate supervisor/team leader?			781	598	385	157	128 6.5 Strongly	2,049 100.0 Item Response Total**	NA Do Not Know/ No Basis to Judge
immediate supervisor/team leader? *53. In my organization, leaders generate high levels of motivation and		66.6	781 37.3 Strongly	598 29.3	385 19.2 Neither Agree nor	157 7.7 Disagree	128 6.5 Strongly Disagree	2,049 100.0 Item Response Total**	NA Do Not Know/ No Basis to
immediate supervisor/team leader?	%	66.6	781 37.3 Strongly Agree	598 29.3 Agree	385 19.2 Neither Agree nor Disagree	157 7.7 Disagree 490	128 6.5 Strongly Disagree	2,049 100.0 Item Response Total**	NA Do Not Know/ No Basis to Judge
immediate supervisor/team leader? *53. In my organization, leaders generate high levels of motivation and	% N	66.6 Percent Positive	781 37.3 Strongly Agree	598 29.3 Agree 493	385 19.2 Neither Agree nor Disagree	157 7.7 Disagree 490	128 6.5 Strongly Disagree	2,049 100.0 Item Response Total**	NA Do Not Know/ No Basis to Judge
*53. In my organization, leaders generate high levels of motivation and commitment in the workforce.	% N %	66.6 Percent Positive	781 37.3 Strongly Agree 174 8.3	598 29.3 Agree 493 24.3	385 19.2 Neither Agree nor Disagree 485 24.4	157 7.7 Disagree 490 24.2	128 6.5 Strongly Disagree 377 18.8	2,049 100.0 Item Response Total** 2,019 100.0	NA Do Not Know/ No Basis to Judge 28
 *53. In my organization, leaders generate high levels of motivation and commitment in the workforce. 54. My organization's leaders maintain high standards of honesty and integrity. *55. Managers/supervisors/team leaders work well with employees of 	% N %	66.6 Percent Positive	781 37.3 Strongly Agree 174 8.3 263	598 29.3 Agree 493 24.3 611	385 19.2 Neither Agree nor Disagree 485 24.4 508	157 7.7 Disagree 490 24.2 281	128 6.5 Strongly Disagree 377 18.8 280	2,049 100.0 Item Response Total** 2,019 100.0 1,943	NA Do Not Know/ No Basis to Judge 28
*53. In my organization, leaders generate high levels of motivation and commitment in the workforce. 54. My organization's leaders maintain high standards of honesty and integrity.	N % N %	66.6 Percent Positive	781 37.3 Strongly Agree 174 8.3 263 12.9	598 29.3 Agree 493 24.3 611 31.0	385 19.2 Neither Agree nor Disagree 485 24.4 508 26.4	157 7.7 Disagree 490 24.2 281 15.0	128 6.5 Strongly Disagree 377 18.8 280 14.7	2,049 100.0 Item Response Total** 2,019 100.0 1,943 100.0	NA Do Not Know/ No Basis to Judge 28
*53. In my organization, leaders generate high levels of motivation and commitment in the workforce. 54. My organization's leaders maintain high standards of honesty and integrity. *55. Managers/supervisors/team leaders work well with employees of different backgrounds. *56. Managers communicate the goals and priorities of the	% N % N %	66.6 Percent Positive 32.6 43.9	781 37.3 Strongly Agree 174 8.3 263 12.9 279	598 29.3 Agree 493 24.3 611 31.0 731	385 19.2 Neither Agree nor Disagree 485 24.4 508 26.4 485	157 7.7 Disagree 490 24.2 281 15.0 232	128 6.5 Strongly Disagree 377 18.8 280 14.7	2,049 100.0 Item Response Total** 2,019 100.0 1,943 100.0 1,908	NA Do Not Know/ No Basis to Judge 28
*53. In my organization, leaders generate high levels of motivation and commitment in the workforce. 54. My organization's leaders maintain high standards of honesty and integrity. *55. Managers/supervisors/team leaders work well with employees of different backgrounds.	N % N % N	66.6 Percent Positive 32.6 43.9	781 37.3 Strongly Agree 174 8.3 263 12.9 279 14.0	598 29.3 Agree 493 24.3 611 31.0 731 37.6	385 19.2 Neither Agree nor Disagree 485 24.4 508 26.4 485 25.7	157 7.7 Disagree 490 24.2 281 15.0 232 12.7	128 6.5 Strongly Disagree 377 18.8 280 14.7 181 10.0	2,049 100.0 Item Response Total** 2,019 100.0 1,943 100.0 1,908 100.0	NA Do Not Know/ No Basis to Judge 28 104
*53. In my organization, leaders generate high levels of motivation and commitment in the workforce. 54. My organization's leaders maintain high standards of honesty and integrity. *55. Managers/supervisors/team leaders work well with employees of different backgrounds. *56. Managers communicate the goals and priorities of the	N % N % N % N	66.6 Percent Positive 32.6 43.9 51.6	781 37.3 Strongly Agree 174 8.3 263 12.9 279 14.0 256	598 29.3 Agree 493 24.3 611 31.0 731 37.6 795	385 19.2 Neither Agree nor Disagree 485 24.4 508 26.4 485 25.7 438	157 7.7 Disagree 490 24.2 281 15.0 232 12.7 298	128 6.5 Strongly Disagree 377 18.8 280 14.7 181 10.0 232	2,049 100.0 Item Response Total** 2,019 100.0 1,943 100.0 1,908 100.0 2,019	NA Do Not Know/ No Basis to Judge 28 104

