

Case #	Date Received	Dept/ Agency	Category	Description	Status	Notes	Date Completed
2011-0263	5/23/2011	USPS	Denial	Customer disputes that document released on appeal is the document he requested.	Ombuds service provided	Provided requester with information about OGIS and FOIA, specifically concerning adequate search requirements under FOIA.	6/20/2011
2011-0264	5/31/2011	FLRA	Denial	Customer disputes the agency's compliance with FOIA regarding posting certain records affirmatively and is asking for OGIS assistance.	Ombuds service provided	Provided information about filing an appeal	6/16/2011
2011-0265	5/16/2011	NARA	Ombuds issues	Customer seeks assistance with NPRC which is not responsive to requests for records of National Guardsmen.	Ombuds service provided	Spoke to NPRC staffer who will serve as point person.	6/29/2011
2011-0266	5/26/2011	NARA	Ombuds issues	Customer disputes correspondence she received from the agency stating that no records were found.	Ombuds service provided	Provided customer with information about filing an appeal.	6/2/2011
2011-0267	5/26/2011	DOD	Denial	Customer seeks OGIS assistance with a Glomar response for Inspector General investigatory report	Facilitation failed to resolve dispute	Explained to the customer the difficulty in piercing a Glomar response and provided general information about the agency's evaluation of the request.	7/21/2011
2011-0268	5/26/2011	multiple	Privacy Act	Customer is seeking assistance from OGIS in getting documents released to her about herself.	Assigned to analyst		

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2011-0269	5/25/2011	USPS	Denial	Customer disputes agency's claim that the number of pieces of mail sent by an election campaign must be withheld under Ex. 4 as a trade secret that could cause competitive harm. Additionally, records were requested via a subpoena, not FOIA.	Fact finding	Agency reviewed its response and confirmed that it was properly processed under FOIA as per its regulations. OGIS has asked to arrange a call to ask follow-up questions.	
2011-0270	6/2/2011	DOJ, NARA	Ombuds issues	Customer needs assistance determining which agency actually has legal custody of the record in question.	Ombuds service provided	The records have been readied by the FBI but not yet received by NARA; NARA is expecting to have them here by the end of 2011 and will put this request in a queue to be filled as soon as the records arrive.	7/5/2011
2011-0271	6/6/2011	DOJ	Denial	Customer disputes the denial of information. More detail is needed.	Assigned to analyst		
2011-0272	6/6/2011	DOI	Denial	Customer disputes the denial of field notes and photographs of an archeological site.	Admin closure	Explained appeal rights.	6/24/2011
2011-0273	6/10/2011	OPM	Delay	Customer has not received a response on three FOIA requests that were filed in March and October 2010 and March 2011.	Dispute resolved via facilitation	Provided case number to customer and contact information to follow up.	8/17/2011
2011-0274	6/10/2011	DOD	Delay	Customer has not received a response on his FOIA request of March 2011 or on follow-up attempts to check the status.	Dispute resolved via facilitation	Agency issued its response on 06/27/11. Will talk with customer about appellate rights and offer that he can return if his appeal response is delayed or unsatisfactory.	7/21/2011

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2011-0275	6/13/2011	SSA	Denial	It appears that requested document cannot be located.	Ombuds service provided	Gave to requester information about adequate search requirements under FOIA, agency records retention schedules and Vaughn indices.	8/12/2011
2011-0276	6/13/2011	DOJ	Denial	Customer does not understand why DEA withheld an investigative report in full.	Ombuds service provided	Explained what "no records" means as well as what FOIA requires regarding segregation of exempt and non-exempt material	7/15/2011
2011-0277	6/13/2011	DOJ	Denial	Customer requests mediation to resolve a dispute over the withholding of individuals' names in a document from 1966.	Assigned to analyst		
2011-0278	6/13/2011	CIA	Denial	Requester disputes denial citing a Glomar response.	Ombuds service provided	Provided customer of an explanation of the Glomar process along with information he was previously provided in similar OGIS cases, stating that records related to the John F. Kennedy assassination will begin declassification in 2017.	7/15/2011
2011-0279	6/15/2011	DHS	Fees	Customer disputes fee status.	Dispute resolved via facilitation	Customer must pay past-due fees before the agency will process his request.	8/2/2011
2011-0280	6/8/2011	NLRB	Ombuds issues	Customer disputes the omission of OGIS's information in the agency's response letter.	Ombuds service provided	Provided information about OGIS's mediation services.	6/16/2011

