



OFFICE of GOVERNMENT INFORMATION SERVICES

March 25, 2015 - Sent via email

[REDACTED]

Re: Case No. 201400852
NG: CM: CL

Dear [REDACTED]

This is in further response to your August 14, 2014 request for assistance to the Office of Government Information Services (OGIS) regarding your records request to U.S. Customs and Border Protection (CBP) on behalf of your client,

[REDACTED] [REDACTED] I apologize for the delay in responding to your request. Until recently, we were short staffed and not responding to requests as quickly as we would like.

Congress created OGIS to complement existing FOIA practice and procedure; we strive to work in conjunction with the existing request and appeal process. The goal is for OGIS to allow, whenever practical, the requester to exhaust his or her remedies within the agency, including the appeal process. OGIS has no investigatory or enforcement power, nor can we compel an agency to release documents. OGIS serves as the Federal FOIA Ombudsman and our jurisdiction is limited to assisting with the FOIA process.

You submitted a FOIA request to CBP for records pertaining to your client. By a letter dated July 3, 2014, CBP's FOIA Division informed you that it conducted a comprehensive search of CBP files within its databases and was unable to locate records responsive to your request. You appealed CBP's action on your request and by a letter dated August 11, 2014, CBP's FOIA Appeals, Policy and Litigation Branch, affirmed the agency's response to your request. You were dissatisfied with CBP's response and came to OGIS for assistance.

We carefully reviewed your submission of information and we discussed it with CBP's FOIA Appeals, Policy and Litigation Branch Chief, Shari Suzuki. We informed Ms. Suzuki that you seek records with respect to an event in [REDACTED], [REDACTED] in the early [REDACTED] involving your client. As a result of our conversation with Ms. Suzuki, CBP's FOIA Appeals, Policy and Litigation Branch conducted an additional search for records and located one record which may relate to your client. By a letter dated March 24, 2015, CBP FOIA Appeals, Policy and Litigation Branch informed you of the results of its search and released to you the record pertaining to your client.

NATIONAL
ARCHIVES
and RECORDS
ADMINISTRATION

8601 ADELPHI ROAD
OGIS
COLLEGE PARK, MD
20740-6001

web: www.ogis.archives.gov
e-mail: ogis@nara.gov
phone: 202-741-5770
toll-free: 1-877-684-6448
fax: 202-741-5769



March 25, 2015

Page 2 of 2

I hope you find this information useful. Thank you for contacting OGIS; we will now consider this matter closed.

Sincerely,

/s/

Nikki Gramian, Acting Director
Office of Government Information Services

cc: Shari Suzuki, Chief, CBP FOIA Appeals, Policy and Litigation Branch

We would greatly appreciate it if you could take the time to give us your feedback. Please visit <https://www.surveymonkey.com/s/OGIS> to take a brief anonymous survey on the service you received from OGIS.