Survey Administration Period: May 15, 2012 to June 26, 2012

Percentages are weighted to represent the Agency's population.

Sample or Census: Census

Number of surveys completed: 2,085

Number of surveys administered: 2,773

^{*} AES prescribed items

 $^{^{\}star\star}$ Unweighted count of responses excluding 'Do Not Know' and 'No Basis to Judge'

		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
58. Managers promote communication among different work units (for	N		232	614	430	373	322	1,971	65
example, about projects, goals, needed resources).	%	42.6	11.3	31.2	22.0	19.1	16.4	100.0	
59. Managers support collaboration across work units to accomplish	N		252	644	451	331	279	1,957	80
work objectives.	%	45.0	12.3	32.7	23.4	17.0	14.5	100.0	
		Percent Positive	Very Good	Good	Fair	Poor	Very Poor	Item Response Total**	Do Not Know/ No Basis to Judge
60. Overall, how good a job do you feel is being done by the manager	N		418	586	487	202	210	1,903	134
directly above your immediate supervisor/team leader?	%	51.7	21.3	30.4	25.9	11.0	11.4	100.0	
		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
*61. I have a high level of respect for my organization's senior leaders.	N		290	553	500	358	312	2,013	24
or. Thave a high level of respect for thy organization's senior leaders.	%	41.6	14.3	27.3	25.1	17.6	15.6	100.0	100.0
62. Senior leaders demonstrate support for Work/Life programs.	N		280	601	537	165	176	1,759	278
62. Senior leaders demonstrate support for Work/Life programs.	%	48.9	15.4	33.5	31.0	9.5	10.6	100.0	
		Percent Positive	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Item Response Total	Do Not Know/ No Basis to Judge
*63. How satisfied are you with your involvement in decisions that	N		257	655	448	468	204	2,032	NA
affect your work?	%	44.3	12.0	32.2	22.4	22.9	10.4	100.0	
*64. How satisfied are you with the information you receive from	N		235	694	454	442	202	2,027	NA
management on what's going on in your organization?	%	45.2	11.1	34.1	22.9	21.6	10.2	100.0	
*65. How satisfied are you with the recognition you receive for doing a	N		283	635	430	410	270	2,028	NA
good job?	%	44.5	13.4	31.1	21.5	20.4	13.7	100.0	
*66. How satisfied are you with the policies and practices of your	N		159	513	578	474	300	2,024	NA
senior leaders?	%	32.7	7.5	25.2	29.0	23.2	15.1	100.0	
*67. How satisfied are you with your opportunity to get a better job in	N		153	354	548	482	494	2,031	NA
your organization?	%	24.6	7.1	17.5	26.6	24.0	24.8	100.0	
*68. How satisfied are you with the training you receive for your	N		229	676	585	330	205	2,025	NA
present job?	%	44.2	11.1	33.1	29.0	16.4	10.4	100.0	

Survey Administration Period: May 15, 2012 to June 26, 2012

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Sample or Census: Census

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^{*} AES prescribed items

 $^{^{\}star\star}$ Unweighted count of responses excluding 'Do Not Know' and 'No Basis to Judge'

