



## Office of Government Information Services Case Log

*Inquiries and requests as of January 15, 2010*

The format in which we receive our inquiries and requests is varied. As of January 15, 2010 we have received the following: 21 via e-mail; 15 via US Postal Service; 7 via telephone; 2 via both phone and e-mail, and 1 via both fax and phone.

Case ID	Date Received	Dept/Agency	Description	Status	Date Completed
09-0001	9/9/2009	VA	Customer stated that 20 days have expired and no word from the Agency.	Administrative closure on 10/06/09. Requester withdrew request when records sought were received.	10/6/2009
09-0002	9/9/2009	N/A	Customer wanted info on filing a FOIA request.	Administrative closure on 10/22/09. Information provided.	10/22/2009
09-0003	9/30/2009	DOE & DOL	Customer wanted OGIS info and to inform OGIS about DOE and DOL issues.	Administrative closure on 10/07/09. Information provided.	10/7/2009
09-0004	10/26/2009	N/A	Info needed regarding mediation services.	Administrative closure on 10/28/09. Information provided.	10/28/2009
09-0005	10/1/2009	HHS	Requester complained that agency has systematically been denying requests. Appeal pending.	Dispute resolved via informal mediation 11/17/09. Staff will follow up on appeal with HHS (01/8/10) and inform requester of pending status.	11/17/2009

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09-0006	10/13/2009	HHS	Dispute between requester and agency regarding the necessary information required to perfect a request for agency to be able to respond.	Dispute resolved via informal mediation on 11/24/09. Requester contacted OGIS for additional assistance on 12/10/09 for a tel-con with agency. Unable to schedule in December; completed tel-con 1/15/10.	11/24/2009
09-0007	10/23/2009	OPM	Complaint regarding the non-response of agency for two requests submitted by requester.	Pending response from agency. Followed up the week of 1/11/10. Still no response.	
09-0008	10/29/2009	N/A	OGIS info request. Requester wanted to know how OGIS will be working with DOJ.	Administrative closure on 11/2/09. Information provided.	11/2/2009
09-0009	10/30/2009	NASA	Requester complained that agency was not adequately responding to request, thus denying access to information.	Dispute resolved via informal mediation on 11/16/09. Requester contacted 12/10/09 for additional information. Drafting response to requester.	11/16/2009
09-0010	11/3/2009	DHS	Agency's mailing address changed and not published in Federal Register, as required. When a request is submitted via e-mail, auto-reply generated does not acknowledge receipt of request and asks requester to mail copy to incorrect address.	Dispute resolved via informal mediation on 12/16/09. Phone calls and e-mail exchanged with both requester and agency. Requester satisfied that steps will be taken to address problems. E-mailed requester on 01/05/09 to follow up.	12/16/2009
09-0011	11/5/2009	FDIC	Dispute between the requester and agency as to whether the reports requested can be provided based on the information given in request. OGIS cc'd in correspondence.	Pending response from requester. Follow up on 1/21/10.	

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09-0012	11/9/2009	DOI	The requester was denied a contract between the agency and a third party under Ex. 5. The requester appealed in 2006 and was told in Nov. 2009 that his appeal is no. 331 in the queue.	Messages to agency FOIA officer have gone unreturned since last speaking on 12/15/09; will call agency FOIA Public Liaison for assistance.	
09-0013	11/12/2009	DOD	Dispute between agency and requester regarding the extensive delay of request.	Response from agency received. Staff will respond to agency 1/21/10.	
09-0014	11/12/2009	DOJ	Privacy Act request.	Administrative closure for Privacy Act Request on 11/30/09.	11/30/2009
09-0015	11/13/2009	DOJ	Request for information on OGIS mediation services for complaint with agency.	Administrative closure on 11/30/09. Information provided.	11/30/2009
09-0016	11/16/2009	DOD, CIA & NSA	Requester noted inconsistencies with agencies' treatment for fee status; also noted some agencies request high fees before responding to request.	Received additional information from requester 1/14/10. Staff will follow up with requester the week of 1/19/10.	
09-0017	11/19/2009	DOL	Dispute over fees in previous FOIA request that are delaying production in current FOIA request.	Administrative closure on 12/31/09. Requester was unresponsive to three attempts at contact.	12/31/2009

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09-0018	11/20/2009	DOJ	Privacy Act request.	Administrative closure on 12/15/09 for Privacy Act request. Spoke to requester to inform that OGIS does not handle Privacy Act requests.	12/15/2009
09-0019	11/24/2009	DOL	Requester disputed redactions upheld on appeal and would like OGIS to mediate the dispute.	Agency is voluntarily re-reviewing the document at issue to see if it can release more of the redacted information.	
09-0020	11/27/2009	EOP	Customer complained that agency did not respond to all items of request. Issue not resolved by appeal.	Discussed deficiencies in responding to request with ONDCP; also discussed approach to supplementing its response. Advised customer of conversations with ONDCP and proposed action to resolve issue.	1/26/2010
09-0021	12/7/2009	DOS, CIA & DOD	Request denied under Exs. 1 and 3.	OGIS responded with assistance to ODNI's final action; advised requester to appeal CIA denial and said he could come back for more assistance if need be.	1/7/2010
09-0022	12/8/2009	DOI	Agency inquired into how to fairly assess search fees after new employee unfamiliar with records assigned to process request. Requester had already received 2 hours of search time and first 100 pgs of duplication free of charge.	Case closed because agency had voluntarily reduced estimated fees by 50% and requester agreed to pay reduced amount.	12/23/2009
09-0023	12/10/2009	DOD	2005 request to agency has not resulted in release of documents though requester has been told both in 2007 and 2009 that it should not be much longer.	OGIS contact with DIA resolved the delay and the records were released on 01/13/10.	1/15/2010

