



Office of Government Information Services Open Cases

as of January 14, 2011

Case #	Received	Dept/Agency	Category	Description	Status	Notes
10-0021	1/22/2010	DOL	Denial	Request for "native electronic format" of OSHA Admin. Manual posted pursuant to (a)(2) denied. Preparing appeal and customer seeking OGIS input on case.	Fact finding	Spoke to DOL OGC and customer on several occasions. Met with customer to discuss issues. Consulting with DOJ OIP and DOL.
10-0071	3/3/2010	NASA	Ombuds issues	Customer asked for OGIS assistance with a voluminous request that has been filed with 60+ other agencies. Asked if OGIS could help facilitate communication for responses.	Facilitating resolution	OGIS worked with the requester to narrow the scope; met with representatives from several agencies to discuss the requests and share the narrowed fields. Many agencies have responded and OGIS continues to assist other agencies.
10-0088	3/19/2010	DOJ	Denial	Customer disputes withholding of information under Exemptions 3 (42 U.S.C. 300aa-12(d)(4)(A) and 6.	Facilitating resolution	Discussed issues with FPL and requested OIP reconsideration of appeal decision.
10-0104	3/26/2010	State	Denial	Customer is requesting assistance in getting documents that were withheld in a FOIA request.	Facilitating resolution	Analyst been in contact with agency and requester on numerous occasions regarding requests pending. Awaiting a response from agency regarding a 2nd request from customer to move that one along. Followed up with agency again 10/26/10.

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10-0122	4/5/2010	HHS	Agency practices	Customer questioned agency's process of deleting certain information from a preliminary response without citing an exemption or formally denying release.	Facilitating resolution	OGIS began discussing the issue with the agency and the DOJ's OIP in 05/10 to try to reach a resolution. Agency updated customer on progress on 11/12/10 but customer still requesting OGIS assistance. Call with agency set for 01/14/11.
10-0139	4/14/2010	n/a	Denial	Customer is seeking assistance in obtaining more information regarding withholdings and for denial of fee waiver.	Fact finding	OGIS clarified issues with customer and will discuss matter with CIA.
10-0144	4/16/2010	USPS, DOJ, NSA, CIA, Treasury	Ombuds issues	Customer is seeking assistance from OGIS on Privacy Act cases to 6 agencies.	Ombuds service provided	PA requests, however OGIS assisted with the status of requests and appeals. All agencies have provided updates and OGIS informed customer. Customer has not sent updated consent. Drafting letter to requester with update and closing case.
10-0153	4/26/2010	n/a	Agency practices	Customer is seeking OGIS assistance with the assignment of rights from JMP to NSC.	Facilitating resolution	OGIS to discuss matter with CIA week of 5/10/2010.

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10-0168	4/29/2010	DOJ	Denial	Customer disputes withholding of information under Exemptions 6 and 7(C).	Facilitating resolution	OGIS and OIP called the requester on 08/04/10 to discuss the matter and potential resolutions. The agency's component said 11/5 that it is still evaluating options to resolve the dispute.
10-0200	5/17/2010	DOJ	Denial	Customer disputes the withholding of information requested.	Fact finding	Analyst sent a letter to customer and contacted OIP regarding the appeal. Awaiting a response.
10-0202	5/17/2010	State and DHS	Delay	Customer seeks information on the status of 20 delayed requests	Facilitating resolution	Department of State forwarded an updated status of all cases (28). Analyst has followed up with the customer and attorney, awaiting response. Also received USCIS statuses.
10-0212	5/24/2010	VA	Fees	Agency quoted the requester \$50,000 to pull 1,000 records requested for review, not duplication, citing an agreement with the Federal Records Center to charge \$50/record. Customer disputes the fees being charged.	Facilitating resolution	Customer appealed the agency's response. The agency remanded the appeal with a suggestion to work with the requester on the fee issue. The agency is currently sampling some records to provide an estimate. OGIS requested update in 12/10.

