To whom it may concern,

I cannot join you in person in a second Annual Open Meeting: May 18, 2018, but I just want to share my thoughts with you. If the public ask the questions why their FOIA requests take too long to process, please tell them they need to narrow the scope of their requests to the point what they are exactly looking for, so we will find the records quick, review and will send out to them as quick as possible. But if they are requesting any records, any emails communication, etc... it will take a long time to get these records, because each FOIA specialist has assigned 30 up to 150 requests to work on, and the new requests keep coming every day, we cannot work fast enough than the requests coming. We have only 2 hands, 2 eyes, and 8 hours a day, we cannot do much. We have to read every pages, line by line, then after we finish we have to forward to our supervisor to do a second reviewing, our supervisor has lots of works on his/her in-box to review as well. Then if something that will need to consult with the Office of General Counsel (OGC) we have to forward to OGC to clearance, then it is going to take a while over there as well because every office who do the FOIA works has too much work to review; but the public does not know about it. Please explain to them how the process of FOIA works. That is why we have lots of backlog requests in our office, because the requestors want everything that they not really need them, and we have to fulfill what they want. That are impossible!

Thanks.