



Office of Government Information Services Open Cases

as of June 18, 2010

| Case # | Received | Dept/Agency | Category | Description | Status | Notes |
|---------|------------|-------------|-------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 09-0019 | 11/24/2009 | DOL | denial | Customer disputed redactions upheld on appeal and would like OGIS to mediate the dispute. | Facilitating resolution | Agency initially agreed to voluntarily re-review the document to see if it could release more of the redacted information but is now unclear whether agency will re-review. Agency will get back to OGIS to update. |
| 10-0004 | 1/6/2010 | FAA | fees | FAA charged search fees for EIS-related documents in contradiction of CEQ regulations pertaining to NEPA. | Facilitating resolution | Spoke to FAA FOIA Officer and FPL, both of whom have spoken to customer regarding issue. Consulted with CEQ and OIP; drafting final response. |
| 10-0021 | 1/22/2010 | DOL | denial | Request for "native electronic format" of OSHA Admin. Manual posted pursuant to (a)(2) denied. Preparing appeal and customer seeking OGIS input on case. | Fact finding | Spoke to DOL OGC and customer on several occasions. Met with customer to discuss issues and will follow-up with agency week of 3/8/2010. |
| 10-0026 | 1/25/2010 | DOD | fee waiver, delay | Customer disputes the fees associated with a request and believes information to be missing from the documents received. | Facilitating resolution | Agency provided customer with a response and fee refund on 05/11/10. |

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| 10-0054 | 2/22/2010 | DOI | delay and denial | Customer seeks assist in receiving documents delayed and denied that was requested to NPS. | Facilitating resolution | |
| 10-0060 | 3/2/2010 | DOL | delay | Public interest fee waiver denied and appeal affirmed denial. | Facilitating resolution | Spoke to customer to clarify issues in dispute and in discussions with DOL. |
| 10-0067 | 3/9/2010 | DOJ | denial | Customer denied access to cost of BOP program and requests assistance in obtaining information. | Facilitating resolution | FPL confirmed that BOP does not maintain information. Will speak to FPL to discuss week of 3/29/2010 |
| 10-0069 | 3/9/2010 | DOJ | denial | Customer received "no records" response on third party request, but believes that records should exist. | Facilitating resolution | FPL will confirm search conducted and report findings. |

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| 10-0085 | 3/17/2010 | VA | delay, agency practices | Customer is having trouble getting agency representatives to return calls and give status updates on several requests. | Facilitating resolution | 3/31/2010 received clarification from customer regarding nature of requests at issue. Will discuss issues with FPL week of 3/29/2010 |
| 10-0088 | 3/19/2010 | DOJ | denial | Customer disputes withholding of information under Exemptions 3 and 6. | Facilitating resolution | Discussed issues with FPL and will contact customer to discuss. |
| 10-0089 | 3/19/2010 | NSA | denial | Customer disputes withholding of information under Exemptions 1 and 3. | Fact finding | OGIS is researching the underlying issue and will call the agency to discuss further this week. |
| 10-0090 | 3/19/2010 | DHS | denial | Customer disputes withholding of information under Exemptions 2 and 5. | Fact finding | OGIS was to discuss in a conference call with agency representatives on 05/24/10 but an emergency arose and the agency canceled the call. The agency has not responded to requests to reschedule. |

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| 10-0104 | 3/26/2010 | State | denial | Customer is requesting assistance in getting documents that were withheld in a FOIA request. | Fact finding | Analyst reviewing material submitted by customer. However, it appears that this request is already in litigation. |
| 10-0111 | 3/30/2010 | DOD | denial | Customer disputes withholding of information under Exemptions 6 and 7(A). | Fact finding | OGIS is researching and discussing this issue in an attempt to continue mediating the dispute. |
| 10-0117 | 4/5/2010 | HHS | delay | Customer copied OGIS on correspondence to agency. | Fact finding | OGIS contacted customer with file number in case he needs help in the future. 5/3 - CASE REOPENED. |
| 10-0122 | 4/5/2010 | HHS | agency practices | Customer questioned agency's process of deleting certain information from a preliminary response without citing an exemption or formally denying release. | Facilitating resolution | OGIS is further discussing this practice in conference calls with agency representatives. |

