The National Archives and Records Administration (NARA) requires Senior Agency Officials for Records Management (SAORM) to provide an annual report demonstrating how agencies are handling important records management initiatives as identified by NARA.

NARA uses the reports to determine the overall progress of the Federal Government in managing its records and the transition away from paper to digital formats, and to identify best practices and model solutions within Federal agencies.

On June 28, 2019, the Office of Management and Budget and the National Archives issued a memorandum: *Transition to Electronic Records* (M-19-21) to ensure that all Federal records are created, retained, and managed in electronic formats by December 31, 2022. This year’s SAORM report provides an opportunity for agencies to report on plans and progress towards the milestones and target goals in this memorandum, as well as other important records management initiatives.

The reporting period begins on January 19, 2021, and reports are due back to NARA no later than March 19, 2021.

NARA plans to post your 2020 SAORM report on the NARA website upon receipt. Please ensure that your agency’s report is a publicly releasable version. This action is in the interest of transparency in Government and to promote collaboration and communication among agencies. NARA intends to list any non-responding agencies in a summary report and on the website.

Instructions for Reporting:

- This template covers both records management program developments towards the transition to electronic recordkeeping outlined in M-19-21 through December 31, 2022, and other aspects of agency records management programs.
- Please be brief and precise in your answers. Limit answers to each question to no more than 500 words.
- Please complete the questions/items below and send the report to rmselfassesssment@nara.gov. Include the words “SAORM 2020 Annual Report - [Agency Name]” in the subject line of the email.
- If you are responsible for records management in multiple agencies, components, or bureaus, please determine how you will submit reports to NARA. While NARA prefers a comprehensive report, you may submit separate reports for each component.
Provide the following information (required):

- Name of SAORM: Ned Read
- Position title: Senior Advisor to the Deputy Chairman for Management & Budget
- Address: 400 7th Street SW, Washington, DC 20506

1. What agencies, bureaus, components, or offices are covered by this report and your position as SAORM and which will be reporting separately?

   National Endowment for the Arts (NEA).

2. Has the COVID-19 pandemic changed any policies or practices related to records management at your agency?

   ☐ Yes
   X No
   ☐ Do not know

3. Does your agency have an established information governance framework that connects records management, data management, and other agency information lines of business? (A relationship between CIO, CDO, SAORM, DRO/ARO, RM Staff)

   X Yes
   ☐ No
   ☐ Do not know

   The SAORM has established a team of key National Endowment for the Arts leadership to address records management for the Agency. This has opened lines of communication and ensures that key agency officials are involved in the records management process.

4. Has your agency made progress towards managing all permanent records in an electronic format with appropriate metadata by December 31, 2022? (M-19-21, 1.2)

   X Yes
   ☐ No
   ☐ Do not know
5. Has your agency made progress towards managing all temporary records in an electronic format by December 31, 2022? (M-19-21, 1.3)

☑ Yes
☐ No
☐ Do not know

6. Is your agency investing resources in IT to support the transition to electronic recordkeeping?

☑ Yes
☐ No
☐ Do not know

Improved information technology capabilities have been procured to ensure the successful implementation of the National Endowment for the Arts Capstone program for email management. Our IT operations and policy align with our current records management directive.

7. To meet the requirements of M-19-21, 1.3, related to records storage facilities, does your agency have plans to use commercial storage to replace agency-operated records centers and NARA Federal Records Centers by December 31, 2022? (M-19-21, 1.3)

☐ Yes
☐ No
☐ Do not know

Not Applicable

8. Does your agency have policies and procedures that include documentation to ensure records of newly appointed and outgoing senior officials* are properly captured and/or processed and not improperly removed, altered, or deleted including electronic records and email?

☑ Yes
☐ No
☐ Do not know

*Senior officials are the heads of departments and independent agencies; their deputies and assistants; the heads of program offices and staff offices including assistant secretaries, administrators, and commissioners; directors of offices, bureaus, or equivalent; principal regional officials; staff assistants to those aforementioned officials, such as special assistants, confidential assistants, and administrative assistants; and career Federal employees, political appointees, and officers of the Armed Forces serving in equivalent or comparable positions.
Briefings are provided and documented for all Senior Agency Officials entering into and exiting from the National Endowment for the Arts. In addition, all agency staff complete required records management training annually to ensure ongoing records compliance.

9. Do you, as the SAORM, see challenges within your agency in meeting the goal of fully-electronic recordkeeping?

- [x] Yes
- [ ] No
- [ ] Do not know

10. Do you have suggestions for NARA to improve its engagement with you as the SAORM?

- [ ] Yes
- [x] No
- [ ] Do not know