



Office of Government Information Services Open Cases

as of June 25, 2010

	Received	Dept/Agency	Category	Description	Status	Notes
09-0019	11/24/2009	DOL	denial	Customer disputed redactions upheld on appeal and would like OGIS to mediate the dispute.	Facilitating resolution	Agency initially agreed to voluntarily re-review the document to see if it could release more of the redacted information but is now unclear whether agency will re-review. Agency will get back to OGIS to update.
10-0004	1/6/2010	FAA	fees	FAA charged search fees for EIS-related documents in contradiction of CEQ regulations pertaining to NEPA.	Facilitating resolution	Spoke to FAA FOIA Officer and FPL, both of whom have spoken to customer regarding issue. Consulted with CEQ and OIP; drafting final response.
10-0021	1/22/2010	DOL	denial	Request for "native electronic format" of OSHA Admin. Manual posted pursuant to (a)(2) denied. Preparing appeal and customer seeking OGIS input on case.	Fact finding	Spoke to DOL OGC and customer on several occasions. Met with customer to discuss issues and will follow-up with agency week of 3/8/2010.
10-0026	1/25/2010	DOD	fee waiver, delay	Customer disputes the fees associated with a request and believes information to be missing from the documents received.	Facilitating resolution	Agency said it provided customer with a response and fee refund on 05/11/10 but customer had not received either by 06/08/10; OGIS will check back with agency.

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10-0054	2/22/2010	DOI	delay and denial	Customer seeks assist in receiving documents delayed and denied that was requested to NPS.	Facilitating resolution	
10-0060	3/2/2010	DOL	delay	Public interest fee waiver denied and appeal affirmed denial.	Facilitating resolution	Spoke to customer to clarify issues in dispute and in discussions with DOL.
10-0067	3/9/2010	DOJ	denial	Customer denied access to cost of BOP program and requests assistance in obtaining information.	Facilitating resolution	FPL confirmed that BOP does not maintain information. Will speak to FPL to discuss week of 3/29/2010
10-0069	3/9/2010	DOJ	denial	Customer received "no records" response on third party request, but believes that records should exist.	Facilitating resolution	FPL will confirm search conducted and report findings.

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10-0088	3/19/2010	DOJ	denial	Customer disputes withholding of information under Exemptions 3 and 6.	Facilitating resolution	Discussed issues with FPL and will contact customer to discuss.
10-0089	3/19/2010	NSA	denial	Customer disputes withholding of information under Exemptions 1 and 3.	Fact finding	OGIS is researching the underlying issue and will call the agency to discuss further this week.
10-0090	3/19/2010	DHS	denial	Customer disputes withholding of information under Exemptions 2 and 5.	Fact finding	OGIS was to discuss in a conference call with agency representatives on 05/24/10 but an emergency arose and the agency canceled the call. The agency has not responded to email and phone requests to reschedule since that date.
10-0104	3/26/2010	State	denial	Customer is requesting assistance in getting documents that were withheld in a FOIA request.	Fact finding	Analyst reviewing material submitted by customer. However, it appears that this request is already in litigation.

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10-0111	3/30/2010	DOD	denial	Customer disputes withholding of information under Exemptions 6 and 7(A).	Fact finding	OGIS had a conference call with agency representatives on 06/18/10; agency will look into more specific alternatives to release the underlying information sought and will let OGIS know what it finds.
10-0117	4/5/2010	HHS	delay	Customer copied OGIS on correspondence to agency.	Fact finding	OGIS contacted customer with file number in case he needs help in the future. 5/3 - CASE REOPENED.
10-0122	4/5/2010	HHS	agency practices	Customer questioned agency's process of deleting certain information from a preliminary response without citing an exemption or formally denying release.	Facilitating resolution	OGIS has discussed the issue with the agency and customer and is working to set up a meeting with all three parties.
10-0139	4/14/2010	n/a	denial/fee waiver	Customer is seeking assistance in obtaining more information regarding withholdings and for denial of fee waiver.	Fact finding	OGIS clarified issues with customer and will discuss matter with CIA.

