



Senior Agency Official for Records Management 2023 Annual Report

The National Archives and Records Administration (NARA) requires Senior Agency Officials for Records Management (SAORM) to provide an annual report demonstrating how agencies are handling important records management initiatives as identified by NARA.

NARA uses the reports to determine the overall progress of the federal government in managing its records and the transition away from paper to digital formats, and to identify best practices and model solutions within federal agencies.

On June 28, 2019, the Office of Management and Budget (OMB) and NARA issued a memorandum, *Transition to Electronic Records* ([M-19-21](#)), to ensure that all federal records are created, retained, and managed in electronic formats. M-19-21 gave agencies until the end of December 2022 to comply with several specific deadlines.

On December 23, 2022, OMB and NARA issued a new memorandum, *Update to Transition to Electronic Records* ([M-23-07](#)) reinforcing the goals in M-19-21 and extending the 2022 deadlines to June 30, 2024.

Additionally, on January 1, 2021, Congress enacted the Preservation of Electronic Messages and Other Records Act, amending 44 U.S.C. Chapter 29, that requires the electronic capture, management, and preservation of such electronic records in accordance with the records disposition requirements of 44 U.S.C. Chapter 33.

This year's SAORM report provides an opportunity for agencies to report on plans and progress towards electronic recordkeeping and preservation under these requirements, as well as other important records management initiatives.

The reporting period begins on January 8, 2024, and reports are due back to NARA no later than March 8, 2024.

NARA plans to post your 2023 SAORM report on the NARA website upon receipt. Please ensure that your agency's report is a publicly releasable version. This action is in the interest of transparency in government and to promote collaboration and communication among agencies. NARA intends to list any non-responding agencies in a summary report on our website.

Instructions for Reporting:

- This template covers records management program developments, including those related to the transition to electronic recordkeeping as required by M-19-21 and M-23-07.
- Please be brief and precise in your answers. Limit answers to each question to no more than 500 words.
- Please complete the questions/items below and send the report to rmsselfassessment@nara.gov. Include the words “SAORM 2023 Annual Report - [Agency Name]” in the subject line of the email.
- If you are responsible for records management in multiple agencies, components, or bureaus, please determine how you will submit reports to NARA. While NARA prefers a comprehensive report, you may submit separate reports for each component.

NARA may follow up with agencies to obtain additional information and/or documentation related to responses provided in the template.

As in previous years, we will be validating selected questions and responses from agencies. Your agency may be selected at random to provide additional documentation and/or take part in interviews to discuss your records management program activities.

Provide the following information (required):

- Name of SAORM: Gregory Goldstein
- Position title: Chief Operating Officer

1. What agencies, bureaus, components, or offices are covered by this report and your position as SAORM, and which will be reporting separately?

Federal Mediation and Conciliation (FMCS)

Within the FMCS the following offices were realigned:

A. Field Operations:

A.1. Field Operations (Regional) Programs:

- A.1.1.- Region 1
- A.1.2.- Region 2
- A.1.3.- Region 3
- A.1.4.- Region 4
- A.1.5.- Region 5
- A.1.6.- Region 6

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- A.1.7.- Client Services
 - A.2. Field Operations (National)
 - A.2.1- National Projects
 - A.2.2.- Office Conflict Management and Prevention/International
 - A.2.3.- Center for Conflict Resolution Education
 - A.3. Field Administration.

B.1. Policy and Strategy

C.1. Headquarters

C.1.6.- Office of Security and Continuity of Operation

C.1.8.- Office of General Counsel

Please provide a list and indicate any that are new or have been changed due to reorganization or other circumstances.

2. Will your agency meet the goal to manage, preserve and transfer all permanent records in an electronic format with appropriate metadata by June 30, 2024? (M-19-21, 1.2 and M-23-07, 1.1 and 1.2)

Yes

FMCS has taken the necessary steps to preserve and manage all permanent records into an electronic format with the appropriate metadata applied through collabspace.

To date, FMCS have already transferred 5TB of permanent records over to the national archives TR-0280-2023-0019 Congressional Budget Submission, FY 1992- 2007. NARA has accepted legal custody of these records.

No

Not applicable, all records are in electronic format

If 'No,' why not? (Please include if you will be submitting an exception request and/or details of specific challenges in meeting the goal.)

3. Will your agency meet the goal to manage and preserve all temporary records in an electronic format by June 30, 2024? (M-19-21, 1.3 and M-23-07, 1.3)

Yes

No

Not applicable, all records are in electronic format

All temporary records are managed in an electronic format using O365, SharePoint & Collabspace.

4. Will your agency meet the requirements of M-19-21, 1.3 and M-23-07, 1.3 to close agency-operated records storage facilities by June 30, 2024? (Choose all that apply)

Yes

No

Not applicable, my agency does not have agency-operated records storage facilities

Not applicable, all records are in electronic format

If 'No,' why not? (Please include if you will be submitting an exception request and/or details of specific challenges in meeting the goal.)

We have identified all agency-operated records centers and plan to work closely with NARA to have them closed by the deadline.

5. Will your agency meet the requirements of M-19-21, 1.3 and M-23-07, 1.3 and transfer inactive records to a NARA Federal Records Center (FRC) or commercial storage facilities by June 30, 2024? (Choose all that apply)

Yes, we will transfer to the FRC

Yes, we will transfer to commercial storage facilities

No

Not applicable, all records are in electronic format

If 'No,' why not? (Please include if you will be submitting an exception request and/or details of specific challenges in meeting the goal.)

Our agency will transfer any remaining records if any to our local FRC by June 30, 2024. FMCS adhered to the mandate to manage all records in an electronic format.

6. Does your agency have a Data Management Strategy that includes records management principles? (<https://www.archives.gov/files/records-mgmt/resources/cdo-rm-assessment-report.pdf>)

Yes

No

FMCS have not implemented this program but will explore and research as much information possible to implement and meet the requirements of M-19-23.

Please explain your response.

7. In your role as SAORM, do you meet with your Agency Records Officer(s) to discuss the agency records management program's goals?

Yes

No

Not applicable, my agency does not currently have a designated Agency Records Officer

Please explain your response. (If 'Yes,' please include how often, a description of topics, and outcomes of these meetings. If 'No,' please explain why not.)

I currently meet with our Records Officer quarterly to discuss issues that may arise and to discuss corrective action. More importantly, staying on top of important laws and regulations to continue improving our records program.

8. Has your agency incorporated NARA's digitization standards into your Information Resource Management (IRM) Strategic Plan? (44 U.S.C. 3506(b)(2) and OMB Circular A-130)

Yes

No

Not applicable, my agency is not currently digitizing records. However, it is incorporated in our directive pending approval.

Please explain your response. (If 'Yes,' what steps have been taken? If 'No,' why not?)

9. Does your agency have a social media strategy that includes capturing and maintaining records in accordance with records management statutes and regulations?

Yes

No

Please explain your response.

All social media records are maintained within the platform. FMCS has a social media policy included within the agency Records and Information Manual (RIM) pending approval. We will adhere to all applicable laws & regulations.

10. Is there specific policy or guidance you need from NARA to support the strategic direction of your records management program?

Yes

X No

At this time, nothing is needed, but we will reach out to NARA if support is needed on any pending future topics.

Please explain your response and include any comments on existing, pending, and future topics.