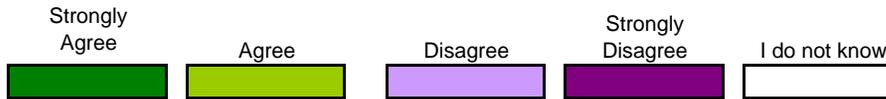


Results: 2006
(by number of responses)



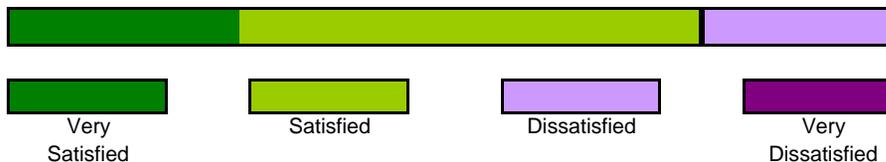
- 1) The time it takes to approve a records schedule is satisfactory.
- 2) NARA staff keeps my agency informed about the progress of our records schedules throughout the approval process.
- 3) When my agency's staff contacts our NARA appraisal archivist for assistance, we receive a response that meets our needs.
- 4) My agency's staff has a good working relationship with our NARA appraisal archivist.
- 5) NARA produces guidance on records scheduling policy and procedures in a timely fashion.
- 6) NARA guidance on records scheduling policy and procedure is comprehensive enough to meet my agency's scheduling needs.
- 7) It is easy to work with NARA guidance products containing records scheduling policy and procedures.
- 8) My agency receives consistent guidance from NARA staff regarding records scheduling policy and procedures.



Positive # Negative # Not Sure

Strongly Agree	Agree	Disagree	Strongly Disagree	I do not know
7	30	33	12	3
16	49	16	1	3
28	48	5	1	3
38	38	5	1	3
13	55	13	2	2
11	58	9	4	3
10	57	12	2	4
15	54	13	0	3

9) How satisfied are you with NARA scheduling and appraisal services?



Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Other
22	44	19	0	*

Total satisfied = 66
Total respondents = 85
Satisfaction rate = 78%