



Office of Government Information Services Open Cases

as of April 8, 2011

Case #	Received	Dept/Agency	Category	Description	Status	Notes
10-0071	3/3/2010	NASA	Ombuds issues	Customer asked for OGIS assistance with a voluminous request that has been filed with 60+ other agencies. Asked if OGIS could help facilitate communication for responses.	Facilitating resolution	OGIS worked with the requester to narrow the scope; met with representatives from several agencies to discuss the requests and share the narrowed fields. Many agencies have responded and OGIS continues to assist other agencies.
10-0122	4/5/2010	HHS	Agency practices	Customer questioned agency's process of deleting certain information from a preliminary response without citing an exemption or formally denying release.	Facilitating resolution	OGIS began discussing the issue with the agency and the DOJ's OIP in 05/10 to try to reach a resolution. Agency updated customer on progress on 11/12/10 but customer still requesting OGIS assistance. OGIS, customer and agency met to discuss on 2/22/11.
10-0139	4/14/2010	n/a	Denial	Customer is seeking assistance in obtaining more information regarding withholdings and for denial of fee waiver.	Fact finding	OGIS clarified issues with customer and will discuss matter with CIA.
10-0153	4/26/2010	n/a	Agency practices	Customer is seeking OGIS assistance with the assignment of rights from JMP to NSC.	Facilitating resolution	OGIS to discuss matter with CIA week of 5/10/2010.

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2011-0165	1/13/2011		Ombuds issues	Agency is seeking OGIS assistance in a matter involving a repeat requester	Assigned to analyst	
2011-0166	1/15/2011	DHS	Ombuds issues	Customer is looking for clarification regarding a FOIA response she received from DHS	Assigned to analyst	
2011-0168	1/18/2011	DOI	Denial	Customers disputes the redactions made by the agency.	Assigned to analyst	
2011-0169	1/19/2011	USAID	Delay	Customer is looking for status of request.	Assigned to analyst	

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2011-0170	1/21/2011	DOE	Delay	Customer has received some records in response to request, but agency says other records are currently with a different agency and will not elaborate or give an estimated date of completion.	Facilitating resolution	Obtained additional information about the response and the reasons for the delay which OGIS shared with the customer.
2011-0172	1/23/2011	DOD	Fees	Customer disputes the fees being charged by the agency.	Fact finding	
2011-0174	1/27/2011	HUD	Delay	Customer is looking for acknowledgment and status of request with expedited processing.	Fact finding	
2011-0177	2/2/2011	HHS	Denial	Customer disputes the denial of request.	Fact finding	Left a message for customer 2/16/2011.

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2011-0179	2/7/2011	DOJ	Delay	Customer is looking for the status of two requests.	Fact finding	Left messages at OIG and OPR for the status of the requests 2/16/2011.
2011-0180	2/7/2011	DOD	Denial	Customer disputes the withholding of information.	Fact finding	OGIS has discussed the case with the customer and set a time to talk with the agency in mid-March.
2011-0181	2/14/2011	DOJ	Ombuds issues	Misdirected request.	Assigned to analyst	
2011-0182	2/14/2011	SSA	Ombuds issues	Misdirected request.	Assigned to analyst	

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2011-0184	2/11/2011	HHS	Fees	Customer disputes fees and is looking for status of request	Assigned to analyst	
2011-0187	2/23/2011	DOJ	Denial	Customer disputes the withholding of information.	Assigned to analyst	
2011-0191	2/25/2011	State	Delay	Customer is not satisfied with the time taken to process their request	Fact finding	
2011-0193	3/2/2011	DOD	Denial	Customer disputes the withholding of records requested.	Assigned to analyst	

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2011-0194	3/2/2011	HHS	Delay	Customer is looking for the status of request.	Fact finding	OGIS is awaiting the signed Privacy Act consent prior to contacting the agency.
2011-0197	3/4/2011	OPM	Delay	Customer is looking for the status of request.	Assigned to analyst	
2011-0200	3/7/2011	DOJ	Denial	Customer disputes the partial withholding of information requested.	Fact finding	
2011-0202	3/7/2011	DOJ	Denial	Customer disputes the withholding of information.	Fact finding	Customer had just filed an appeal and agreed the agency should have the opportunity to respond. If the response is delayed past the statutory time period, customer will ask for further OGIS assistance.

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2011-0203	3/7/2011	HHS	Delay	Customer disputes response given by the agency and seeks status of appeal.	Fact finding	
2011-0204	3/7/2011	State	Delay	Customer seeks status of pending request and disputes the agency's practices regarding electronic format requests.	Fact finding	
2011-0208	3/21/2011	DHS	Delay	Customer seeks the status of a referred request.	Fact finding	Left a voicemail for DHS FPL 4/6/11.
2011-0210	3/21/2011	Education	Denial	Customer disputes scope of documents released in response to request.	Assigned to analyst	

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2011-0211	3/21/2011	DOJ	Ombuds issues	Customer is seeking assistance finding out who within EOUSA is appointed to review misconduct of U.S. attorneys.	Assigned to analyst	
2011-0212	3/16/2011	State	Delay	Customer seeks assistance with a FOIA request with the State Department that has been pending for 19 months.	Fact finding	
2011-0213	3/21/2011	VA	Privacy Act	Customer is seeking assistance determining the status of a Privacy Act request.	Fact finding	sent email to VA FPL on 4/1/2011, awaiting a response. Left a message for customer 4/6/2011.
2011-0214	3/11/2011	HHS	Delay	The FOIA appeal has been pending for more than five months and the customer seeks OGIS assistance in determining the status of the appeal.	Fact finding	

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2011-0215	3/23/2011	SSA	Denial	Customer seeks employment dates for former agency employee; unclear whether request may have been phrased too broadly.	Pending assignment	
2011-0216	3/10/2011	HHS	Delay	Customer seeks assistance with a 3-year-old request.	Fact finding	
2011-0217	3/24/2011	Education	Denial	Customer disputes agency denial, on appeal, of records related to a teaching grant.	Fact finding	
2011-0218	3/29/2011	DOJ	Denial	Customer disputes agency's denial and questions appellate review process.	Fact finding	

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2011-0219	3/29/2011	DOT	Delay	Customer has two outstanding FOIA requests with the agency from February 2010 and has been unable to get a status update.	Pending assignment	
2011-0222	3/30/2011	DOJ	Denial	Customer disputes the thoroughness of the searches done in response to two FOIA requests.	Assigned to analyst	
2011-0223	3/31/2011	Treasury	Delay	Customer has two requests, which he has checked on weekly, and wants to know prospect for release	Fact finding	
2011-0224	3/30/2011	DOJ	Delay	Customer would like OGIS to assist with a delayed request.	Fact finding	

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2011-0228	4/4/2011	EEOC	Delay	Delay on initial request.		Unclear whether customer wants assistance from OGIS or was copying us for information
2011-0229	4/5/2011	DHS	Agency practices	Customer disputes closing of request as duplicative when request was renewed subsequent to Supreme Court decision on Exemption 2 (high).	Fact finding	
2011-0230	4/7/2011	DOJ	Delay	Customer seeks status of two requests.		
2011-0231	4/6/2011	DHS	Info	Customer seeks information about records that were referred.		