

**FOIA Advisory Committee
Subcommittee on Oversight and Accountability
Request for Public Comments**

[DRAFT 1/15/16]

The 2007 OPEN Government Act amended FOIA and formalized the role of the FOIA Public Liaison (FPL). Specifically, the FPL reports to the agency's Chief FOIA Officer and serves as a supervisory official to whom a requester can raise concerns about the service the requester has received from the agency's FOIA Requester Service Center. FPLs are responsible for assisting in reducing delays, increasing transparency, and understanding of the status of requests and assisting in the resolution of disputes.

The [FOIA Advisory Committee's Subcommittee on Oversight and Accountability](#) seeks input from the public regarding the overall impact and effectiveness of the FPL role. Your comments will add to the understanding we have already acquired through a [survey of agency FPLs](#). Although you may comment on any aspect of the FPL role, including your ideas for improving this role, please consider the areas suggested below when providing your comments. Comments will be accepted until **XX/XX/2016**. If you have any questions, please contact Christa Lemelin at christa.lemelin@nara.gov or 202-741-5773.

Availability and Responsiveness

The extent to which agency websites have helped you to identify and communicate with the FPL (including whether the FPL has responded to emails or telephone calls in a timely manner).

Assistance with the FOIA Process

The extent to which FPLs have been able to provide assistance in understanding and navigating the agency's FOIA procedures, including furnishing status reports on your requests. Additionally, whether the FPLs have referred to the services offered by the Office of Government Information Services (OGIS) when the FPL is unable to resolve issues raised.

Timeliness and Effectiveness

The extent to which FPLs have been able to reduce processing delays or resolve processing issues in a timely manner. Additionally, whether the FPL role is helpful in enabling the public to obtain requested information and whether there is a need for additional training of FPLs.

Provide your comments here:

[Text Box]