



Office of Government Information Services Open Cases

as of December 30, 2010

| Case # | Received | Dept/Agency | Category | Description | Status | Notes |
|---------|-----------|-------------|---------------|--|-------------------------|--|
| 10-0021 | 1/22/2010 | DOL | Denial | Request for "native electronic format" of OSHA Admin. Manual posted pursuant to (a)(2) denied. Preparing appeal and customer seeking OGIS input on case. | Fact finding | Spoke to DOL OGC and customer on several occasions. Met with customer to discuss issues. Consulting with DOJ OIP and DOL. |
| 10-0023 | 1/25/2010 | DOT | Delay | The appeal deadline has run out but there are about 80 requests ahead of the requester in the queue; wants help resolving the delay. | Facilitating resolution | Agency reviewed and remanded request for reprocessing; produced additional records on 05/06/10 but did not address other records requested. Customer appealed 09/10; appeal is still pending as no. 13 in the queue. |
| 10-0071 | 3/3/2010 | NASA | Ombuds issues | Customer is processing an extremely voluminous request and the FOIA requester is unwilling to narrow its scope. | Fact finding | OGIS met with agency representatives on 11/29/10 to discuss the request. Will continue to work with agencies and the requester to resolve the dispute. |
| 10-0088 | 3/19/2010 | DOJ | Denial | Customer disputes withholding of information under Exemptions 3 (42 U.S.C. 300aa-12(d)(4)(A) and 6. | Facilitating resolution | Discussed issues with FPL and requested OIP reconsideration of appeal decision. |

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| 10-0104 | 3/26/2010 | State | Denial | Customer is requesting assistance in getting documents that were withheld in a FOIA request. | Facilitating resolution | Analyst been in contact with agency and requester on numerous occasions regarding requests pending. Awaiting a response from agency regarding a 2nd request from customer to move that one along. Followed up with agency again 10/26/10. |
| 10-0122 | 4/5/2010 | HHS | Agency practices | Customer questioned agency's process of deleting certain information from a preliminary response without citing an exemption or formally denying release. | Facilitating resolution | OGIS began discussing the issue with the agency and the DOJ's OIP in May to try to reach a resolution. OIP said it would update OGIS on the progress. OGIS informed the customer the agency is still working on it. FDA updated customer on progress on 11/12. |
| 10-0139 | 4/14/2010 | n/a | Denial | Customer is seeking assistance in obtaining more information regarding withholdings and for denial of fee waiver. | Fact finding | OGIS clarified issues with customer and will discuss matter with CIA. |
| 10-0144 | 4/16/2010 | USPS, DOJ, NSA, CIA, Treasury | Ombuds issues | Customer is seeking assistance from OGIS on Privacy Act cases to 6 agencies. | Ombuds service provided | PA requests, however OGIS assisted with the status of requests and appeals. All agencies have provided updates and OGIS informed customer. Customer has not sent updated consent. Drafting letter to requester with update and closing case. |

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| 10-0153 | 4/26/2010 | n/a | Agency practices | Customer is seeking OGIS assistance with the assignment of rights from JMP to NSC. | Facilitating resolution | OGIS to discuss matter with CIA week of 5/10/2010. |
| 10-0168 | 4/29/2010 | DOJ | Denial | Customer disputes withholding of information under Exemptions 6 and 7(C). | Facilitating resolution | OGIS and OIP called the requester on 08/04/10 to discuss the matter and potential resolutions. The agency's component said 11/5 that it is still evaluating options to resolve the dispute. |
| 10-0200 | 5/17/2010 | DOJ | Denial | Customer disputes the withholding of information requested. | Fact finding | Analyst sent a letter to customer and contacted OIP regarding the appeal. Awaiting a response. |
| 10-0202 | 5/17/2010 | State and DHS | Delay | Customer seeks information on the status of 20 delayed requests | Facilitating resolution | Department of State forwarded an updated status of all cases (28). Analyst has followed up with the customer and attorney, awaiting response. Also received USCIS statuses. |

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| 10-0212 | 5/24/2010 | VA | Fees | Agency quoted the requester \$50,000 to pull 1,000 records requested for review, not duplication, citing an agreement with the Federal Records Center to charge \$50/record. Customer disputes the fees being charged. | Facilitating resolution | Customer appealed the agency's response. The agency remanded the appeal with a suggestion to work with the requester on the fee issue. The agency is currently sampling some records to provide an estimate. |
| 10-0245 | 6/17/2010 | Treasury | Fees | Initial FOIA request to Department of Energy was re-routed to Department of Treasury and requester disputes the fees as well as some processing details. | Facilitating resolution | The requester appealed the adverse decision; OGIS has asked to speak with the person working on the appeal. |
| 10-0246 | 6/24/2010 | Multiple | Denial | Customer filed the same request with approximately 40 departments and agencies; some have denied citing one or more exemptions while one agency released it. The customer asked if OGIS could help determine the appropriate consistent response. | Fact finding | OGIS, OMB and OIP held a fact finding meeting and call with representatives to gather information on 09/16/10. OGIS held a second meeting on 11/29/10 and will continue working with agencies and requester to resolve the dispute. |
| 10-0248 | 6/24/2010 | DHS, HHS, DOD, Natl Endowment for Democracy | Delay | Customer is looking for the status of multiple requests. | Fact finding | Sent acknowledgement letter 7/6/10, received consent. Obtained status of all agencies except DoD at this point. Customer has been informed via phone of the current statuses. Follow up on 9/25. |

