



Office of Government Information Services Open Cases

as of August 5, 2011

Case #	Received	Dept/Agency	Category	Description	Status	Notes
10-0071	3/3/2010	NASA	Ombuds issues	Customer asked for OGIS assistance with a voluminous request that has been filed with 60+ other agencies. Asked if OGIS could help facilitate communication for responses.	Facilitating resolution	OGIS worked with the requester to narrow the scope; met with representatives from several agencies to discuss the requests and share the narrowed fields. Many agencies have responded and OGIS continues to assist other agencies.
10-0139	4/14/2010	n/a	Denial	Customer is seeking assistance in obtaining more information regarding withholdings and for denial of fee waiver.	Fact finding	OGIS clarified issues with customer and will discuss matter with CIA.
10-0153	4/26/2010	n/a	Agency practices	Customer is seeking OGIS assistance with the assignment of rights from JMP to NSC.	Facilitating resolution	OGIS to discuss matter with CIA week of 5/10/2010.
10-0202	5/17/2010	DHS, State	Delay	Customer seeks information on the status of 28 delayed requests	Facilitating resolution	Department of State forwarded an updated status of all cases (28). Analyst has followed up with the customer and attorney. Also received USCIS statuses. Sent email to customer 5/27/2011.

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10-0212	5/24/2010	VA	Fees	Agency quoted the requester \$50,000 to pull 1,000 records requested for review, not duplication, citing an agreement with the Federal Records Center to charge \$50/record. Customer disputes the fees being charged.	Facilitating resolution	Agency is pulling a sampling of the records and working on negotiating a lower fee estimate with OGIS and NARA, which is storing the records.
10-0245	6/17/2010	Treasury	Fees	Initial FOIA request to Department of Energy was re-routed to Department of Treasury and requester disputes the fees as well as some processing details.	Facilitating resolution	The requester appealed the adverse decision; OGIS spoke with FOIA staff who was looking into whether fees might be different if the records were provided electronically. Agency has not responded to OGIS questions on that issue since Feb. 2011.
10-0246	6/24/2010	Multiple	Denial	Customer filed the same request with approximately 40 departments and agencies; some have denied citing one or more exemptions while one agency released it. The customer asked if OGIS could help determine the appropriate consistent response.	Facilitating resolution	OGIS, OMB and OIP held a meeting and call with agencies to gather information on 09/16/10. OGIS held a second meeting on 11/29/10 and has continued to work with agencies and customer. Customer has now requested formal mediation with 6 agencies.
10-0284	7/20/2010	DOJ	Delay	Customer is looking for the status of request.	Fact finding	Customer also seeking information on agency practices.

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10-0321	8/31/2010	State	Delay	Customer is looking for the status of request.	Fact finding	Consent received. Analyst contacted State, waiting for a response (9/17/10).
10-0343	9/20/2010	FDIC	Denial	Customer disputes the agency's withholding of information under Exemptions 4 and 6.	Facilitating resolution	On 11/22 the agency said it would respond to the remand within 30 days and suggested a discussion then on any remaining issues in dispute. Customer received the appeal response in early May and plans to discuss further with OGIS.
2011-0051	10/29/2010	DHS	Ombuds issues	Customer is looking for the status of request	Fact finding	
2011-0052	10/29/2010		Ombuds issues	Customer is possibly looking for assistance on narrowing the scope	Fact finding	

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2011-0053	11/3/2010	USDA	Denial	Customer disputes the redactions on contract data.	Facilitating resolution	Customer agreed to file appeal in 11/10. Agency expects to reply to the appeal by early August. Will follow up with customer once response is received.
2011-0082	11/19/2010	HHS	Delay	Customer is looking for the status of request.	Fact finding	
2011-0087	11/22/2010	HUD	Delay	Customer is looking for the status of request.	Fact finding	
2011-0088	11/22/2010	HHS	Denial	Customer disputes the withholding of information.	Fact finding	Consulted with HHS appeals personnel as well as have spoken to the requester.

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2011-0092	11/28/2010	DOJ	Delay	Customer is looking for the status of request, which had been remanded on appeal.	Fact finding	Case originally closed 12/13/2010, but customer contacted OGIS to say that as of 5/6/2011, he has not gotten a response.
2011-0102	11/8/2010	DHS	Agency practices	Customer wants OGIS assistance on perfecting request and getting agency to respond.	Facilitating resolution	
2011-0131	12/21/2010	DOJ	Denial	Customer is looking for assistance regarding an appeal	Fact finding	Re-opened case 8/1/2011 after customer again requested assistance because he is dissatisfied with the response he got
2011-0149	1/5/2011	Treasury	Denial	Customer disputes the denial of a request, particularly in light of a separate recent disclosure law.	Fact finding	Agency provided additional information about the progress of creating a public version of the electronic record requested that would be stripped of the proprietary data that is requiring the agency to withhold. Customer shared other concerns with OGIS

