



OFFICE *of* GOVERNMENT INFORMATION SERVICES

April 8, 2015 — Sent via email

[REDACTED]

Re: Case No.: 201500467
NG: CM

NATIONAL
ARCHIVES
and RECORDS
ADMINISTRATION

8601 ADELPHI ROAD
OGIS
COLLEGE PARK, MD
20740-6001

web: www.ogis.archives.gov
e-mail: ogis@nara.gov
phone: 202-741-5770
toll-free: 1-877-684-6448
fax: 202-741-5769

Dear [REDACTED]:

This responds to your February 17, 2015 request for assistance from the Office of Government Information Services (OGIS), which we received via U.S. mail. Your request for assistance pertains to your records request to U.S. Customs and Border Protection (CBP).

Congress created OGIS to complement existing Freedom of Information Act (FOIA) practice and procedure; we strive to work in conjunction with the existing request and appeal process. The goal is for OGIS to allow, whenever practical, the requester to exhaust his or her remedies within the agency, including the appeal process. OGIS has no investigatory or enforcement power, nor can we compel an agency to release documents. OGIS serves as the Federal FOIA Ombudsman and our jurisdiction is limited to assisting with the FOIA process.

You contacted OGIS about a request that your attorney, [REDACTED], made on your behalf in [REDACTED]. I understand that you have received no response to that request, which was assigned tracking No. [REDACTED].

We contacted CBP to inquire about the status of this request. CBP informed OGIS that your request was closed on [REDACTED], and the agency sent a response to [REDACTED]. For your reference, DHS provided us with a copy of that response which is attached to this letter.

At this time, there is no further assistance OGIS can offer. Thank you for bringing this matter to OGIS. We will close your case.

Sincerely,



Nikki Gramian, Acting Director
Office of Government Information Services (OGIS)

cc: Stephanie Tell, CBP FOIA
Enclosures: DHS/CBP final response