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2011-0281	6/17/2011	VA	Delay	Delay has extended for more than a year. Request is for updated data that has been released in the past.	Fact finding		
2011-0282	6/20/2011	DHS	Fees	Customer contests the agency's request for additional information related to fee category.	Facilitation failed to resolve dispute	Provided more information to the customer about fee categories and waivers.	8/12/2011
2011-0283	6/20/2011	DOI	Delay	Delay on initial request, which was granted expedited status.	Facilitating resolution	The subject matter of this request overlapped with a large Congressional request and the agency wants to review it all together. This requester's portion of that response should be ready by early July. 08/03/11: OGIS inquired as to status.	
2011-0284	6/15/2011	NLRB	Agency practices	Requester seeks assistance regarding agency's compliance with Sect. (a)(2) of FOIA	Admin closure	Customer filed a FOIA lawsuit; once litigation is filed, OGIS involvement ends.	7/6/2011
2011-0285	6/15/2011	NLRB	Privacy Act	Requester seeks information pertaining to agency's processing of nine prior FOIA requests	Admin closure	Customer filed a FOIA lawsuit; once litigation is filed, OGIS involvement ends.	7/6/2011
2011-0286	6/15/2011	NLRB	Denial	Requester is trying to use FOIA to get something published in the Federal Register	Admin closure	Customer filed a FOIA lawsuit; once litigation is filed, OGIS involvement ends.	7/6/2011

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2011-0287	6/15/2011	NLRB	Denial	Requester is dissatisfied with the agency's response to three FOIA requests	Admin closure	Customer filed a FOIA lawsuit; once litigation is filed, OGIS involvement ends.	7/6/2011
2011-0288	6/23/2011	USDA	Denial	Customer disputes the partial withholding of records.	Ombuds service provided	Provided additional information regarding the exemptions taken.	7/6/2011
2011-0289	6/27/2011	DHS	Delay	Customer inquired about a delayed request.	Ombuds service provided	Provided customer with information about his request.	8/2/2011
2011-0290	6/28/2011	HHS	Denial	Customer received a "no records" response but believes the agency has responsive records.	Fact finding		
2011-0291	6/30/2011	DHS	Delay	Customer is experiencing a delay in the initial response.	Ombuds service provided	Explained that the agency has a large backlog and shared statistics of the average days for processing. Pointed customer to the website where he can check the status and also provided the status.	7/7/2011
2011-0292	7/5/2011	State	Ombuds issues	Customer is requesting assistance in getting expedited response to initial FOIA request.	Fact finding		

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2011-0293	7/5/2011	NARA	Ombuds issues	Customer is asking OGIS to follow-up in regards to status of initial 3rd party request.	Fact finding		
2011-0294	7/5/2011	FBI	Agency practices	Customer is asking for OGIS to act as FOIA advocate and discuss his dilemma with EOUSA and FBI	Fact finding		
2011-0295	7/5/2011	State	Delay	Customer's FOIA response has been pending for more than 85 days.	Ombuds service provided, Request withdrawn	The agency said it preferred to communicate directly with the customer and the customer agreed it would discuss the delay directly with the agency and withdrew the request for OGIS assistance.	7/22/2011
2011-0296	7/5/2011	DOJ	Denial	Customer states being denied	Assigned to analyst		
2011-0297	7/5/2011	USDA	Denial	Customer disputes the denial of a draft regulation under Ex. 5.	Dispute resolved via facilitation	The agency released the document to the requester.	7/21/2011
2011-0298	7/6/2011	State	Delay	Customer is requesting assistance in getting expedited response to initial FOIA request.	Fact finding		

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2011-0299	7/11/2011	DOJ	Denial	Customer does not understand requirement to provide proof of death for third party individuals.	Dispute resolved via facilitation	Provided customer with additional information about 6 and 7©	8/10/2011
2011-0300	7/11/2011	DOD	Denial	Customer seeks assistance in getting info previously denied in FOIA request.	Fact finding	OGIS is researching agency policy and practice as a starting point.	
2011-0301	7/11/2011	DOD	Denial	Customer seeks assistance in getting info previously denied in FOIA request.	Fact finding	OGIS is researching agency policy and practice as a starting point.	
2011-0302	6/20/2011	SSA	Denial	Customer disputes the 'no records' response received upon request of an employee directory from 2001.	Ombuds service provided	Based on the agency records schedule that record would have been properly disposed of. Provided that information to customer.	7/27/2011
2011-0303	7/12/2011	DOJ	Delay	Customer would like OGIS assistance in obtaining the status of an appeal.	Dispute resolved via facilitation	OGIS obtained an estimated time frame for completion and passed that along to the customer.	8/3/2011
2011-0304	7/12/2011	DOJ	Agency practices	Customer requests mediation services regarding his Privacy Act appeal.	Pending assignment		

