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2011-0245	5/2/2011	USDA	Denial	Customer does not believe that agency has conducted a thorough search for records he seeks; also thinks agency is misapplying FOIA to PA request	Ombuds service provided	Provided information about FOIA, OGIS and the Privacy Act; and explained what constitutes an adequate search	5/31/2011
2011-0246	5/2/2011	SEC	Denial	Customer disputes full denial; hopes segregable information could possibly be released.	Facilitation failed to resolve dispute	Spoke with customer for more information. Discussed the withholding with the agency and it is firm in its position. Customer inquired about mediation and after review, OGIS did not believe this was a successful candidate for mediation.	6/3/2011
2011-0247	4/29/2011	CIA	Ombuds issues	Customer seeks assistance with delayed request	Dispute resolved via facilitation, Ombuds service provided	Provided information about the status of CIA request. Provided information about NARA's holdings and policies.	6/20/2011
2011-0248	4/28/2011	DOD	Delay	Customer filed a request in December 2010 and has heard nothing after many responsive documents were sent to other agencies for consultation	Fact finding		
2011-0249	4/30/2011	DOJ	Denial	Customer believes that exemption was incorrectly applied.	Dispute resolved via facilitation	FBI FPL explained that draft responses to congressional committee question were never sent to committee; therefore, Ex. 5's threshold is met.	6/10/2011
2011-0250	5/3/2011	DHS	Undetermined/TBD	Customer is requesting mediation for a FOIA request.	Admin closure	Sent an email to customer asking for additional information in order to assist with requests, as well as consent pending. Case closed since consent nor additional information was received. Administrative closure.	6/22/2011

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2011-0251	5/3/2011	DHS	Privacy Act	Customer seeks assistance in obtaining a copy of a document within a case file.	Ombuds service provided	Provided customer with information about his request.	5/19/2011
2011-0252	5/3/2011	DHS	Ombuds issues	Customer contacted the agency's ombudsman for assistance on an agency non-FOIA decision and concurrently asked for OGIS assistance.	Ombuds service provided	OGIS determined that there are no FOIA issues for which it can assist; provided customer with information about a DHS ombudsman's office that may be able to help.	5/18/2011
2011-0253	5/6/2011	DOD	Fees	Customer disputes the fees charged for four different requests. Additional information is needed.	Dispute resolved via facilitation	Fees waived by agency -- case closed	6/14/2011
2011-0254	5/11/2011	DOD	Ombuds issues	Customer seeking assistance with filing a request for a military discharge upgrade manual.	Ombuds service provided	Sent customer a letter explaining that OGIS does not process FOIA request and sent a list of contacts at agencies.	5/11/2011
2011-0255	5/12/2011	USPS	Delay	Customer seeks status of requests and appeals.	Ombuds service provided	Explained to customer how OGIS and FOIA work, and what to expect from the process, particularly in regard to questions posed as FOIA requests and the discovery process.	6/15/2011
2011-0256	5/12/2011	DOI	Denial	Customer recently filed an appeal.	Admin closure	Case closed while appeal is pending.	5/27/2011

Case #	Date Received	Dept/ Agency	Category	Description	Status	Notes	Date Completed
2011-0257	5/10/2011	DHS	Delay	Customer is seeking assistance with a delayed FOIA request.	Dispute resolved via facilitation	Customer received requested documents.	6/27/2011
2011-0258	5/16/2011	DOJ	Ombuds issues	Customer is seeking assistance with a FOIA request mailed to ATF, Pittsburgh, PA, which was returned to him as undeliverable.	Assigned to analyst		
2011-0259	5/24/2011	VA	Delay	Customer seeks assistance with a delayed FOIA response.	Fact finding		
2011-0260	5/20/2011	USDA	Denial	Customer disputes withholding of records pertaining to client which USDA charged with violations of relevant regulations.	Request withdrawn	Customer decided not to pursue this matter further and withdrew the request for OGIS assistance.	6/14/2011
2011-0261	5/23/2011	DOJ	Denial	Customer did not receive records requested.	Ombuds service provided	Urged customer to appeal ASAP which he did; also provided information on requirements for expedited processing of appeals, DOJ regulations and OGIS process.	6/22/2011
2011-0262	5/23/2011	DOJ	Denial	Customer disputes withholding of records.	Fact finding	Consent needed as well as copies of correspondence from agencies.	

