



Office of Government Information Services Case Log

Inquiries and requests as of January 8, 2010

The format in which we receive our inquiries and requests is varied. As of January 8, 2010 we have received the following: 17 via e-mail; 14 via US Postal Service; 5 via telephone; and 2 via both phone and e-mail.

Case ID	Date Received	Dept/Agency	Description	Status	Date Completed
09-0001	9/9/2009	VA	Customer stated that 20 days have expired and no word from the Agency.	Administrative closure on 10/06/09. Requester withdrew request when records sought were received.	10/6/2009
09-0002	9/9/2009	N/A	Customer wanted info on filing a FOIA request.	Administrative closure on 10/22/09. Information provided.	10/22/2009
09-0003	9/30/2009	DOE & DOL	Customer wanted OGIS info and to inform OGIS about DOE and DOL issues.	Administrative closure on 10/07/09. Information provided.	10/7/2009
09-0004	10/26/2009	N/A	Info needed regarding mediation services.	Administrative closure on 10/28/09. Information provided.	10/28/2009
09-0005	10/1/2009	HHS	Requester complained that agency has systematically been denying requests. Appeal pending.	Dispute resolved via informal mediation 11/17/09. Staff will follow up on appeal with HHS (01/8/10) and inform requester of pending status.	11/17/2009

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09-0006	10/13/2009	HHS	Dispute between requester and agency regarding the necessary information required to perfect a request for agency to be able to respond.	Dispute resolved via informal mediation on 11/24/09. Requester contacted OGIS for additional assistance on 12/10/09 for a tel-con with agency. Unable to schedule in December; will try again.	11/24/2009
09-0007	10/23/2009	OPM	Complaint regarding the non-response of agency for two requests submitted by requester.	Pending response from agency. Follow up the week of 1/11/10.	
09-0008	10/29/2009	N/A	OGIS info request. Requester wanted to know how OGIS will be working with DOJ.	Administrative closure on 11/2/09. Information provided.	11/2/2009
09-0009	10/30/2009	NASA	Requester complained that agency was not adequately responding to request, thus denying access to information.	Dispute resolved via informal mediation on 11/16/09. Requester contacted 12/10/09 for additional information. Drafting response to requester.	11/16/2009
09-0010	11/3/2009	DHS	Agency's mailing address changed and not published in Federal Register, as required. When a request is submitted via e-mail, auto-reply generated does not acknowledge receipt of request and asks requester to mail copy to incorrect address.	Dispute resolved via informal mediation on 12/16/09. Phone calls and e-mail exchanged with both requester and agency. Requester satisfied that steps will be taken to address problems. E-mailed requester on 01/05/09 to follow up.	12/16/2009
09-0011	11/5/2009	FDIC	Dispute between the requester and agency as to whether the reports requested can be provided based on the information given in request. OGIS cc'd in correspondence.	Pending response from requester. Follow up on 1/08/10.	

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09-0012	11/9/2009	DOI	The requester was denied a contract between the agency and a third party under Ex. 5. The requester appealed in 2006 and was told in Nov. 2009 that his appeal is no. 331 in the queue.	Staff is awaiting an update from the agency to hear the details as to the delay on appeal. Will call back week of 01/11/10.	
09-0013	11/12/2009	DOD	Dispute between agency and requester regarding the extensive delay of request.	Pending response from agency. Follow up the week of 1/11/10.	
09-0014	11/12/2009	DOJ	Privacy Act request.	Administrative closure for Privacy Act Request on 11/30/09.	11/30/2009
09-0015	11/13/2009	DOJ	Request for information on OGIS mediation services for complaint with agency.	Administrative closure on 11/30/09. Information provided.	11/30/2009
09-0016	11/16/2009	DOD, CIA & NSA	Requester noted inconsistencies with agencies' treatment for fee status; also noted some agencies request high fees before responding to request.	Pending response from requester with additional information. Follow up 1/11/10.	
09-0017	11/19/2009	DOL	Dispute over fees in previous FOIA request that are delaying production in current FOIA request.	Administrative closure on 12/31/09. Requester was unresponsive to three attempts at contact.	12/31/2009