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09-0024	12/10/2009	DOJ	OIP referred requester here to discuss the possibility of mediating the release of information withheld under Ex. 7(C) before filing an administrative appeal. Appeal time will run on 12/21/2009.	Administrative closure on 12/30/09. Customer agreed to contact INTERPOL to discuss a resolution and did not re-contact OGIS for further assistance.	12/30/2009
09-0025	12/6/2009	State	Privacy Act request.	Administrative closure on 12/15/09 for Privacy Act request. Spoke to requester to inform that OGIS does not handle Privacy Act requests.	12/11/2009
09-0026	12/11/2009	CIA	Dispute between requester and agency regarding the fee/requester category. Referred from Sen. Leahy's office.	Dispute resolved via informal mediation 1/22/10.	1/22/2010
09-0027	12/15/2009	NASA	Sen. Cornyn referred this to OGIS. Agency has not produced records in timely fashion; agreed to partial production est. for 01/06/09 but requester not satisfied, as the agency has said it won't include an index of all records even those not yet produced.	Agency made full production on 1/6/10; requester reviewed documents and determined he will appeal and if necessary litigate the matter.	1/25/2010
09-0028	12/29/2009	DOJ	Privacy Act request.	Administrative closure on 12/29/09 for Privacy Act request.	12/29/2009
09-0029	12/29/2009	EEOC	Information sought was not contained in document requester believed it would be in, so requester had to ask for second set of records at great cost; disputes the cost since believes information should have been in first set of records.	Agency's FOIA officer has not returned messages; will call FOIA Public Liaison for assistance.	

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09-0030	12/29/2009	N/A	Requester wanted OGIS to advise whether certain contract information would be released under FOIA, if requested.	Administrative closure on 12/29/09. General information provided.	12/29/2009
10-0001	1/4/2010	DOJ	Requester asked OGIS to assist in obtaining grand jury testimony.	Requester did not identify agency or provide request/appeal number. Sent letter (01/08/10) seeking additional information, but advised that grand jury material is normally exempt. Pending response from customer.	
10-0002	1/6/2010	Commerce & EOP	Request was sent to two agencies on consult. Requester appealed the delay with one agency because records are needed in a more timely fashion. Requester disputes the full denial of the records held at the second agency.	OGIS spoke to CEQ and it reconsidered full denial and produced document. Expect Commerce to return records to CEQ by 01/15/10; will turn around to requester after brief CEQ review.	
10-0003	1/6/2010	Treasury	Request sent, no acknowledgement received and customer unable to reach FOIA staff.	OGIS provided USSS with further documentation from requester which perfected request; processing to begin. Notified requester and case closed 01/19/10.	1/19/2010
10-0004	1/6/2010	FAA	FAA charged search fees for EIS-related documents in contradiction of CEQ regulations pertaining to NEPA.	Spoke to FAA FOIA Officer and FPL, both of whom have spoken to customer regarding issue. Will consult with CEQ and OIP week of 1/25/10.	
10-0005	1/5/2010	DOD & NARA	Requested info on how to make a request to NARA and/or DOD for possibly transferred records.	Pending response from requester with more information.	

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10-0006	1/7/2010	DOJ	Requester denied investigative report, in part. Appeal upheld by OIP.	Spoke to OIP and obtained final appeal decision. Will draft letter to customer reporting conversation and ask for additional information.	
10-0007	1/7/2010	N/A	Request for the release of documents regarding an address.	Administrative closure 1/25/10. OGIS is not responsible for those documents. Letter sent to requester.	1/25/2010
10-0008	1/7/2010	DOJ	Sought access to files on 3 deceased individuals and learned that one file had been destroyed. Concerned that FBI has not released all requested information.	FBI confirmed that it processed all records related to 2 subjects of requests. FBI will process requests for 2 other subjects. Will speak to customer (and send letter) to provide details regarding files processed week of 1/25/10.	
10-0009	1/8/2010	California & All federal agencies	Customer needs information about NARA and how to make FOIA requests to numerous agencies.	Analyst is drafting letter to requester with enclosures.	
10-0010	1/4/2010	N/A	Customer sought assistance from OGIS with regard to his Privacy Act requests.	Explained to customer's attorney and to customer that OGIS does not handle issues related to Privacy Act requests. Administrative closure 1/25/10.	1/25/2010
10-0011	1/8/2010	N/A	Customer wanted info on OGIS and its mission	Administrative closure 1/8/10. Staff responded to customers specific questions.	1/8/2010

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10-0012	1/11/2010	US Comm on Int'l Religious Freedom	Customer wanted to know if the Commission is subject to FOIA.	Administrative closure 1/11/10. Staff responded that legislative branch was not subject to FOIA.	1/11/2010
10-0013	1/13/2010	DOJ	Customer seeks assistance in obtaining information about a trial witness.	Pending.	
10-0014	1/13/2010	DOEd	Customer seeking to know status of appeal and agency personnel have not provided sufficient details in response to his calls.	Left messages with appeals unit contact and with FPL. Plan to speak with appeals unit on 1/26/10.	
10-0015	1/14/2010	State	Requester seeks to appeal denial of a fee waiver but agency will not provide specific information on why it was denied.	Pending.	
10-0016	1/14/2010	DOD	Requests pending for more than two years are "still in process" without a more specific response timeframe.	Pending.	