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2011-0305	7/14/2011	State	Delay	Customer requests assistance in obtaining compliance with FOIA request which is delayed.	Assigned to analyst		
2011-0306	7/14/2011	DOJ	Delay	Customer requests assistance on delayed FOIA request.	Ombuds service provided	Discussed case with FOIA Public Liaison who informed OGIS that release would be made by 8/19/2011. Urged customer to appeal if dissatisfied with release.	8/12/2011
2011-0307	7/14/2011	DHS	Denial	Customer requests assistance with FOIA appeal denied by agency.	Assigned to analyst		
2011-0308	7/14/2011	DOD	Fees	Customer requests assistance for placement in the news media requester category and/or for qualification for a fee waiver.	Fact finding	OGIS explained the difference between fee category and fee waiver and explained the criteria for each. Customer will provide necessary criteria and OGIS will ask whether agency would consider that with his fee assessment.	
2011-0309	7/18/2011	State	Delay	Customer requests assistance with delay on initial FOIA requests.	Fact finding		
2011-0310	7/20/2011	DOT	Delay	Customer requests assistance with delay on appeal.	Fact finding	Left a message with the agency FOIA Public Liaison to check the status of the request on 08/02/11.	

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2011-0311	7/18/2011	VA	Denial	Customer requests assistance with "non-exclusive alternative to litigation".	Pending assignment		
2011-0312	7/20/2011	SSA	Denial	Customer requests assistance with obtaining records from agency appeal after appeal.	Assigned to analyst		
2011-0313	7/18/2011	VA	Denial	Customer requests assistance with partially denied info in FOIA request	Pending assignment		
2011-0314	7/20/2011	DOJ	Delay	Customer requests status of delayed request.	Ombuds service provided	OGIS staff confirmed request number and provided that information to the customer.	8/17/2011
2011-0315	7/21/2011	USDA	Delay	Customer requests assistance with delayed FOIA response.	Fact finding	Left a message with the agency FOIA Public Liaison to check the status of the request on 08/02/11.	
2011-0316	7/21/2011	USPS	Denial	Customer is asking assistance with appeal against denial of initial FOIA request	Fact finding		

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2011-0317	7/21/2011	Unknown	Undetermined/TBD	Customer is requesting records maintained by another agency	Assigned to analyst	Customer was advised to submit request to specific agency	7/27/2011
2011-0318	7/22/2011	AID, MCC, State	Delay	Customer is asking for assistance with delayed initial FOIA requests	Pending assignment		
2011-0319	7/22/2011	DOJ	Denial	Customer disputes withholding of information related to an investigation.	Fact finding	OGIS is awaiting customer's signed Privacy Act consent before contacting the agency for information.	
2011-0320	7/26/2011	DOE, FERC	Delay	Customer is requesting assistance in obtaining records	Pending assignment		
2011-0321	7/27/2011	DHS	Denial	Customer is requesting mediation assistance	Assigned to analyst		
2011-0322	8/1/2011	USPS	Denial	Customer is requesting mediation services	Pending assignment		

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2011-0323	8/2/2011	NARA		Customer is requesting info on how to obtain records from NARA		Customer was mailed info re: access to pension records, census records, and how to request public info. Original request was returned.	8/12/2011
2011-0324	8/4/2011	DOJ	Denial	Customer has sent appeal letter to OGIS			
2011-0325	7/26/2011	DOD, Unknown	Denial	Customer is requesting assistance with determining status of appeal filed	Pending assignment		
2011-0326	8/8/2011	DOJ	Ombuds issues	Customer is requesting assistance with what he believes is a FOIA/PA	Pending assignment		
2011-0327	8/8/2011	USDA	Denial	Customer is requesting mediation assistance	Pending assignment		
2011-0328	8/8/2011	DHS	Ombuds issues	Customer is requesting assistance is receiving acknowledgment letter from ICE	Pending assignment		

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2011-0329	12/9/2010	N/A	Agency practices	Customer asked OGIS to investigate potential politicization of the FOIA operations across the executive branch agencies.	Ombuds service provided	OGIS engaged in limited review of this matter, including meeting with one agency and offering to meet with and work with others, but noted that Congress was investigating the issue. OGIS continues to collaborate with agencies on FOIA practices.	5/6/2011
2011-0330	8/12/2011	NLRB	Denial		Pending assignment		
2011-0331	8/12/2011			Customer requests assistance with delayed FOIA request			
2011-0332	8/15/2011	USDA	Fees	Customer requests assistance with deduction of fees charged for FOIA request	Pending assignment		
2011-0333	8/15/2011	DOJ	Denial	Customer requests mediation services	Pending assignment		
2011-0334	8/15/2011	USDA	Delay		Pending assignment		

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2011-0335	8/16/2011	FHFA		Customer requests mediation services	Pending assignment		
2011-0336	8/16/2011	EPA	Denial	Customer requests information regarding OGIS's mediation service	Pending assignment		
2011-0337	8/16/2011	DOJ	Delay	Customer requests assistance with delay and denial with FOIA request and appeal	Pending assignment		