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2011-0165	1/13/2011		Ombuds issues	Agency is seeking OGIS assistance in a matter involving a repeat requester	Assigned to analyst	
2011-0177	2/2/2011	HHS	Denial	Customer disputes the denial of request.	Fact finding	Left a message for customer 2/16/2011. Need actual responses from agency. Left a message with FDA FPL 7/8/11.
2011-0180	2/7/2011	DOD	Denial	Customer disputes the withholding of information.	Facilitating resolution	OGIS facilitated a call with the customer and agency on 06/07/11. Agency should provide the final requested document by mid-August.
2011-0181	2/14/2011	DOJ	Ombuds issues	Misdirected request.	Fact finding	Customer seeking assistance with a Privacy Act request.

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2011-0182	2/14/2011	SSA	Ombuds issues	Misdirected request.	Assigned to analyst	
2011-0187	2/23/2011	DOJ	Denial	Customer disputes the withholding of information.	Assigned to analyst	
2011-0194	3/2/2011	HHS	Delay	Customer has two FOIA requests with the agency and is unable to get a status on their progress.	Facilitating resolution	Agency has allotted significant resources to respond to this request and is keeping OGIS updated on its progress. OGIS will periodically check in and, in turn, update customer.
2011-0203	3/7/2011	HHS	Delay	Customer disputes response given by the agency and seeks status of appeal.	Fact finding	Communications with CDC and HHA Appeals office. Pending a conference call for the week of May 10th.

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2011-0204	3/7/2011	State	Delay	Customer seeks status of pending request and disputes the agency's practices regarding electronic format requests.	Fact finding	
2011-0216	3/10/2011	HHS	Delay	Customer seeks assistance with a 3-year-old request.	Fact finding	Spoke with HHS appeals office, pending a conference call for the week of May 10th.
2011-0219	3/29/2011	DOT	Delay	Customer has two outstanding FOIA requests with the agency from February 2010 and has been unable to get a status update.	Fact finding	Agency is still processing the request. OGIS will check again on the status at the end of May and contact the customer.
2011-0223	3/31/2011	Treasury	Delay	Customer asked for assistance with delay on initial response; once records received customer returned for OGIS assistance with delay on appeal.	Fact finding	OGIS left a message with the agency's FOIA Public Liaison to check the status of the appeal on 07/25/11.

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2011-0233	4/11/2011	DOL		Customer has not received responses to an October 2010 FOIA request and to two September 2010 FOIA appeals	Fact finding	
2011-0235	4/14/2011	DOD	Denial	Customer seeks assistance with requests made to the Air Force Space Command.	Fact finding	
2011-0240	4/27/2011	HUD	Privacy Act	Customer would like assistance with a request in which records were not received, possibly due to a dispute revolving around fees.	Fact finding	
2011-0242	4/27/2011	DOD	Ombuds issues	Customer seeks assistance with determining the status of the request as well as complaint about the fees.	Fact finding	

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2011-0243	4/27/2011	DOI	Delay	Appeal was filed 10 months ago and customer is unable to get estimated date for completion or his place in the appeal queue from the agency.	Fact finding	Contacted DOI 5/4 and 5/17, awaiting response.
2011-0248	4/28/2011	DOD	Delay	Customer filed a request in December 2010 and has heard nothing after many responsive documents were sent to other agencies for consultation	Fact finding	
2011-0258	5/16/2011	DOJ	Ombuds issues	Customer is seeking assistance with a FOIA request mailed to ATF, Pittsburgh, PA, which was returned to him as undeliverable.	Assigned to analyst	
2011-0262	5/23/2011	DOJ	Denial	Customer disputes withholding of records.	Fact finding	Consent needed as well as copies of correspondence from agencies.

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2011-0268	5/26/2011	multiple	Privacy Act	Customer is seeking assistance from OGIS in getting documents released to her about herself.	Assigned to analyst	
2011-0269	5/25/2011	USPS	Denial	Customer disputes agency's claim that the number of pieces of mail sent by an election campaign must be withheld under Ex. 4 as a trade secret that could cause competitive harm. Additionally, records were requested via a subpoena, not FOIA.	Fact finding	Agency reviewed its response and confirmed that it was properly processed under FOIA as per its regulations. OGIS has asked to arrange a call to ask follow-up questions.
2011-0271	6/6/2011	DOJ	Denial	Customer disputes the denial of information. More detail is needed.	Assigned to analyst	
2011-0273	6/10/2011	OPM	Delay	Customer has not received a response on three FOIA requests that were filed in March and October 2010 and March 2011.	Facilitating resolution	

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2011-0275	6/13/2011	SSA	Denial	It appears that requested document cannot be located.	Fact finding	
2011-0277	6/13/2011	DOJ	Denial	Customer requests mediation to resolve a dispute over the withholding of individuals' names in a document from 1966.	Assigned to analyst	
2011-0281	6/17/2011	VA	Delay	Delay has extended for more than a year. Request is for updated data that has been released in the past.	Fact finding	
2011-0282	6/20/2011	DHS	Fees	Customer contests the agency's request for additional information related to fee category.	Fact finding	