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10-0140	4/15/2010	DOJ	denial	Customer disputes withholding.	Fact finding	Contacted customer for more information 5/18
10-0144	4/16/2010	USPS, DOJ, NSA, CIA, and IRS	Privacy Act and delay	Customer is seeking assistance from OGIS on Privacy cases to 6 agencies.	Fact finding	
10-0149	4/19/2010	DOJ	denial	Customer disputes withholding.	Fact finding	Customer seeks evidence produced as part of a Federal trial. 6/17 - OGIS sent letter with questions about case and suggestions for places to look. Awaiting more information.
10-0151	4/21/2010	DOJ	agency practices	Customer is seeking OGIS assistance in an assignment of rights matter.	Facilitating resolution	OGIS in discussions with FBI.

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10-0153	4/26/2010	n/a	agency practices	Customer is seeking OGIS assistance with the assignment of rights from JMP to NSC.	Facilitating resolution	OGIS to discuss matter with CIA week of 5/10/2010.
10-0160	4/27/2010	State	fee category	Customer disputes denial of fee waiver.	Fact finding	Requester wrote back to the agency to asked to be placed in a favorable fee category; agency will consider it and respond.
10-0163	4/27/2010	HHS	delay	Customer seeks information on status of delayed request.	Fact finding	
10-0168	4/29/2010	DOJ	denial	Customer disputes withholding of information under Exemptions 6 and 7(C).	Fact finding	Agency has discussed the withholding with OGIS and together we are determining next steps.

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10-0171	5/3/2010	USDA	delay	Customer is seeking information on the status of the request	Facilitating resolution	The agency's FOIA Public Liaison advised that the responsive documents have been gathered and should be returned from the business submitter by 06/18/10 and then must be cleared up through the undersecretary's office before release. No time frame provided
10-0175	5/4/2010	NRC	delay	Agency approved release of records and has been delayed for several months due to coordination with third party.	Facilitating resolution	The agency expected to work out the dispute over the remaining records with the third party by 06/01/10; the requester called OGIS on 06/08/10 because no response was received. The agency now expects to get a response out by 06/18/10.
10-0176	5/5/2010	OIG/DOJ	denial	Customer disputes the withholding of information	Fact finding	6/17 - customer provided incomplete information; OGIS requested additional information.
10-0177	5/5/2010	VA	delay	Customer seeks information on the status of a delayed request	Fact finding	Customer gave consent. Spoke with customer 6/25/10 and she explained that she makes requests to VA for the same information each year and they release it. She asked for OGIS to contact VA to find out the status and estimated date of completion.

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10-0180	5/6/2010	DOJ	denial	Customer disputes withholding of information under Exemptions 2 and 7(E).	Fact finding	OGIS received the signed consent from the customer on 06/22/10 and will now contact the agency to discuss the matter.
10-0184	5/7/2010	DHS	delay	Agency failed to respond to initial request and more than two months have passed since customer filed an appeal for a constructive denial without a response.	Facilitating resolution	The agency was to review the records 05/24/10 and said it would have them out to the requester shortly thereafter. Agency contact has not returned two email messages inquiring on the matter.
10-0190	5/13/2010	n/a	info	Customer is looking for information on the services provided by OGIS	Fact finding, Ombuds service provided	Fact sheet not included w 5/28 letter, so re-sent & answered specific ombuds questions; also asked for consent
10-0191	5/13/2010		info	Misdirected request.	Fact finding	

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10-0200	5/17/2010	DOJ	denial	Customer disputes the withholding of information requested.	Fact finding	
10-0202	5/17/2010	State	delay	Customer seeks information on the status of 20 delayed requests	Fact finding	Department of State will reply o/a 6/22/10 with status of all cases. Will follow up with customer on 6/23/10 with status report.
10-0203	5/17/2010	DOJ	Privacy Act	Privacy Act request.	Fact finding	OGIS sent letter advising that we do not handle Privacy Act requests. Letter sent 5/25/10. Case re-opened 6/11/10 assigned to KM.
10-0205	5/20/2010		unknown	Customer did not provide information on the services they were seeking from OGIS	Fact finding	It is unclear exactly how the customer would like OGIS to help. Letter drafted 6-25-2010 to customer, awaiting approval.