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| 10-0259 | 7/7/2010 | DOI | Denial | Customer disputes the withholding of information. | Facilitating resolution | Had three phone conversations with the customer regarding request, have consulted with agency regarding denial (9/17). Received a response that there will be releases every two weeks from here on out. I sent another email to NPS 10/7, awaiting a response. |
| 10-0264 | 7/8/2010 | DOJ | Denial | Customer disputes the denial of appeal. | Assigned to analyst | |
| 10-0284 | 7/20/2010 | DOJ | Delay | Customer is looking for the status of request. | Fact finding | Customer also seeking information on agency practices. |
| 10-0304 | 8/10/2010 | DOJ | Ombuds issues | Customer is looking for the status of requests and appeals with BOP. | Fact finding | Sent letter asking for consent on 8/18/10, awaiting response from customer before attempting to contact agency. |

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| 10-0321 | 8/31/2010 | State | Delay | Customer is looking for the status of request. | Fact finding | Consent received. Analyst contacted State, waiting for a response (9/17/10). |
| 10-0338 | 9/13/2010 | DOJ | Denial | Customer disputes the denial of request. | Assigned to analyst | |
| 10-0343 | 9/20/2010 | FDIC | Denial | Customer disputes the agency's withholding of information under Exemptions 4 and 6. | Fact finding | On 11/22 the agency said it would respond to the remand within 30 days and suggested a discussion then on any remaining issues in dispute. The customer agreed to that approach. |
| 10-0344 | 9/20/2010 | VA | Denial | Customer disputes the withholding of information. | Fact finding | Appeal still pending with VA. Will make contact to the VA to determine the status of the appeal. |

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| 10-0351 | 9/22/2010 | DOD | Agency practices | Customer is not satisfied with response given by the agency | Assigned to analyst | |
| 10-0352 | 9/23/2010 | VA | Denial | Customer received only part of the information he requested and it was not in the format desired. | Fact finding | Spoke to the customer to clarify the details of the dispute; agency's counsel is reviewing the appeal. Left a message with counsel to discuss. |
| 2011-0006 | 10/4/2010 | HUD | Ombuds issues | Customer is attempting to make a request to OGIS for records. | Fact finding | I have left two messages for customer to explain how to make her request to HUD. Sent customer a letter 11/19/2010 asking for additional info to assist her. |
| 2011-0012 | 10/12/2010 | VA | Denial | Customer believes additional responsive records exist. | Facilitating resolution | Customer filed an appeal on 10/22. OGIS left message with agency to check status on 12/14 after customer had not received a response. |

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| 2011-0014 | 10/12/2010 | VA | Denial | Misdirected request. | Fact finding | |
| 2011-0020 | 10/19/2010 | VA & DoD | Ombuds issues | Customer is looking for information but has not had success with the agencies he has tried thus far. | Facilitating resolution | Asked the customer for additional information pertaining to his FOIA requests. Awaiting information and signed consent prior to contacting the agency. |
| 2011-0022 | 10/19/2010 | State | Delay | Customer is looking for a clear estimate on the timeframe for receiving the materials requested. | Fact finding | Sent email to State asking for the status and details about why the request is taking so long to process (11/9/10) |
| 2011-0026 | 10/21/2010 | FCC | Denial | Customer requested information related to "numbers stations" and disputes the withholding in full of the information. | Fact finding | The agency agreed to accept an appeal despite the deadline having passed; customer filed appeal on 11/19. |

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| 2011-0027 | 10/21/2010 | OPIC | Denial | Customer disputes the withholding of information and finds exemption citations do not provide enough information to properly appeal denials. | Fact finding | Spoke with the customer who will respond with answers to additional questions. Left a message with agency FOIA Public Liaison on 11/24. |
| 2011-0031 | 10/24/2010 | VA | Ombuds issues | Customer has not received the records requested under FOIA. | Fact finding | Spoke with the customer about his dispute but he provided few details, instead directing OGIS to learn about the matter from the agency. Agency FOIA Public Liaison agreed to pull the file and call to discuss. |
| 2011-0033 | 10/25/2010 | DHS | Ombuds issues | Customer needs assistance working with the agency to narrow the scope of the FOIA request. | Fact finding | Clarified the dispute with the customer and spoke with the agency to better understand the records at issue. Agency was contacting contractor who works on database to gather more information. |
| 2011-0038 | 10/25/2010 | DOD | Delay | Customer is looking for the status of request. | Facilitating resolution | Agency's FOIA Public Liaison is working with the field office to provide an estimated date of completion. Left a message on 12/14 to check status. |