Case #	Date Received	Dept/ Agency	Category	Description	Status	Notes	Date Completed
2011-0263	5/23/2011	USPS	Denial	Customer disputes that document released on appeal is the document he requested.	Ombuds service provided	Provided requester with information about OGIS and FOIA, specifically concerning adequate search requirements under FOIA.	6/20/2011
2011-0264	5/31/2011	FLRA	Denial	Customer disputes the agency's compliance with FOIA regarding posting certain records affirmatively and is asking for OGIS assistance.	Ombuds service provided	Provided information about filing an appeal	6/16/2011
2011-0265	5/16/2011	NARA	Ombuds issues	Customer seeks assistance with NPRC which is not responsive to requests for records of National Guardsmen.	Ombuds service provided	Spoke to NPRC staffer who will serve as point person.	6/29/2011
2011-0266	5/26/2011	NARA	Ombuds issues	Customer disputes correspondence she received from the agency stating that no records were found.	Ombuds service provided	Provided customer with information about filing an appeal.	6/2/2011
2011-0267	5/26/2011	DOD	Denial	Customer seeks OGIS assistance with a Glomar response for Inspector General investigatory report	Facilitation failed to resolve dispute	Explained to the customer the difficulty in piercing a Glomar response and provided general information about the agency's evaluation of the request.	7/21/2011
2011-0268	5/26/2011	multiple	Privacy Act	Customer is seeking assistance from OGIS in getting documents released to her about herself.	Assigned to analyst		

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2011-0269	5/25/2011	USPS	Denial	Customer disputes agency's claim that the number of pieces of mail sent by an election campaign must be withheld under Ex. 4 as a trade secret that could cause competitive harm. Additionally, records were requested via a subpoena, not FOIA.	Fact finding	Agency reviewed its response and confirmed that it was properly processed under FOIA as per its regulations. OGIS has asked a couple of follow-up questions.	
2011-0270	6/2/2011	DOJ, NARA	Ombuds issues	Customer needs assistance determining which agency actually has legal custody of the record in question.	Ombuds service provided	The records have been readied by the FBI but not yet received by NARA; NARA is expecting to have them here by the end of 2011 and will put this request in a queue to be filled as soon as the records arrive.	7/5/2011
2011-0271	6/6/2011	DOJ	Denial	Customer disputes the denial of information. More detail is needed.	Assigned to analyst		
2011-0272	6/6/2011	DOI	Denial	Customer disputes the denial of field notes and photographs of an archeological site.	Admin closure	Explained appeal rights.	6/24/2011
2011-0273	6/10/2011	OPM	Delay	Customer has not received a response on three FOIA requests that were filed in March and October 2010 and March 2011.	Facilitating resolution		
2011-0274	6/10/2011	DOD	Delay	Customer has not received a response on his FOIA request of March 2011 or on follow-up attempts to check the status.	Dispute resolved via facilitation	Agency issued its response on 06/27/11. Will talk with customer about appellate rights and offer that he can return if his appeal response is delayed or unsatisfactory.	7/21/2011