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| 10-0139 | 4/14/2010 | n/a | denial/fee waiver | Customer is seeking assistance in obtaining more information regarding withholdings and for denial of fee waiver. | Fact finding | OGIS clarified issues with customer and will discuss matter with CIA. |
| 10-0140 | 4/15/2010 | DOJ | denial | Customer disputes withholding. | Fact finding | Contacted customer for more information 5/18 |
| 10-0144 | 4/16/2010 | USPS, DOJ, NSA, CIA, and IRS | Privacy Act and delay | Customer is seeking assistance from OGIS on Privacy cases to 6 agencies. | Fact finding | |
| 10-0145 | 4/16/2010 | DOJ | delay | Customer is seeking assistance in getting a disclosure from agency. | Assigned to analyst | OGIS will send letter to requester explaining how/when OGIS gets involved and requesting authorization for OGIS to work on case. |

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| 10-0149 | 4/19/2010 | DOJ | denial | Customer disputes withholding. | Fact finding | Customer seeks evidence produced as part of a Federal trial. 6/17 - OGIS sent letter with questions about case and suggestions for places to look. Awaiting more information. |
| 10-0151 | 4/21/2010 | DOJ | agency practices | Customer is seeking OGIS assistance in an assignment of rights matter. | Facilitating resolution | OGIS in discussions with FBI. |
| 10-0153 | 4/26/2010 | n/a | agency practices | Customer is seeking OGIS assistance with the assignment of rights from JMP to NSC. | Facilitating resolution | OGIS to discuss matter with CIA week of 5/10/2010. |
| 10-0160 | 4/27/2010 | State | fee category | Customer disputes denial of fee waiver. | Fact finding | Requester will write back to the agency to asked to be placed in a favorable fee category. |

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| 10-0163 | 4/27/2010 | HHS | delay | Customer seeks information on status of delayed request. | Fact finding | |
| 10-0168 | 4/29/2010 | DOJ | denial | Customer disputes withholding of information under Exemptions 6 and 7(C). | Fact finding | Agency is pulling the file and will contact OGIS to discuss. |
| 10-0171 | 5/3/2010 | USDA | delay | Customer is seeking information on the status of the request | Facilitating resolution | The agency's FOIA Public Liaison advised that the responsive documents have been gathered and should be returned from the business submitter by 06/18/10 and then must be cleared up through the undersecretary's office before release. No time frame provided |
| 10-0175 | 5/4/2010 | NRC | delay | Agency approved release of records and has been delayed for several months due to coordination with third party. | Facilitating resolution | The agency expected to work out the dispute over the remaining records with the third party by 06/01/10; the requester called OGIS on 06/08/10 because no response was received. The agency now expects to get a response out by 06/18/10. |

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| 10-0176 | 5/5/2010 | OIG/DOJ | denial | Customer disputes the withholding of information | Fact finding | 6/17 - customer provided incomplete information; OGIS requested additional information. |
| 10-0177 | 5/5/2010 | VA | delay | Customer seeks information on the status of a delayed request | Fact finding | Customer gave consent. Left message with customer 6/18/10), awaiting response. |
| 10-0180 | 5/6/2010 | DOJ | denial | Customer disputes withholding of information under Exemptions 2 and 7(E). | Assigned to analyst | OGIS has contacted the customer twice to ask for a signed consent to discuss the dispute with the agency. |
| 10-0184 | 5/7/2010 | DHS | delay | Agency failed to respond to initial request and more than two months have passed since customer filed an appeal for a constructive denial without a response. | Facilitating resolution | The agency was to review the records 05/24/10 and should have them out to the requester shortly thereafter. |