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2011-0283	6/20/2011	DOI	Delay	Delay on initial request, which was granted expedited status.	Facilitating resolution	The subject matter of this request overlapped with a large Congressional request and the agency wants to review it all together. This requester's portion of that response should be ready by early July. 08/03/11: OGIS inquired as to status.
2011-0290	6/28/2011	HHS	Denial	Customer received a "no records" response but believes the agency has responsive records.	Fact finding	
2011-0292	7/5/2011	State	Ombuds issues	Customer is requesting assistance in getting expedited response to initial FOIA request.	Fact finding	
2011-0293	7/5/2011	NARA	Ombuds issues	Customer is asking OGIS to follow-up in regards to status of initial 3rd party request.	Fact finding	

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2011-0294	7/5/2011	FBI	Agency practices	Customer is asking for OGIS to act as FOIA advocate and discuss his dilemma with EOUSA and FBI	Fact finding	
2011-0296	7/5/2011	DOJ	Denial	Customer states being denied	Assigned to analyst	
2011-0298	7/6/2011	State	Delay	Customer is requesting assistance in getting expedited response to initial FOIA request.	Fact finding	
2011-0299	7/11/2011			Customer says he has been asked to supply unavailable information for his appeal.		

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2011-0300	7/11/2011	DOD	Denial	Customer seeks assistance in getting info previously denied in FOIA request.	Fact finding	OGIS is researching agency policy and practice as a starting point.
2011-0301	7/11/2011	DOD	Denial	Customer seeks assistance in getting info previously denied in FOIA request.	Fact finding	OGIS is researching agency policy and practice as a starting point.
2011-0304	7/12/2011	DOJ	Agency practices	Customer requests mediation services regarding his Privacy Act appeal.	Pending assignment	
2011-0305	7/14/2011	State	Delay	Customer requests assistance in obtaining compliance with FOIA request which is delayed.	Pending assignment	

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2011-0306	7/14/2011	DOJ	Delay	Customer requests assistance on delayed FOIA request.	Assigned to analyst	
2011-0307	7/14/2011	DHS	Denial	Customer requests assistance with FOIA appeal denied by agency.	Assigned to analyst	
2011-0308	7/14/2011	DOD	Fees	Customer requests assistance for placement in the news media requester category and/or for qualification for a fee waiver.	Fact finding	OGIS explained the difference between fee category and fee waiver and explained the criteria for each. Customer will provide necessary criteria and OGIS will ask whether agency would consider that with his fee assessment.
2011-0309	7/18/2011	State	Delay	Customer requests assistance with delay on initial FOIA requests.	Assigned to analyst	

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2011-0310	7/20/2011	DOT	Delay	Customer requests assistance with delay on appeal.	Fact finding	Left a message with the agency FOIA Public Liaison to check the status of the request on 08/02/11.
2011-0311	7/18/2011	VA	Denial	Customer requests assistance with "non-exclusive alternative to litigation".	Pending assignment	
2011-0312	7/20/2011	SSA	Denial	Customer requests assistance with obtaining records from agency appeal after appeal.	Pending assignment	
2011-0313	7/18/2011	VA	Denial	Customer requests assistance with partially denied info in FOIA request	Pending assignment	

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2011-0314	7/20/2011	Unknown		Customer requests assistance with FOIA request	Pending assignment	
2011-0315	7/21/2011	USDA	Delay	Customer requests assistance with delayed FOIA response.	Fact finding	Left a message with the agency FOIA Public Liaison to check the status of the request on 08/02/11.
2011-0316	7/21/2011	USPS	Denial	Customer is asking assistance with appeal against denial of initial FOIA request	Assigned to analyst	
2011-0318	7/22/2011	AID, MCC, State	Delay	Customer is asking for assistance with delayed initial FOIA requests	Pending assignment	

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2011-0319	7/22/2011	DOJ	Denial	Customer disputes withholding of information related to an investigation.	Fact finding	OGIS is awaiting customer's signed Privacy Act consent before contacting the agency for information.
2011-0320	7/26/2011	DOE, FERC	Delay	Customer is requesting assistance in obtaining records	Pending assignment	
2011-0321	7/27/2011	DHS	Denial	Customer is requesting mediation assistance	Pending assignment	
2011-0322	8/1/2011	USPS	Denial	Customer is requesting mediation services	Pending assignment	

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2011-0323	8/3/2011	NARA		Customer is requesting records from NARA		KF says will address this herself
2011-0324	8/4/2011	DOJ	Denial	Customer has sent appeal letter to OGIS		
2011-0325	7/26/2011	DOD, Unknown	Denial	Customer is requesting assistance with determining status of appeal filed	Pending assignment	