FOIA Public Liaison Poll

1. What is your current:

<table>
<thead>
<tr>
<th>Position title</th>
<th>Series</th>
<th>Grade</th>
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2. How long (in years) have you been a FOIA Public Liaison?

[ NUMERIC BOX ]

3. What is the position title of the person you report directly to?

[ TEXT BOX ]

4. Have you been to FOIA Public Liaison or customer service training by DOJ, OGIS, or another organization since assuming a FOIA Public Liaison role?

[ Yes/No ]

5. Are you planning to attend FOIA Public Liaison or customer service training in the next 12 months?

[ Yes/No ]

6. How would you rate the sufficiency of the following types of resources to fulfill your duties in your FOIA Public Liaison role?

<table>
<thead>
<tr>
<th>Resource</th>
<th>Rating</th>
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<tbody>
<tr>
<td>Personnel</td>
<td>Sufficient/Insufficient</td>
</tr>
<tr>
<td>Training</td>
<td></td>
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<tr>
<td>Agency Leadership Support</td>
<td></td>
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<tr>
<td>Technology</td>
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7. On average, how often are you contacted by a FOIA requester?

[ I have never been contacted by a FOIA requester ]
8. In the last 12 months, what percentage have you been contacted about the following FOIA issues?

Request status: [NUMERIC]

Fees: [NUMERIC]

Requester Category: [NUMERIC]

Response: [NUMERIC]

Appeal: [NUMERIC]

Litigation: [NUMERIC]

Dispute Resolution: [NUMERIC]

9. Do you know the attorney responsible for handling FOIA matters at your agency or component?

[Yes/No]

If yes, how often do you interact with your agency’s attorney?

[Daily]

[Weekly]

[Monthly]

[Annually]
10. In your experience how much time do you/your agency's FOIA professionals spend on determining fee-related issues for the typical FOIA request. This refers to activities such as placement in requester fee category, providing fee estimates, collecting fees?

    [< 1 hour per request; 1-3 hours per request; > 3 hours per request]

11. In your experience, would eliminating FOIA fees, except for commercial requesters, reduce the time it takes to process a FOIA request?

    [Yes/No]

    Why or Why not? [Text box]

12. Do you think that charging only a flat fee of $5 - $10 for non-commercial requesters would reduce the time spent on determining fee issues?

    [Yes/No]

    Why? [Text Box]

13. Do you think that FOIA fees are necessary to the FOIA process?

    [Yes/No]

14. Do you have any ideas? If so . . . What are some ideas you may have on changing the fee structure to improve overall FOIA processing for agencies?

    [Text Box]

15. Over the last 12 months, how often are fees an issue for either the withdrawal of a request or the narrowing of its scope?

    Estimate of the Percentage of Requests [Text Box]