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10-0245	6/17/2010	Treasury	Fees	Initial FOIA request to Department of Energy was re-routed to Department of Treasury and requester disputes the fees as well as some processing details.	Facilitating resolution	The requester appealed the adverse decision; OGIS has asked to speak with the person working on the appeal.
10-0246	6/24/2010	Multiple	Denial	Customer filed the same request with approximately 40 departments and agencies; some have denied citing one or more exemptions while one agency released it. The customer asked if OGIS could help determine the appropriate consistent response.	Facilitating resolution	OGIS, OMB and OIP held a fact finding meeting and call with representatives to gather information on 09/16/10. OGIS held a second meeting on 11/29/10 and will continue working with agencies and requester to resolve the dispute.
10-0248	6/24/2010	DHS, HHS, DOD, Natl Endowment for Democracy	Delay	Customer is looking for the status of multiple requests.	Fact finding	Sent acknowledgement letter 7/6/10, received consent. Obtained status of all agencies except DoD at this point. Customer has been informed via phone of the current statuses. Follow up on 9/25.
10-0259	7/7/2010	DOI	Denial	Customer disputes the withholding of information.	Facilitating resolution	Had three phone conversations with the customer regarding request, have consulted with agency regarding denial (9/17). Received a response that there will be releases every two weeks from here on out. I sent another email to NPS 10/7, awaiting a response.

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10-0264	7/8/2010	DOJ	Denial	Customer disputes the denial of appeal.	Assigned to analyst	
10-0284	7/20/2010	DOJ	Delay	Customer is looking for the status of request.	Fact finding	Customer also seeking information on agency practices.
10-0304	8/10/2010	DOJ	Ombuds issues	Customer is looking for the status of requests and appeals with BOP.	Fact finding	Sent letter asking for consent on 8/18/10, awaiting response from customer before attempting to contact agency.
10-0321	8/31/2010	State	Delay	Customer is looking for the status of request.	Fact finding	Consent received. Analyst contacted State, waiting for a response (9/17/10).

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10-0338	9/13/2010	DOJ	Denial	Customer disputes the denial of request.	Assigned to analyst	
10-0343	9/20/2010	FDIC	Denial	Customer disputes the agency's withholding of information under Exemptions 4 and 6.	Fact finding	On 11/22 the agency said it would respond to the remand within 30 days and suggested a discussion then on any remaining issues in dispute. The customer agreed to that approach.
10-0344	9/20/2010	VA	Denial	Customer disputes the withholding of information.	Fact finding	Appeal still pending with VA. Will make contact to the VA to determine the status of the appeal.
10-0351	9/22/2010	DOD	Agency practices	Customer is not satisfied with response given by the agency	Assigned to analyst	

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2011-0006	10/4/2010	HUD	Ombuds issues	Customer is attempting to make a request to OGIS for records.	Fact finding	I have left two messages for customer to explain how to make her request to HUD. Sent customer a letter 11/19/2010 asking for additional info to assist her.
2011-0014	10/12/2010	VA	Denial	Misdirected request.	Fact finding	
2011-0022	10/19/2010	State	Delay	Customer is looking for a clear estimate on the timeframe for receiving the materials requested.	Ombuds service provided	State has responded with updates regarding the request. Due to the nature of the materials, the request has been pending longer than normal. Drafted a response to customer.
2011-0027	10/21/2010	OPIC	Denial	Customer disputes the withholding of information and finds exemption citations do not provide enough information to properly appeal denials.	Fact finding	Customer clarified the items and issues of the greatest interest. Agency agreed to review those items and its own position on the response.

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2011-0031	10/24/2010	VA	Ombuds issues	Customer has not received the records requested under FOIA.	Fact finding	Spoke with the customer about his dispute but he provided few details, instead directing OGIS to learn about the matter from the agency. Agency FOIA Public Liaison agreed to pull the file and call to discuss.
2011-0033	10/25/2010	DHS	Ombuds issues	Customer needs assistance working with the agency to narrow the scope of the FOIA request.	Fact finding	Clarified the dispute with the customer and spoke with the agency to better understand the records at issue. Agency was contacting contractor who works on database to gather more information.
2011-0038	10/25/2010	DOD	Delay	Customer's response was delayed and then was sent without accompanying letter or appeal rights.	Facilitating resolution	Spoke with agency about its response. Agency wanted to look into the matter before talking again with OGIS.
2011-0040	10/22/2010	DOEd	Fees	Customer disputes Agency denial of fee waiver	Assigned to analyst	

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2011-0043	10/22/2010	DOI	Denial	Customer believes the agency is improperly withholding information and is stalling in its responses.	Fact finding	Discussed the case with the customer and agency. Agency is confident no additional records exist that could be disclosed; agency said it mailed appeal response on 12/3/10. Customer had not received as of 01/07/10. OGIS left messages with agency for status
2011-0049	11/2/2010	SSA	Denial	Customer disputes the withholding of information.	Fact finding	Discussed the case with the customer; left two messages and sent several emails to the agency to try to reach someone to discuss the case.
2011-0051	10/29/2010	DHS	Ombuds issues	Customer is looking for the status of request	Assigned to analyst	
2011-0052	10/29/2010		Ombuds issues	Customer is possibly looking for assistance on narrowing the scope	Assigned to analyst	

