

# Managing Government Records Directive: A Grand Challenge for Industry

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Chief Information Officer: Mike Wash

National Archives and Records Administration

Industry Day

September 10, 2013

# Agenda

- Welcome: Mike Wash, CIO, NARA
- Goals and Context: Meg Phillips, External Affairs, NARA
- Panel 1: The CIO's Perspective

## BREAK

- Panel 2: Making it Work in Large and Small Agencies
- Call to Action: RFI
- Q & A

# Goals and Context

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The Managing Government Records Directive  
and  
Automated Solutions for  
Electronic Records Management

# Context

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Managing Government Records Directive

Open Data Policy

Records Management Self Assessment

# Directive Goal A3

A3 *Investigate and stimulate applied research in automated technologies to reduce the burden of records management responsibilities*

A3.1 NARA, the Federal Chief Information Officers Council and the Federal Records Council will work with private industry and other stakeholders to produce **economically viable automated records management solutions**.

By December 31 , 2013, NARA will produce a comprehensive plan in collaboration with its stakeholders to describe **suitable approaches for the automated management of email, social media, and other types of digital record content**, including advanced search techniques. The plan will detail expected outcomes and outline potential associated risks.

A3.2 A3.2 By December 31 , 2014, the Federal Chief Information Officers Council, and the Federal Records Council, working with NARA, will obtain **external involvement for the development of open source records management solutions**

# NARA's Strategy for Goal A3

- Identify solutions and services that can automate electronic records management tasks
- Share information across RM community
- Identify gaps, needs, requirements
- Engage industry, open source community to help fill gaps

# NARA's Position

## Assumptions

- There are many acceptable ways of managing electronic records
- Automation can improve consistency of outcomes and reduce the burden of RM on end users
- Promising tools exist already
- We all benefit from sharing information about what works well and what we still need

# NARA's Position

## Assertions

- NARA actively supports the automation of RM tasks
- NARA will work with agencies that want to automate and innovate
- NARA will not require the use of automation
- NARA will not mandate use of a particular tool



# NARA's Vision: Long Term

- Define standardized packages for records and metadata
- Develop interoperable modules and systems that can easily share records metadata
- Deploy lower cost, more scalable records systems from records creation to archiving, requiring less human intervention at risky transition points

# Goal

- Help all agencies meet the 2016 and 2019 goals of the Managing Government Records Directive
- Lay groundwork for more progress in the future
- This event is the beginning, not the end...

# Panel 1: The CIO's Perspective

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Michael Wash, CIO of the National Archives and Records Administration (Moderator)

Bernard Mazer, CIO, Department of Interior

Robert Carey, Deputy CIO, Department of Defense

# Panel 2: Making it Work in Large and Small Agencies

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## Donald Rosen

Director, Policy Analysis and Enforcement,  
Office of the Chief Records Officer, NARA (Moderator)

## Mark Peasley

Deputy Director of Administration, Office of the CIO,  
Department of Homeland Security

## Deborah Armentrout

Records Officer, Nuclear Regulatory Commission

## Paul Fontaine

Information Management Technical Lead,  
Federal Aviation Administration

# Call to Action: You can Help!

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RFI for solutions and services – watch FedBizOpps and follow the instructions

Long term ideas and suggestions: send to [PRMD@nara.gov](mailto:PRMD@nara.gov) with subject line “A3.1 Vision”

# Q and A

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What do we need to clarify?

What else do you need to know to respond?

How can we help lower the barriers to adoption of automated solutions in agencies?

# Contact Information

*Automated Records Management Web Site*

<http://www.archives.gov/records-mgmt/prmd/automated-erm.html>

*Records Express* blog

<http://blogs.archives.gov/records-express/>

General questions

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**Thank you!**

**We look forward to working together to  
help agencies implement the  
Managing Government Records Directive**