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09-0018	11/20/2009	DOJ	Privacy Act request.	Administrative closure on 12/15/09 for Privacy Act request. Spoke to requester to inform that OGIS does not handle Privacy Act requests.	12/15/2009
09-0019	11/24/2009	DOL	Requester disputed redactions upheld on appeal and would like OGIS to mediate the dispute.	Staff is in regular contact with agency and requester to determine whether formal mediation may help resolve the dispute.	
09-0020	11/27/2009	EOP	Customer complained that agency did not respond to all items of request. Issue not resolved by appeal.	Discussed deficiencies in responding to request with agency; also discussed approach to supplementing its response. Contact week of 1/11/10 for follow-up.	
09-0021	12/7/2009	DOS, CIA & DOD	Request denied under Exs. 1 and 3.	Requester is waiting for response to CIA appeal; OGIS responded with assistance to ODNI's final action.	
09-0022	12/8/2009	DOI	Agency inquired into how to fairly assess search fees after new employee unfamiliar with records assigned to process request. Requester had already received 2 hours of search time and first 100 pgs of duplication free of charge.	Case closed because agency had voluntarily reduced estimated fees by 50% and requester agreed to pay reduced amount.	12/23/2009
09-0023	12/10/2009	DOD	2005 request to agency has not resulted in release of documents though requester has been told both in 2007 and 2009 that it should not be much longer.	DIA plans to release the records the week of 01/11/10. Requester will call OGIS when records are received.	

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09-0024	12/10/2009	DOJ	OIP referred requester here to discuss the possibility of mediating the release of information withheld under Ex. 7(C) before filing an administrative appeal. Appeal time will run on 12/21/2009.	Administrative closure on 12/30/09. Customer agreed to contact INTERPOL to discuss a resolution and did not re-contact OGIS for further assistance.	12/30/2009
09-0025	12/6/2009	State	Privacy Act request.	Administrative closure on 12/15/09 for Privacy Act request. Spoke to requester to inform that OGIS does not handle Privacy Act requests.	12/11/2009
09-0026	12/11/2009	CIA	Dispute between requester and agency regarding the fee/requester category. Referred from Sen. Leahy's office.	Pending response from agency. Follow up the week of 1/11/10.	
09-0027	12/15/2009	NASA	Sen. Cornyn referred this to OGIS. Agency has not produced records in timely fashion; agreed to partial production est. for 01/06/09 but requester not satisfied, as the agency has said it won't include an index of all records even those not yet produced.	Will follow up with both sides after the est. partial production date of 01/06/09.	
09-0028	12/29/2009	DOJ	Privacy Act request.	Administrative closure on 12/29/09 for Privacy Act request.	12/29/2009
09-0029	12/29/2009	EEOC	Information sought was not contained in document requester believed it would be in, so requester had to ask for second set of records at great cost; disputes the cost since believes information should have been in first set of records.	Agency is reviewing its own documents and will contact OGIS to discuss the case. Follow up the week of 01/11/10 if have not heard from agency.	

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09-0030	12/29/2009	N/A	Requester wanted OGIS to advise whether certain contract information would be released under FOIA, if requested.	Administrative closure on 12/29/09. General information provided.	12/29/2009
10-0001	1/4/2010	DOJ	Requester asked OGIS to assist in obtaining grand jury testimony.	Requester did not identify agency or provide request/appeal number. Sent letter (01/08/10) seeking additional information, but advised that grand jury material is normally exempt.	
10-0002	1/6/2010	Commerce & EOP	Request was sent to two agencies on consult. Requester appealed the delay with one agency because records are needed in a more timely fashion. Requester disputes the full denial of the records held at the second agency.	OGIS spoke to agency and it reconsidered full denial and produced document. Talking with consulting agency to get better idea of time frame.	
10-0003	1/6/2010	Treasury	Request pending and customer unable to reach FOIA staff.	Pending.	
10-0004	1/6/2010	FAA	FAA charged search fees for EIS-related documents in contradiction of FAA regulations.	Pending.	
10-0005	1/5/2010	DOD & NARA	Requested info on how to make a request to NARA and/or DOD for possibly transferred records.	Pending response from requester with more information.	

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10-0006	1/7/2010	DOJ	Requester denied investigative report, in part. Appeal upheld by OIP.	Pending.	
10-0007	1/7/2010	N/A	Request for assistance in filing a FOIA request.	Pending.	
10-0008	1/7/2010	DOJ	Sought access to files on 3 deceased individuals and learned that one file had been destroyed. Concerned that other files will be destroyed before requester receives the requested information.	Pending.	