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2011-0053	11/3/2010	USDA	Ombuds issues	Customer disputes the redactions on contract data.	Fact finding	Customer agreed to file an appeal. OGIS had scheduled a tel-con with agency to discuss on 12/15 but agency has not responded to several messages to try to discuss this.
2011-0062	11/8/2010	USPS	Denial	Customer disputes the withholding of information.	Assigned to analyst	
2011-0069	11/15/2010	DOJ	Delay	Customer is looking for the status of request.	Fact finding	Analyst been in contact with OIP regarding case, drafting letter to requester. (1/13/2011)
2011-0075	11/8/2010	DOD	Delay	Customer is looking for the status of request.	Assigned to analyst	

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2011-0076	11/8/2010	BOP	Delay	Customer is looking for the status of request.	Assigned to analyst	
2011-0078	11/17/2010	DHS, NSA, DOD	Fees	Customer disputes agency's denial of news media status.	Fact finding	Reviewing materials and agency regulations.
2011-0079	11/18/2010	DOJ	Delay	Customer is looking for the status of an appeal.	Assigned to analyst	
2011-0080	11/18/2010	OPM	Delay	Customer is looking for the status of request.	Fact finding	

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2011-0081	11/18/2010		Delay	Customer is looking for the status of request.	Assigned to analyst	
2011-0082	11/19/2010	HHS	Delay	Customer is looking for the status of request.	Assigned to analyst	
2011-0083	11/21/2010		Delay	Customer is looking for the status of requests with FBI, CIA and DIA.	Assigned to analyst	
2011-0085	11/22/2010	DHS	Delay	Customer is looking for the status of request.	Dispute resolved via facilitation, Request for info satisfied	OGIS contacted the agency and learned that the request was received and a release is imminent.

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2011-0087	11/22/2010	HUD	Delay	Customer is looking for the status of request.	Assigned to analyst	
2011-0088	11/22/2010	HHS	Denial	Customer disputes the withholding of information.	Fact finding	Consulted with HHS appeals personnel as well as have spoken to the requester.
2011-0090	11/23/2010	DOD	Delay	Customer is looking for the status of request.	Fact finding	Spoken with customer about details or request. Will reach out to Coast Guard shortly (9Dec2010)
2011-0091	11/24/2010	DOD	Agency practices	Customer disputes DOD's practices and policies allowing it to unilaterally withdraw FOIA requests without requester's input.	Fact finding	Left two messages with the customer to discuss the case.

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2011-0095	11/30/2010	VA	Ombuds issues	Misdirected request.	Assigned to analyst	
2011-0096	11/30/2010	DOJ	Ombuds issues	Customer appears to be disputing a denial, but letter is unclear	Fact finding	
2011-0097	12/1/2010	State	Delay	Customer is looking for the status of request.	Fact finding	
2011-0099	12/1/2010	DOJ	Ombuds issues	Customer disputes the withholding of information that is undergoing declassification review.	Fact finding	Left a message with the customer to discuss the case. Will review declassification policy to share with customer.

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2011-0101	12/2/2010	DOD	Fees	Customer disputes the fee category assigned by the Agency	Fact finding	OGIS re-opened case, originally closed on 12/17/2010, on 1/3/2011 after agency did not re-categorize as it said it would. After discussion with agency FOIA official, agency agreed to re-categorize the requester's fee category.
2011-0102	11/8/2010	DOJ	Agency practices	Customer wants OGIS assistance on perfecting request and getting agency to respond.	Fact finding	
2011-0107	12/6/2010		Denial	Customer disputes the withholding of information.	Fact finding	Sent a letter requesting consent and additional information 12/27.
2011-0111	12/9/2010	DOJ	Denial	Customer disputes the "no records" response from the Agency.	Assigned to analyst	

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2011-0113	12/10/2010	DOJ	Denial	Customer disputes the withholding of information.	Fact finding	
2011-0116	12/15/2010	SBA	Denial	Customer disputes redacted categories of information in a request for disaster loan data.	Fact finding	Spoke with the customer about the specifics of the dispute. Encouraged an appeal which was filed in 12/10. Will find out from agency what its appeal response time is and share with customer.
2011-0117	12/16/2010	DOJ	Delay	Customer is looking for the status of request.	Fact finding	
2011-0119	11/8/2010	DOJ	Fees	Customer disputes the denial of a fee waiver.	Assigned to analyst	