Case #	Date Received	Dept/ Agency	Category	Description	Status	Notes	Date Completed
2011-0275	6/13/2011	SSA	Denial	It appears that requested document cannot be located.	Fact finding		
2011-0276	6/13/2011	DOJ	Denial	Customer does not understand why DEA withheld an investigative report in full.	Ombuds service provided	Explained what "no records" means as well as what FOIA requires regarding segregation of exempt and non-exempt material	7/15/2011
2011-0277	6/13/2011	DOJ	Denial	Customer requests mediation to resolve a dispute over the withholding of individuals' names in a document from 1966.	Assigned to analyst		
2011-0278	6/13/2011	CIA	Denial	Requester disputes denial citing a Glomar response.	Ombuds service provided	Provided customer of an explanation of the Glomar process along with information he was previously provided in similar OGIS cases, stating that records related to the John F. Kennedy assassination will begin declassification in 2017.	7/15/2011
2011-0279	6/15/2011	DHS	Fees	Customer is having a fee dispute with the agency which will not process his request(s) because of his past-due status.	Fact finding		
2011-0280	6/8/2011	NLRB	Ombuds issues	Customer disputes the omission of OGIS's information in the agency's response letter.	Ombuds service provided	Provided information about OGIS's mediation services.	6/16/2011



Case #	Date Received	Dept/ Agency	Category	Description	Status	Notes	Date Completed
2011-0281	6/17/2011	VA	Delay	Delay has extended for more than a year. Request is for updated data that has been released in the past.	Fact finding		
2011-0282	6/20/2011	DHS	Fees	Customer contests the agency's request for additional information related to fee category.	Fact finding		
2011-0283	6/20/2011	DOI	Delay	Delay on initial request, which was granted expedited status.	Facilitating resolution	The subject matter of this request overlapped with a large Congressional request and the agency wants to review it all together. This requester's portion of that response should be ready by early July.	
2011-0284	6/15/2011	NLRB	Agency practices	Requester seeks assistance regarding agency's compliance with Sect. (a)(2) of FOIA	Admin closure	Customer filed a FOIA lawsuit; once litigation is filed, OGIS involvement ends.	7/6/2011
2011-0285	6/15/2011	NLRB	Privacy Act	Requester seeks information pertaining to agency's processing of nine prior FOIA requests	Admin closure	Customer filed a FOIA lawsuit; once litigation is filed, OGIS involvement ends.	7/6/2011
2011-0286	6/15/2011	NLRB	Denial	Requester is trying to use FOIA to get something published in the Federal Register	Admin closure	Customer filed a FOIA lawsuit; once litigation is filed, OGIS involvement ends.	7/6/2011

Case #	Date Received	Dept/ Agency	Category	Description	Status	Notes	Date Completed
2011-0287	6/15/2011	NLRB	Denial	Requester is dissatisfied with the agency's response to three FOIA requests	Admin closure	Customer filed a FOIA lawsuit; once litigation is filed, OGIS involvement ends.	7/6/2011
2011-0288	6/23/2011	USDA	Denial	Customer disputes the partial withholding of records.	Ombuds service provided	Provided additional information regarding the exemptions taken.	7/6/2011
2011-0289	6/27/2011	DHS	Delay	Customer is asking OGIS to follow up to expedite FOIA request in time for Hearing on 7/11/11	Fact finding		
2011-0290	6/28/2011	HHS	Denial	Customer received a "no records" response but believes the agency has responsive records.	Fact finding		
2011-0291	6/30/2011	DHS	Delay	Customer is experiencing a delay in the initial response.	Ombuds service provided	Explained that the agency has a large backlog and shared statistics of the average days for processing. Pointed customer to the website where he can check the status and also provided the status.	7/7/2011
2011-0292	7/5/2011	State	Ombuds issues	Customer is requesting assistance in getting expedited response to initial FOIA request.	Fact finding		

