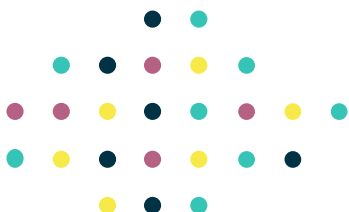




Casepoint RFI Response: NexGen FOIA Tech Showcase, Day1, Topic 1

eDiscovery/Electronic Record Search Tools

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Re: RFI Response: NexGen FOIA Tech Showcase, Day 1, Topic 1

To whom it may concern –

Casepoint, LLC ("Casepoint") is pleased to provide an overview of our FOIA technology solution to support FOIA workflows across federal agencies. Casepoint is an end-to-end FedRAMP authorized FOIA technology solution that provides a user-friendly, highly secure, centralized environment for processing, reviewing, producing, and storing data. Casepoint's powerful, time-saving FOIA technology allows federal agencies to review and respond to FOIA requests faster with less risk.

Casepoint's FOIA technology is a robust eDiscovery tool that combines powerful data processing, search and redaction capabilities, and an AI suite with expert services to support our customers' FOIA and eDiscovery needs. Federal and state agencies, including the Securities and Exchange Commission, Veterans Affairs, Department of Defense, West Virginia Office, and the State of Connecticut, leverage Casepoint's FOIA technology to manage and review complex data related to FOIA requests.

Casepoint would be excited to demonstrate our capabilities in NexGen FOIA Tech Showcase. In addition to the topic specific technology showcase demos, Casepoint suggests vendors be allowed to demo full capabilities for FOIA. This will allow the participating federal agencies to see and evaluate the presented FOIA technology solutions from an end-to-end perspective.

As the company point of contact, I have provided my contact information below if you have any questions.

Sincerely,

Amy Hilbert

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1. Executive Summary

The top challenges agencies face with FOIA include managing the growing volumes of data and requests, efficiently identifying requested information, meeting response timelines, and human error. As a result, agencies need a comprehensive FOIA solution that is secure and scalable and provides collaboration and automation tools to support efficient and accurate FOIA responses. Casepoint is a secure, cloud-based legal discovery platform that offers a FOIA technology solution for managing the growing demands and complexities of FOIA requests. Casepoint’s FOIA technology solution reduces the cost, time, and complexity of using inefficient options and outdated technology to manage the FOIA process through a powerful, innovative, unified solution. Casepoint’s powerful, innovative, time-saving FOIA technology solution allows federal agencies to successfully process and respond to FOIA requests faster. Casepoint brings an end-to-end FedRAMP authorized FOIA technology solution that provides a user-friendly, highly secure, centralized environment for processing, reviewing, redacting, producing, and storing documents. Our solution directly aligns with Chief FOIA Officers Council’s Technology Committee Day 1 topics. Casepoint’s intelligent case processing tools quickly and seamlessly process and deduplicate data for FOIA review and response. Casepoint is composed of built-in advanced search technology and artificial intelligence that significantly improve executing searches for FOIA responses. Casepoint’s redaction tools allow FOIA personnel to quickly and accurately pinpoint sensitive or exempt information and properly redact the information to remove the information and sanitize records.

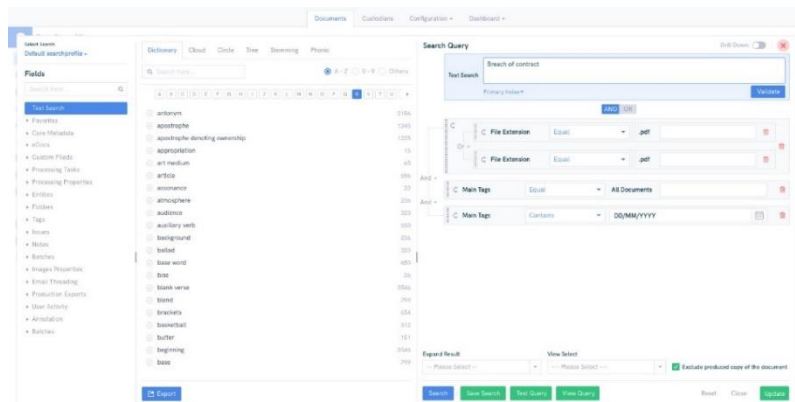
2. Casepoint’s Search Tools

Casepoint allows for web-based document review in a database that supports multiple simultaneous reviewers with unlimited user licenses. Casepoint affords full technology review capabilities, including batching, advanced search and analytics, redaction, and tagging, to allow for seamless review.