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2011-0120	11/8/2010	DOJ	Denial	Customer disputes the withholding of records.	Assigned to analyst	
2011-0121	11/8/2010	DOJ	Denial	Customer disputes the withholding of records.	Assigned to analyst	
2011-0122	11/8/2010	DOJ	Agency practices	Customer disputes the agency's denial of the FOIA request.	Assigned to analyst	
2011-0123	11/8/2010	DOJ	Denial	Customer disputes the withholding of records.	Assigned to analyst	

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2011-0124	11/8/2010	DOJ	Agency practices	Customer disputes the aggregation of multiple requests.	Assigned to analyst	
2011-0125	11/8/2010	DOJ	Denial	Customer disputes agency's response to his request.	Assigned to analyst	
2011-0127	12/17/2010	DHS	Privacy Act	Customer is looking for assistance with his PA request.	Fact finding	
2011-0128	12/19/2010	DOD	Delay	Customer is looking for assistance on a request that is taking longer than the statutory time frame to fill.	Fact finding	

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2011-0130	12/21/2010	CIA	Agency practices	Customer seeks assistance obtaining records and disputes the agency's policy by which it refused to accept his appeal.	Fact finding	Contacted agency to explain the issue and discuss the policy.
2011-0134	12/17/2010	CIA	Delay	Customer is looking for the status of his appeal	Fact finding	Customer has been waiting for a response from an appeal for 3 years. Analyst has been trying to reach CIA to consult about request.
2011-0136	12/21/2010	NASA	Agency practices	Customer is seeking OGIS assistance in dealing with agency practices.	Fact finding	Spoke with the customer more about the specific issues he would like OGIS assistance with. Will call agency to discuss.
2011-0137	12/27/2010		Denial	Customers disputes the redactions made by the Agency.	Fact finding	

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2011-0139	12/27/2010	USPS	Denial	Customer disputes the agency response of "no records".	Assigned to analyst	
2011-0143	12/30/2010		Ombuds issues	Misdirected request.	Assigned to analyst	
2011-0144	1/3/2011	CIA	Agency practices	Customer disputes agency's statement that it cannot conduct a search based on the request filed; also disputes agency failure to grant appeal rights.	Fact finding	Customer will send correspondence; contacted agency to discuss the matter.
2011-0145	1/3/2011	USPS	Ombuds issues	Customer disagrees with the responses given by the agency.	Assigned to analyst	

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2011-0146	1/4/2011	DOJ	Denial	Customer is looking for assistance and information on how OGIS can assist with a denied request.	Assigned to analyst	
2011-0148	1/4/2011	DHS	Delay	Customer is looking for a more accurate status on their request.	Fact finding	Notified customer via e-mail (1/12) that OGIS does not handle PA and offered our ombudsman services, awaiting consent form.
2011-0149	1/5/2011	Treasury	Denial	Customer disputes the denial of a request, particularly in light of a separate recent disclosure law.	Fact finding	Contacted agency to discuss the dispute.
2011-0153	1/7/2011	USPS	Denial	Customer disputes the withholding of records.	Assigned to analyst	

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2011-0154	1/7/2011	DOJ	Denial	Customer disputes the withholding of records.	Assigned to analyst	
2011-0155	1/7/2011		Info	Misdirected request.	Assigned to analyst	
2011-0156	1/6/2011	DOL	Delay	Customer is looking for the status of an appeal	Assigned to analyst	
2011-0157	1/9/2011	DOL	Delay	Customer is looking for the status of an appeal	Assigned to analyst	

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2011-0158	1/9/2011	DOL	Ombuds issues	Customer did not receive records in native electronic format.	Assigned to analyst	
2011-0159	1/10/2011	DOI	Denial	Customer did not receive records responsive to the request.	Assigned to analyst	
2011-0160	1/2/2011	DOL	Agency practices	Customer claims agency has not acknowledged a payment that was submitted and held up valid FOIA request due to non-payment	Assigned to analyst	
2011-0161	1/7/2011	DOJ	Delay	Customer is looking for acknowledgment and the status of his November 2010 FOIA request	Fact finding	

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2011-0162	1/12/2011	EEOC	Delay	Customer is looking for acknowledgment and the status of his November 2010 FOIA request	Pending assignment	
2011-0163	1/12/2011	CIA	Delay	Customer disputes the Glomar response given by the agency	Pending assignment	
2011-0164	1/12/2011	Treasury	Delay	Customer is looking for the status of an appeal	Pending assignment	
2011-0165	1/13/2011		Ombuds issues	Agency is seeking OGIS assistance in a matter involving a repeat requester	Pending assignment	Per Karen, no acknowledgment letter needed.