December 23, 2015—Sent via email

Dear [Name],

This responds to your July 28, 2015 request for assistance from the Office of Government Information Services (OGIS), which we received via email. Your request for assistance pertains to a Freedom of Information Act (FOIA) request to the George W. Bush Presidential Library and a subsequent appeal that you filed with the National Archives and Records Administration (NARA). I apologize for our delay in responding to you; it took longer for the agency to respond to us than expected.

Congress created OGIS to complement existing FOIA practice and procedure; we strive to work in conjunction with the existing request and appeal process. The goal is for OGIS to allow, whenever practical, the requester to exhaust his or her remedies within the agency, including the appeal process. OGIS has no investigatory or enforcement power, nor can we compel an agency to release documents. OGIS serves as the Federal FOIA Ombudsman and our jurisdiction is limited to assisting with the FOIA process.

I understand that you submitted a FOIA request for access to George W. Bush Presidential Library records pertaining to [redacted]. In response to your request, the Library provided you with a fee estimate of $1,407.20 to reproduce 1,759 total pages of responsive material. The Library also informed you that you could reduce the cost by selecting the folders you would like digitized, but that the staff could not go through the folders to determine which folders include the material of interest to you. You were given the option of either visiting the Library or hiring a private researcher to look through the files.

You appealed the Library’s response to NARA on July 27, 2015, explaining that you disagreed with the Library’s actions on the grounds that the fee quote included charges to provide you with access to records that were not responsive to your request. You also noted that other Presidential Libraries have made available online.

We followed up with staff from the NARA’s Office of General Counsel, which processes all appeals for NARA’s Special Access FOIA Program, the Presidential Libraries and the National Declassification Center, to learn more about the status of your appeal. NARA’s Office of General Counsel expects to respond to your appeal by February 1, 2016. Please know that this date is only an estimate – NARA might
respond to your appeal either before or after this date based on the complexity of cases ahead of yours in the queue.

I hope that this information about your appeal is useful to you. Thank you for contacting OGIS; we will now consider this matter closed.

Sincerely,

/S/
JAMES V.M.L. HOLZER
Director

We appreciate your feedback. Please visit https://www.surveymonkey.com/s/OGIS to take a brief anonymous survey on the service you received from OGIS.