



OFFICE of GOVERNMENT INFORMATION SERVICES

November 10, 2015 - Sent via U.S. mail

[REDACTED]

Case No: 201600122
NG: CM: AB

NATIONAL
ARCHIVES
and RECORDS
ADMINISTRATION

8601 ADELPHI ROAD
OGIS
COLLEGE PARK, MD
20740-6001

web: www.ogis.archives.gov
e-mail: ogis@nara.gov
phone: 202-741-5770
toll-free: 1-877-684-6448
fax: 202-741-5769

Dear [REDACTED]:

This responds to your submission to the Office of Government Information Services (OGIS), which we received on October 28, 2015. Your request for assistance pertains to a Freedom of Information Act (FOIA) request you made to the Social Security Administration (SSA) for a copy [REDACTED] social security card and application file.

Congress created OGIS to complement existing FOIA practice and procedure; we strive to work in conjunction with the existing request and appeal process. The goal is for OGIS to allow, whenever practical, the requester to exhaust his or her remedies within the agency, including the appeal process. OGIS has no investigatory or enforcement power, nor can we compel an agency to release records. OGIS serves as the Federal FOIA Ombudsman and our jurisdiction is limited to assisting with the FOIA process.

We carefully reviewed your submission and spoke about your request with a Government Information Specialist in the SSA FOIA and Transparency Division. We understand that SSA mailed you a copy of the computer printout of the electronic application for a Social Security number [REDACTED]. Since you have not received this document, SSA has sent another copy of the record in the mail to you.

SSA also informed us that the printout it sent to you is the only document SSA can provide you to confirm [REDACTED] Social Security number. SSA is not able to send you a copy of [REDACTED] social security card because the cards are sent directly to the cardholder, and SSA does not maintain a copy for their records. SSA also does not send out replacement cards for people who are deceased.

I hope you find the explanation provided above useful. Thank you for bringing this matter to OGIS. At this time there is no further action for us to take and we will consider this matter closed.

Sincerely,

/S/

JAMES V.M.L. HOLZER
Director