Case #	Date Received	Dept/ Agency	Category	Description	Status	Notes	Date Completed
2011-0293	7/5/2011	NARA	Ombuds issues	Customer is asking OGIS to follow-up in regards to status of initial 3rd party request.	Fact finding		
2011-0294	7/5/2011	FBI	Agency practices	Customer is asking for OGIS to act as FOIA advocate and discuss his dilemma with EOUSA and FBI	Fact finding		
2011-0295	7/5/2011	State	Delay	Customer's FOIA response has been pending for more than 85 days.	Ombuds service provided, Request withdrawn	The agency said it preferred to communicate directly with the customer and the customer agreed it would discuss the delay directly with the agency and withdrew the request for OGIS assistance.	7/22/2011
2011-0296	7/5/2011	DOJ	Denial	Customer states being denied	Assigned to analyst		
2011-0297	7/5/2011	USDA	Denial	Customer disputes the denial of a draft regulation under Ex. 5.	Dispute resolved via facilitation	The agency released the document to the requester.	7/21/2011
2011-0298	7/6/2011	State	Delay	Customer is requesting assistance in getting expedited response to initial FOIA request.	Fact finding		

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2011-0299	7/11/2011			Customer says he has been asked to supply unavailable information for his appeal.			
2011-0300	7/11/2011	DOD	Denial	Customer seeks assistance in getting info previously denied in FOIA request.			
2011-0301	7/11/2011	DOD	Denial	Customer seeks assistance in getting info previously denied in FOIA request.		See similar situation with case # 2011-0300	
2011-0302	6/20/2011	SSA	Denial	Customer disputes the 'no records' response received upon request of an employee directory from 2001.	Ombuds service provided	Based on the agency records schedule that record would have been properly disposed of. Provided that information to customer.	7/27/2011
2011-0303	7/12/2011	DOJ	Delay	Requester seeks assistance with appeal filed.	Pending assignment		
2011-0304	7/12/2011	DOJ	Agency practices	Customer requests mediation services regarding his Privacy Act appeal.	Pending assignment		

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2011-0305	7/14/2011	State	Delay	Customer requests assistance in obtaining compliance with FOIA request which is delayed.	Pending assignment		
2011-0306	7/14/2011	DOJ	Delay	Customer requests assistance on delayed FOIA request.	Pending assignment		
2011-0307	7/14/2011	DHS	Denial	Customer requests assistance with FOIA appeal denied by agency.	Pending assignment		
2011-0308	7/14/2011		Fees	Customer requests assistance with reduction in fees charged for FOIA request.	Pending assignment		
2011-0309	7/18/2011	State	Delay	Customer requests assistance with delay on initial FOIA requests.	Pending assignment		
2011-0310	7/20/2011	DOT	Delay	Customer requests assistance with delay on appeal.	Pending assignment		

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2011-0311	7/18/2011	VA	Denial	Customer requests assistance with "non-exclusive alternative to litigation".	Pending assignment		
2011-0312	7/20/2011	SSA	Denial	Customer requests assistance with obtaining records from agency appeal after appeal.	Pending assignment		
2011-0313	7/18/2011	VA	Denial	Customer requests assistance with partially denied info in FOIA request	Pending assignment		
2011-0314	7/20/2011	Unknown		Customer requests assistance with FOIA request	Pending assignment		
2011-0315	7/21/2011	USDA	Delay	Customer is asking assistance with FOIA request	Pending assignment		
2011-0316	7/21/2011	USPS	Denial	Customer is asking assistance with appeal against denial of initial FOIA request	Pending assignment		

Case #	Date Received	Dept/ Agency	Category	Description	Status	Notes	Date Completed
2011-0317	7/21/2011	Unknown	Undetermined/TBD	Customer is requesting records maintained by another agency	Assigned to analyst	Customer was advised to submit request to specific agency	7/27/2011
2011-0318	7/22/2011	AID, MCC, State	Delay	Customer is asking for assistance with delayed initial FOIA requests	Pending assignment		
2011-0319	7/22/2011	DOJ	Denial	Customer is requesting mediation services	Pending assignment		
2011-0320	7/26/2011	DOE, FERC	Delay	Customer is requesting assistance in obtaining records	Pending assignment		
2011-0321	7/27/2011	DHS	Denial	Customer is requesting mediation assistance	Pending assignment		