		Percent Positive	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Item Response Total	Do Not Know/ No Basis to Judge
*69. Considering everything, how satisfied are you with your job?	N		383	817	394	269	165	2,028	NA
03. Considering everything, now satisfied are you with your job!	%	58.5	18.5	40.0	19.9	13.3	8.3 100.0		
*70. Considering even thing, how estisfied are you with your new?	N		323	714	334	388	267	2,026	NA
*70. Considering everything, how satisfied are you with your pay?	%	49.9	15.2	34.8	16.7	19.7	13.7	100.0	
71. Considering everything, how satisfied are you with your	N		230	653	494	405	244	2,026	NA
organization?	%	42.9	11.0	31.9	24.5	20.3	12.3	100.0	

72. Have you been notified that you are eligible to telework? Telework means working at a location other than your normal work site during your regular work hours (excludes travel).

Yes	895	42.4
No	984	50.0
Not sure	147	7.6
Total	2,026	100.0

73. Please select the response below that BEST describes your current teleworking situation:

	N	%
I telework 3 or more days per week.	42	2.2
I telework 1 or 2 days per week.	255	12.6
I telework, but no more than 1 or 2 days per month.	80	3.8
I telework very infrequently, on an unscheduled or short-term basis.	251	11.8
I do not telework because I have to be physically present on the job (e.g., Law Enforcement Officers, Park Rangers, Security Personnel).	725	37.5
I do not telework because I have technical issues (e.g., connectivity, inadequate equipment) that prevent me from teleworking.	113	6.0
I do not telework because I did not receive approval to do so, even though I have the kind of job where I can telework.	202	10.8
I do not telework because I choose not to telework.	293	15.3
Total	1,961	100.0

Survey Administration Period: May 15, 2012 to June 26, 2012 Percentages are weighted to represent the Agency's population.

* AES prescribed items

Sample or Census: Census
Number of surveys completed: 2,085

Number of surveys administered: 2,773

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Work Schedules (AWS)		N	%
	Yes	440	22.5
	No	1,291	63.1
	Not available to me	289	14.4
	Total	2,020	100.0
75. Do you participate in the following Work/Life programs? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)		N	%
Silvating programs,	Yes	483	24.5
	No	1,234	60.9
	Not available to me	298	14.6
	Total	2,015	100.0
		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
 Do you participate in the following Work/Life programs? Employe Assistance Program (EAP) 		N	%
	Yes	245	12.7
	No	1,630	80.7
	Not available to me	131	6.6
	Total	2,006	100.0
 Do you participate in the following Work/Life programs? Child Care Programs (for example, daycare, parenting classes, parenting suppogroups) 	ort	N	%
	Yes	55	3.0
	No	1,520	75.1
	Not available to me	443	21.9
	Total	2,018	100.0
78. Do you participate in the following Work/Life programs? Elder Care Programs (for example, support groups, speakers)		N	%
C (The property of the proper	Yes	42	2.2
	No	1,520	74.8
	Not available to me	463	23.0

Survey Administration Period: May 15, 2012 to June 26, 2012 Percentages are weighted to represent the Agency's population. Sample or Census: Census Number of surveys completed: 2,085 Number of surveys administered: 2,773 Response Rate: 75.2%

		Percent Positive	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Item Response Total**	Do Not Know/ No Basis to Judge
79. How satisfied are you with the following Work/Life programs in	N		193	252	116	51	12	624	71
your agency? Telework	%	71.0	30.9	40.1	18.6	8.4	2.0	100.0	
80. How satisfied are you with the following Work/Life programs in your agency? Alternative Work Schedules (AWS)	N		181	176	48	13	5	423	23
	%	83.7	42.5	41.1	11.8	3.4	1.2	100.0	
31. How satisfied are you with the following Work/Life programs in	N		152	217	76	17	1	463	30
your agency? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)	%	78.9	31.5	47.4	17.2	3.6	0.3	100.0	
82. How satisfied are you with the following Work/Life programs in	N		66	108	50	3	0	227	35
your agency? Employee Assistance Program (EAP)	%	75.8	28.1	47.7	22.8	1.3	0.0	100.0	
83. How satisfied are you with the following Work/Life programs in	N		12	20	13	1	0	46	20
your agency? Child Care Programs (for example, daycare, parenting classes, parenting support groups)	%	72.4	27.4	45.0	25.7	1.8	0.0	100.0	
84. How satisfied are you with the following Work/Life programs in	N		8	14	9	0	0	31	12
your agency? Elder Care Programs (for example, support groups, speakers)	%	72.9	25.3	47.7	27.1	0.0	0.0	100.0	

Sample or Census: Census

Number of surveys completed: 2,085 Number of surveys administered: 2,773

Survey Administration Period: May 15, 2012 to June 26, 2012

The work/life satisfaction results only include employees who indicated that they participated in the program.

