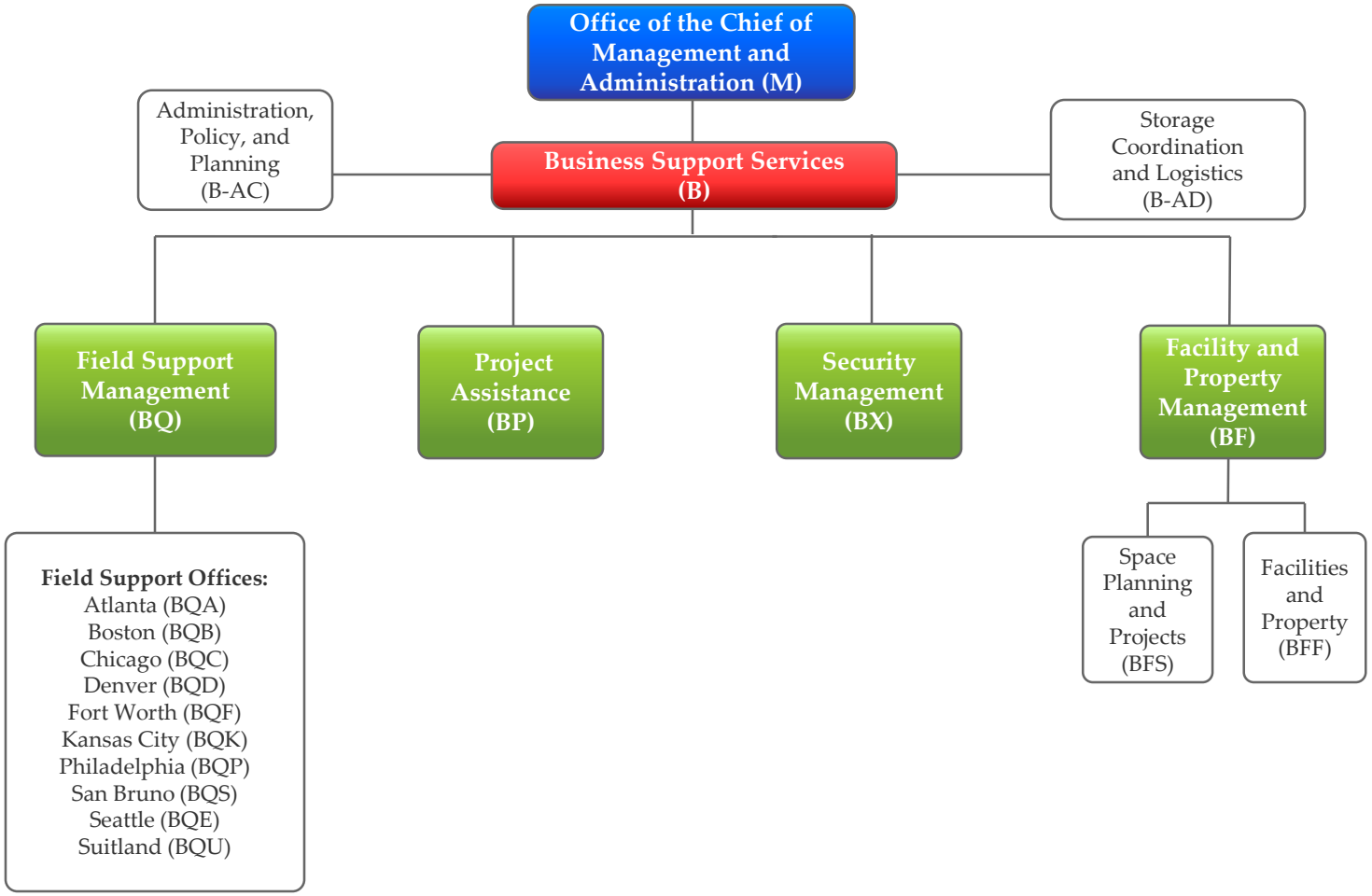Business Support Services