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| 2011-0040 | 10/22/2010 | DOEd | Fees | Customer disputes Agency denial of fee waiver | Assigned to analyst | |
| 2011-0043 | 10/22/2010 | DOI | Denial | Customer believes the agency is improperly withholding information and is stalling in its responses. | Fact finding | Discussed the case with the customer and agency. Agency is confident no additional records exist that could be disclosed; mailed appeal response on 12/3/10. |
| 2011-0049 | 11/2/2010 | SSA | Denial | Customer disputes the withholding of information. | Fact finding | Discussed the case with the customer; left two messages and sent one email to the agency to discuss. |
| 2011-0051 | 10/29/2010 | DHS | Ombuds issues | Customer is looking for the status of request | Assigned to analyst | |

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| 2011-0052 | 10/29/2010 | | Ombuds issues | Customer is possibly looking for assistance on narrowing the scope | Assigned to analyst | |
| 2011-0053 | 11/3/2010 | USDA | Ombuds issues | Customer disputes the redactions on contract data. | Fact finding | Customer agreed to file an appeal. OGIS had scheduled a tel-con with agency to discuss on 12/15 but has not been able to speak with the agency. |
| 2011-0055 | 11/4/2010 | DOJ | Denial | Customer disputes the withholding of information. | Fact finding | |
| 2011-0060 | 11/5/2010 | DOJ | Denial | Customer disputes the response given by the agency. | Fact finding | OGIS is reviewing the materials provided prior to contacting the customer and agency. |

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| 2011-0062 | 11/8/2010 | USPS | Denial | Customer disputes the withholding of information. | Assigned to analyst | |
| 2011-0068 | 11/12/2010 | DOJ | Delay | Customer has been unable to get the status of a request that was remanded on appeal. | Fact finding | |
| 2011-0069 | 11/15/2010 | DOJ | Delay | Customer is looking for the status of request. | Fact finding | Received the consent from customer Dec 8. |
| 2011-0075 | 11/8/2010 | DOD | Delay | Customer is looking for the status of request. | Assigned to analyst | |

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| 2011-0076 | 11/8/2010 | BOP | Delay | Customer is looking for the status of request. | Assigned to analyst | |
| 2011-0077 | 11/8/2010 | USPS | Delay | Customer is looking for the status of request. | Fact finding | Request was referred to USPIS in 7/07. USPIS referred it back to USPS in 8/07. |
| 2011-0078 | 11/17/2010 | DHS, NSA, DOD | Fees | Customer disputes agency's denial of news media status. | Fact finding | Waiting for the customer to return the signed consent before contacting the agencies at issue. |
| 2011-0079 | 11/18/2010 | DOJ | Delay | Customer is looking for the status of an appeal. | Assigned to analyst | |

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| 2011-0080 | 11/18/2010 | OPM | Delay | Customer is looking for the status of request. | Fact finding | |
| 2011-0081 | 11/18/2010 | | Delay | Customer is looking for the status of request. | Assigned to analyst | |
| 2011-0082 | 11/19/2010 | HHS | Delay | Customer is looking for the status of request. | Assigned to analyst | |
| 2011-0083 | 11/21/2010 | | Delay | Customer is looking for the status of requests with FBI, CIA and DIA. | Assigned to analyst | |

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| 2011-0084 | 11/22/2010 | DOJ | Denial | Customer disputes the withholding of information. | Assigned to analyst | |
| 2011-0087 | 11/22/2010 | HUD | Delay | Customer is looking for the status of request. | Assigned to analyst | |
| 2011-0088 | 11/22/2010 | HHS | Denial | Customer disputes the withholding of information. | Fact finding | Consulted with HHS appeals personnel as well as have spoken to the requester. |
| 2011-0090 | 11/23/2010 | DOD | Delay | Customer is looking for the status of request. | Fact finding | Spoken with customer about details or request. Will reach out to Coast Guard shortly (9Dec2010) |

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| 2011-0091 | 11/24/2010 | DOD | Agency practices | Customer disputes DOD's practices and policies allowing it to unilaterally withdraw FOIA requests without requester's input. | Fact finding | Left a message with the customer to discuss the case. |
| 2011-0095 | 11/30/2010 | VA | Ombuds issues | Misdirected request. | Assigned to analyst | |
| 2011-0096 | 11/30/2010 | DOJ | Ombuds issues | Customer appears to be disputing a denial, but letter is unclear | Fact finding | |
| 2011-0097 | 12/1/2010 | State | Delay | Customer is looking for the status of request. | Fact finding | |