Percentages are weighted to represent the Agency's population.

 $^{^{\}star\star}$ Unweighted count of responses excluding 'Do Not Know' and 'No Basis to Judge'

85. Where do you work?		N	%
	Headquarters	925	46.1
	Field	1,082	53.9
	Total	2,007	100.0
*86. What is your supervisory status?		N	%
	Non-Supervisor	1,339	66.7
	Team Leader	323	16.1
	Supervisor	222	11.1
	Manager	106	5.3
	Executive	19	0.9
	Total	2,009	100.0
87. Are you:		N	%
	Male	932	46.8
	Female	1,060	53.2
	Total	1,992	100.0
*88. Are you Hispanic or Latino?		N	%
	Yes	67	3.4
	No	1,904	96.6
	Total	1,971	100.0
*89. Please select the racial category or categories with which you most			
closely identify.		N	%
	American Indian or Alaska Native	14	0.7
	Asian	50	2.6
		000	20.8
	Black or African American	399	20.0
	Black or African American Native Hawaiian or Other Pacific Islander	399 5	0.3
	Native Hawaiian or Other Pacific Islander	5	0.3

Survey Administration Period: May 15, 2012 to June 26, 2012

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Sample or Census: Census Number of surveys completed: 2,085 Number of surveys administered: 2,773

^{*} AES prescribed items

90. What is your age group?		N	%
	25 and under	42	2.1
	26-29	115	5.9
	30-39	378	19.3
	40-49	544	27.8
	50-59	593	30.3
	60 or older	284	14.5
	Total	1,956	100.0
91. What is your pay category/grade?		N	%
	Federal Wage System	13	0.7
	GS 1-6	561	28.2
	GS 7-12	897	45.1
	GS 13-15	494	24.8
	Senior Executive Service	16	0.8
	Senior Level (SL) or Scientific or Professional (ST)	2	0.1
	Other	8	0.4
	Total	1,991	100.0
22. How long have you been with the Federal Government (excluding	Senior Executive Service Senior Level (SL) or Scientific or Professional (ST) Other Total		
military service)?		N	%
	Less than 1 year	17	0.8
	1 to 3 years	313	15.6
	4 to 5 years	189	9.4
	6 to 10 years	381	19.0
	11 to 14 years	264	13.2
	15 to 20 years	234	11.7
	More than 20 years	603	30.1
		2,001	100.0

Survey Administration Period: May 15, 2012 to June 26, 2012 Percentages are weighted to represent the Agency's population.

Sample or Census: Census Number of surveys completed: 2,085 Number of surveys administered: 2,773 Response Rate: 75.2%

93. How long have you been with your current agency (for example, Department of Justice, Environmental Protection Agency)?		N	%
	Less than 1 year	36	1.8
	1 to 3 years	407	20.5
	4 to 5 years	237	11.9
	6 to 10 years	423	21.3
	11 to 20 years	426	21.5
	More than 20 years	457	23.0
	Total	1,986	100.0
	No Yes, to retire Yes, to take another job within the Federal Government	1,316 99 388	66.2 5.0 19.5
	Yes, to take another job outside the Federal Government	78	3.9
	Yes, other	108	5.4
	Total	1,989	100.0
5. I am planning to retire:		N	%
	Within one year	62	3.2
	Between one and three years	155	8.0
	Between three and five years	169	8.7
	Five or more years	1,561	80.2
	Total	1.947	100.0

96. Self-Identify as:		N	%
	Heterosexual or Straight	1,485	78.5
	Gay, Lesbian, Bisexual, or Transgender	76	4.0
	I prefer not to say	331	17.5
	Total	1,892	100.0
97. Have you ever served on Active Duty in the US Armed Forces (Air			
Force, Army, Coast Guard, Marine Corps or Navy)?		N	%
	Yes	404	20.3
	No	1,587	79.7
	Total	1,991	100.0
8. Are you an individual with a disability?		N	%
	Yes	183	9.2
	No	1,802	90.8
	Total	1,985	100.0



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