Response to:

NexGen FOIA Tech Showcase - RFI

Submitted By:

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Product Overview

OnBase has been a trusted document and records management solution for over 25 years and has been named a leader in Gartner’s Magic Quadrant for 11 consecutive years. It received the Department of Defense’s (DoD) 5015.02 Certification for Records Management in 2017. OnBase is a configurable off the shelf (COTS) solution which allows for rapid deployment while managing implementation costs. OnBase is designed to operate on the Windows Server platform and is scalable from departmental solutions to enterprises with tens of thousands of users. The OnBase solution uses no proprietary security methods (changing document headers etc) and all documents are stored and viewed in their native format (Word, PDF, Excel, etc.). OnBase can be easily integrated into any office environment with out of the box integration configuration with almost any application used in your enterprise. The software is developed by Hyland Software, a U.S. based Corporation based in Westlake Ohio.

These are just a few of the reasons OnBase enjoys a large presence in governmental organizations. Nationwide, over 200 state-level government agencies utilize OnBase to manage their records. In total, across all levels of government, with close to 2,000 agencies relying on OnBase for managing their records and automated approval workflows.
Day 1

1. eDiscovery/electronic record search tools
OnBase search and retrieval is fast, it’s consistent, and provides secure access to all documents and content stored in the OnBase system. Retrieving a document is nearly instantaneous through several search methods, including the Data/Document Retrieval dialog box, Foldering, Custom Query, Text Search, and Cross-Referencing. The client is the central location to import, organize, secure, retrieve, enhance and distribute all of your data.

All of this searching and access is role based and the security model of OnBase is extremely flexible. OnBase is CAC/PIV enabled and can be deployed on premise, in the cloud or utilizing a combination of both based on requirements. OnBase systems have no realistic limit on number of files stored and often support tens of thousands of users. Because of the architecture, OnBase can be scaled to meet any storage or user access requirements. OnBase is currently deployed in both SIPR and NIPR environments on DoD networks. We have attained a CON and have been through the STIG process with the Army CID.

Day 1

2. Case processing tools (including the collection of records to review for redaction and posting accessible 508 compliant releases)
OnBase is a fully integrated ECM suite that includes core capabilities in document imaging and management, redactions, records management, electronic signatures, and workflow as well as specialized solutions for SOX compliance, ISO, HIPAA, DICOM, HL7, FHIR and other regulatory compliance and risk mitigation initiatives. The product is NIST 800-53 certified.

Using OnBase to improve segregation, auditing, and disclosure of government information assets, organizations of all sizes can create secure frameworks for protecting accountability of documents, processes, and human interactions from granular departmental activities to an enterprise-wide view of the policies, controls, and testing.
OnBase automates your processes, manages your important business content in one secure location and works with your other applications to deliver your information when and where you need it.

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