2.1. Basic & Advanced Search

Searching in Casepoint eDiscovery is simple, powerful and effective in identifying the corpus of documents needed to meet a FOIA request. Casepoint has powerful search features that not only allow basic searching but also improve upon search criteria using visual analytics to ensure you are searching effectively. Casepoint offers both Elasticsearch and dtSearch search engines and a custom index can be created using either search engine. The easiest way to get started with searching for documents, emails, an audio/visual files is to use the Content Quick Search box above the results grid.

Users can quickly and easily search for documents using keywords, boolean operators, and/or perform proximity searches. Using the “drill down” options, users can use the quick search box to further narrow their search results. Casepoint's Advanced Search is a hybrid of Content (Text)





search, Field search, and Analytics. It allows you to focus your document search to achieve more targeted results. You can build, test, save, and run the search query from Advanced Search. The advanced search functionality within Casepoint guides you through building a search and allows you to explicitly include the family, e.g., an email (the parent) with attachments (the children), in the search results. Casepoint maintains an audit of all searches and allows you to save, share, and export search criteria and search results. Additionally, Casepoint has search-related tools to validate each search term. For example, Casepoint provides synonym analysis, context search, search term hit counts, fuzzy searching, and stem searching to help determine that each search term selected is defensible. Casepoint's term analyzer identifies variations of search terms selected for search. The term analyzer also provides the ability to view hit counts of work variations to ensure the most effective search terms possible are selected. Casepoint also has a sampling feature to vet each search result by creating a random sample of the search results and supports approximate string match searching, concept searching and concept clustering, and relevance ranking.

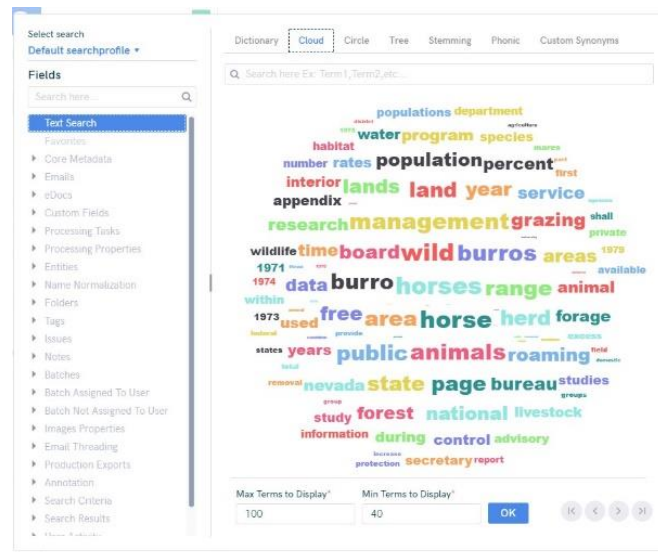
2.2. Bulk Search

The Bulk Search Job feature provides a robust search method for complex searches that may run for quite some time. For example, you can create and run a long list of terms, including parentheticals and proximity searches, and continue working in Casepoint. The search job will run in the background and notify you when the search is completed.

2.3. Analytics Serching

Search your documents conveniently with the aid of Casepoint Analytics. In addition to CaseAssist and Advanced Search, Casepoint includes several visual tools to enhance your analysis further. Our visual tools include the Word Cloud, Circle Graph, Tree, Bubble Graph, Timeline Graph, and Conversation Graph.

Additionally, you can add terms and filters to your query builder from the visual graphs.



2.4. Search History & Saved Searches

Casepoint keeps a history of your content searches and advanced searches so you can easily re-run a search if necessary. Additionally, Casepoint provides the ability to save searches or save search results based on any selected fields. If a reviewer chooses to save a search, new results will be produced each time the search is run. If a reviewer chooses to save search results, only the results that were produced from that specific search will be saved. In addition, both saved searches and saved results can be shared with other users of the system, provided they have the correct permissions.