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| 10-0190 | 5/13/2010 | n/a | info | Customer is looking for information on the services provided by OGIS | Fact finding, Ombuds service provided | Fact sheet not included w 5/28 letter, so re-sent & answered specific ombuds questions; also asked for consent |
| 10-0191 | 5/13/2010 | | info | Misdirected request. | Fact finding | |
| 10-0196 | 5/14/2010 | Commerce | fees | Customer disputes the fee category. | Fact finding | |
| 10-0200 | 5/17/2010 | DOJ | denial | Customer disputes the withholding of information requested. | Fact finding | |

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| 10-0202 | 5/17/2010 | State | delay | Customer seeks information on the status of 20 delayed requests | Fact finding | Department of State will reply o/a 6/22/10 with status of all cases. Will follow up with customer on 6/23/10 with status report. |
| 10-0203 | 5/17/2010 | DOJ | Privacy Act | Privacy Act request. | Fact finding | OGIS sent letter advising that we do not handle Privacy Act requests. Letter sent 5/25/10. Case re-opened 6/11/10 assigned to KM. |
| 10-0205 | 5/20/2010 | | | Customer did not provide information on the services they were seeking from OGIS | Assigned to analyst | |
| 10-0206 | 5/20/2010 | DOJ | fees | Customer disputes the fees being charged. | Assigned to analyst | |

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| 10-0207 | 5/20/2010 | DOJ | denial | Customer disputes the withholding of information requested. | Assigned to analyst | OGIS is awaiting the customer's signed consent to begin fact finding. |
| 10-0208 | 5/19/2010 | OPM | delay | Customer seeks information on the status of a delayed request | Assigned to analyst | OGIS is awaiting the customer's signed consent to begin fact finding. |
| 10-0210 | 5/20/2010 | Treasury | denial | Customer disputes the withholding of information requested. | Fact finding | OGIS is reviewing the file and will call the customer to discuss the issue in more detail. |
| 10-0212 | 5/24/2010 | VA | fees | Customer disputes the fees being charged. | Fact finding | Customer agreed to appeal the agency's response. OGIS left a message with the agency's FOIA Public Liaison to discuss the matter. |

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| 10-0213 | 5/26/2010 | | info | Misdirected request. | Assigned to analyst | |
| 10-0214 | 5/27/2010 | VA | Privacy Act | Customer seeks assistance in locating his overseas military medical records. | Assigned to analyst | |
| 10-0216 | 5/28/2010 | Unknown | | | Fact finding, Ombuds service provided | 6/7 letter sent requesting docs & consent. Ombuds info also sent. |
| 10-0220 | 6/1/2010 | | info | Misdirected request. | Assigned to analyst | |

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| 10-0221 | 6/1/2010 | DOJ | delay | Misdirected request. | Fact finding | |
| 10-0222 | 6/1/2010 | State | delay | Customer is trying to get the status of a request that was made to the State Department | Assigned to analyst | |
| 10-0225 | 6/8/2010 | DOJ | denial | Customer is disputing the "no records" response which was upheld on appeal. | Assigned to analyst | |
| 10-0227 | 6/10/2010 | Interior | denial | Customer was denied access to requested records | Assigned to analyst | |

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| 10-0228 | 6/11/2010 | | info | Customer is looking for mediation information from OGIS | Assigned to analyst | |
| 10-0230 | 6/11/2010 | | info | Misdirected request. | Admin closure | |
| 10-0233 | 6/14/2010 | | delay | Customer is looking for assistance on a delayed request. | Assigned to analyst | Will contact FDA Ombudsman to discuss. |
| 10-0235 | 6/15/2010 | DOD | delay | Customer is looking for assistance on a delayed request. | Fact finding | Received consent from customer, analyst will make contact with customer on 6/22/10. |

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| 10-0237 | 6/16/2010 | Treasury | delay | Customer is disputing the FOIA request requirements administered by the IRS. | Assigned to analyst | |
| 10-0238 | 6/17/2010 | DOJ | ombuds | Customers is looking for the status of appeals that were admin closed and should have been re-opened. | Assigned to analyst | |