



OFFICE of GOVERNMENT INFORMATION SERVICES

August 25, 2015—Sent via email

[REDACTED]

Re: Case No. 201501043  
JH: NG: CL

Dear [REDACTED]:

This responds to your August 4, 2015, request for assistance to the Office of Government Information Services (OGIS) regarding your Freedom of Information Act (FOIA) request to U.S. Customs and Border Protection (CBP) on behalf of your client, [REDACTED].

Congress created OGIS to complement existing FOIA practice and procedure; we strive to work in conjunction with the existing request and appeal process. OGIS's goal is to allow, whenever practical, the requester to exhaust his or her remedies within the agency, including the appeal process. OGIS has no investigatory or enforcement power, nor can we compel an agency to release documents. OGIS serves as the Federal FOIA Ombudsman and our jurisdiction is limited to assisting with the FOIA process.

You submitted a FOIA request to CBP on behalf of your client, who seeks a copy of the Form I-94 (Arrival Departure Record) documenting [REDACTED] admission to the U.S. on or around [REDACTED]. In response to your request and appeal, CBP informed you that the agency searched for the specific information, but was unable to locate responsive records. You are dissatisfied with CBP's "no records" response to your request.

We carefully reviewed your submission and discussed it with CBP's FOIA Appeals, Policy and Litigation Branch Chief, Shari Suzuki. Ms. Suzuki noted that your [REDACTED] and [REDACTED] passports bear stamps that show that they were admitted to the U.S. in [REDACTED]; however, despite an extensive search, the agency could not locate responsive records. Ms. Suzuki explained that CBP FOIA staff searched for your client's and [REDACTED] names in the agency's TECS database in every way possible, including—with and without dates of birth, and with and without advanced search techniques such as wildcards, but the agency was unable to locate any responsive records. CBP also searched using the passport numbers and other numbers CBP staff saw present in the photocopies of the passports you included with your request. For your information, the search

NATIONAL  
ARCHIVES  
and RECORDS  
ADMINISTRATION  
8601 ADELPHI ROAD  
OGIS  
COLLEGE PARK, MD  
20740-6001

web: [www.ogis.archives.gov](http://www.ogis.archives.gov)  
e-mail: [ogis@nara.gov](mailto:ogis@nara.gov)  
phone: 202-741-5770  
toll-free: 1-877-684-6448  
fax: 202-741-5769