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| 2011-0099 | 12/1/2010 | DOJ | Ombuds issues | Customer disputes the withholding of information affirmed on appeal. | Fact finding | Left a message with the customer to discuss the case. |
| 2011-0102 | 11/8/2010 | DOJ | Agency practices | Customer wants OGIS assistance on perfecting request and getting agency to respond. | Fact finding | |
| 2011-0105 | 12/6/2010 | DOJ | Denial | Customer not satisfied with the "no records" and/or "Glomar" response from the agency | Fact finding | Left a message with the customer to discuss the case. |
| 2011-0107 | 12/6/2010 | | Denial | Customer disputes the withholding of information. | Fact finding | Sent a letter requesting consent and additional information 12/27. |

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| 2011-0111 | 12/9/2010 | DOJ | Denial | Customer disputes the "no records" response from the Agency. | Assigned to analyst | |
| 2011-0113 | 12/10/2010 | DOJ | Denial | Customer disputes the withholding of information. | Fact finding | |
| 2011-0114 | 12/14/2010 | DOEd | Delay | Customer is looking for the status of request. | Fact finding | Spoke with the customer about the dispute. Left a message with the agency to discuss the case. |
| 2011-0115 | 12/14/2010 | DHS | Ombuds issues | Customer is looking for information on where to submit a request. | Assigned to analyst | |

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| 2011-0116 | 12/15/2010 | SBA | Denial | Customer disputes redacted categories of information in a request for disaster loan data. | Fact finding | Spoke with the customer about the specifics of the dispute. Will contact agency to discuss. |
| 2011-0117 | 12/16/2010 | DOJ | Delay | Customer is looking for the status of request. | Fact finding | |
| 2011-0119 | 11/8/2010 | DOJ | Fees | Customer disputes the denial of a fee waiver. | Assigned to analyst | |
| 2011-0120 | 11/8/2010 | DOJ | Denial | Customer disputes the withholding of records. | Assigned to analyst | |

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| 2011-0121 | 11/8/2010 | DOJ | Denial | Customer disputes the withholding of records. | Assigned to analyst | |
| 2011-0122 | 11/8/2010 | DOJ | Agency practices | Customer disputes the agency's denial of the FOIA request. | Assigned to analyst | |
| 2011-0123 | 11/8/2010 | DOJ | Denial | Customer disputes the withholding of records. | Assigned to analyst | |
| 2011-0124 | 11/8/2010 | DOJ | Agency practices | Customer disputes the aggregation of multiple requests. | Assigned to analyst | |

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| 2011-0125 | 11/8/2010 | DOJ | Denial | Customer disputes agency's response to his request. | Assigned to analyst | |
| 2011-0127 | 12/17/2010 | DHS | Privacy Act | Customer is looking for assistance with his PA request. | Fact finding | |
| 2011-0128 | 12/19/2010 | DOD | Delay | Customer is looking for assistance on a request that is taking longer than the statutory time frame to fill. | Fact finding | |
| 2011-0130 | 12/21/2010 | CIA | Agency practices | Customer seeks assistance obtaining records and disputes the agency's policy by which it refused to accept his appeal. | Fact finding | |

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| 2011-0131 | 12/21/2010 | DOJ | Denial | Customer is looking for assistance regarding an appeal | Fact finding | |
| 2011-0132 | 12/21/2010 | VA | Privacy Act | Misdirected request | Fact finding | |
| 2011-0134 | 12/17/2010 | CIA | Delay | Customer is looking for the status of his appeal | Assigned to analyst | |
| 2011-0136 | 12/21/2010 | NASA | Agency practices | Customer is seeking OGIS assistance in dealing with agency practices | Fact finding | |

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| 2011-0137 | 12/27/2010 | | Denial | Customers diputes the redactions made by the Agency. | Assigned to analyst | |
| 2011-0138 | 12/27/2010 | | Ombuds issues | Customer seeking PA info and a Federal Executive Branch listing of where to submit their requests | Fact finding | Will provide customer with contact info on where to file a FOIA/PA request and notify customer that OGIS does not handle PA. |
| 2011-0139 | 12/27/2010 | USPS | Denial | Customer disputes the agency response of "no records". | Assigned to analyst | |
| 2011-0140 | 12/27/2010 | DOJ | Ombuds issues | Customer is looking for assistance with the Agency's reply to their request. | Assigned to analyst | |

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| 2011-0141 | 12/27/2010 | DOD | Ombuds issues | Customer is looking for assistance with the Agency's reply to their request. | Assigned to analyst | |