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10-0206	5/20/2010	DOJ	fees	Customer disputes the fees being charged.	Assigned to analyst	
10-0207	5/20/2010	DOJ	denial	Customer disputes the withholding of information requested.	Fact finding	The agency is gathering the files and will contact OGIS to discuss the matter.
10-0208	5/19/2010	OPM	delay	Customer seeks information on the status of a delayed request	Fact finding	OGIS left a message with the agency's FOIA Public Liaison on 06/14/10.
10-0210	5/20/2010	Treasury	denial	Customer disputes the withholding of information requested.	Fact finding	OGIS is reviewing the documents and correspondence provided and will call the agency to discuss the issue.

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10-0212	5/24/2010	VA	fees	Agency quoted the requester \$50,000 to pull 1,000 records requested for review, not duplication, citing an agreement with the Federal Records Center to charge \$50/record. Customer disputes the fees being charged.	Fact finding	Customer appealed the agency's response and it was upheld. OGIS discussed the issue with the agency's FOIA Public Liaison to determine what the proper protocol would be.
10-0213	5/26/2010	DOJ	ombuds	Customer attempting to make a request for records to OGIS.	Fact finding	Analyst drafted letter to respond to requester to inform them that the only recourse is to sue since they have already appealed the glomar.
10-0214	5/27/2010	VA	Privacy Act	Customer seeks assistance in locating his overseas military medical records.	Assigned to analyst	
10-0216	5/28/2010	Unknown			Fact finding, Ombuds service provided	6/7 letter sent requesting docs & consent. Ombuds info also sent.

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10-0220	6/1/2010		info	Misdirected request.	Assigned to analyst	
10-0221	6/1/2010	DOJ	delay	Misdirected request.	Fact finding	
10-0222	6/1/2010	State	delay	Customer is trying to get the status of a request that was made to the State Department	Assigned to analyst	
10-0225	6/8/2010	DOJ	denial	Customer is disputing the "no records" response which was upheld on appeal.	Assigned to analyst	

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10-0227	6/10/2010	Interior	denial	Customer was denied access to requested records	Assigned to analyst	
10-0228	6/11/2010	Ag	denial	Customer disputes withholding of addresses and locations of burn permits related to the 2008 Rich Fire in California.	Fact finding	Reviewing correspondence and documents provided by the requester.
10-0230	6/11/2010		info	Misdirected request.	Admin closure	
10-0233	6/14/2010		delay	Customer is looking for assistance on a delayed request.	Assigned to analyst	Will contact FDA Ombudsman to discuss.

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10-0235	6/15/2010	DOD	delay	Customer is looking for assistance on a delayed request.	Fact finding	Received consent from customer. After initial email contact with customer, left message at SOUTHCOM for a status of the case.
10-0237	6/16/2010	Treasury	delay	Customer is disputing the FOIA request requirements administered by the IRS.	Fact finding	Reviewing correspondence and documents provided by the requester.
10-0238	6/17/2010	DOJ	ombuds	Customer is looking for the status of appeals that were admin closed and should have been re-opened.	Fact finding	
10-0239	6/19/2010	DOJ	fees	Customer suggests that the FBI is charging unwarranted fees.	Pending assignment	

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10-0241	6/23/2010	NARA	delay	Customer is upset with the length of time it has taken to receive what is only partial information.	Pending assignment	
10-0242	6/23/2010		info	Customer is looking for information on OGIS, FOIA, and NARA.	Pending assignment	
10-0243	6/23/2010		info	Customer is looking for FOIA info and other information from specific agencies (misdirected).	Pending assignment	
10-0244	6/23/2010	DOJ	info	Customer is looking for guidance on obtaining information via FOIA/PA.	Pending assignment	

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10-0245	6/17/2010	Treasury, DOE	fees		Assigned to analyst	
10-0246	6/24/2010	DOD	denial	Customer was denied access to requested records	Pending assignment	