REQUEST FOR RECORDS DISPOSITION AUTHORITY (See Instruction in reverse)						
			лов МІ- /А	15-87-	-2	
TO: GENERAL SERVICES ADMINISTRATION NATIONAL ARCHIVES AND RECORDS SERVICE, WASHINGTON, DC 20408			NOVembe	r 25.1	986	
	orestablishment) artment of Agriculture		NOTIFICA	TION TO AGEN	CY	
2. MAJOR SUBDI	VISION	In accordance with the disposal request, in	icluding amendm	ents, is approved		
Agricult	ural Stabilization & Conservation	except for items that approved" or "withdra are proposed for dispos	wn" in column	If no records		
Kansas City Management Office 4. NAME OF PERSON WITH WHOM TO CONFER 5. TELEPHONE EXT.			not required.	VIST OF THE U		
4. NAME OF PER	SON WITH WHOM TO CONFER	S. TELEPHONE EXT.	$h \rightarrow $		L	
Clarice A. Crumb		447-7885	2-27-87 Frank Al Santo			
agency or wi	ify that I am authorized to act for this agen rds proposed for disposal in this Request o II not be needed after the retention perio Office, if required under the provisions of T	ds specified; and	that written concu	urrence from	the General	
A. GAO conc	urrence: 🔲 is attached; or 🕱 is unnecessa	ary.				
B. DATE	C. SIGNATURE OF AGENCY REPRESENTATIVE	D. TITLE	· · · ·			
11/18/86	James H1 Junidee	Direct	or, Info. Resou	rces Mgmt.	Division	
7. ITEM NO.	8. DESCRIPTION (With Inclusive Dates or R			9. GRS OR SUPERSEDED JOB CITATION	10. ACTION TAKEN (NARS USE ONLY)	
1.	 This schedule provides disposition authority for records maintained by the Technical Assistance Center (TAC) in the Kans City Management Office. TAC was formed approximately 18 months ago as a help desk for State and County Office Automation Proje (SCOAP) users. SCOAP involves the installation of IBM System\3 mini-computers in all ASCS offices. These computers use automated applications and telecommunications to process progradata and generate appropriate program forms and reports. All computer related hardware and software problems that cannot be resolved by appropriate field staff are reported to TAC by telephone or Telemail for resolution. TAC will resolve the problem or refer it to the appropriate KCMO Division or to IBM necessary. Response Line Log Ticket Detailed report of computer hardware and software problems. a. <u>Diskettes</u> - Retain for the duration of SCOAP, plus 1 year. (System Life is 1992.) b. <u>Hard Copies</u> - Destroy 1 year after resolution of problem. 					
2.	Summary Reports of Pending Problem The following reports are generate		sponse Live Log			
	Ticket that are unresolved:			4ite		

115-108 34467 ASCS - NNF - NNS NSN 7540-00-634-4084

STANDARD FORM 115 (REV. 8-83) Prescribed by GSA FPMR (41 CFR) 101-11.4

Request fo	r Records Disposition Authority – Continuation	JOB NO.	•	PAGE OF
. 7. ITEM NO.	8. DESCRIPTION OF ITEM (With Inclusive Dates or Retention Periods)	1	9. SAMPLE OR JOB NO.	10. Action taken
	Contractor Pending TAC Report.			
	b. Missing and Damaged Equipment Report.	•		
	c. KCMO Pending Problems TAC Report.			
	d. Upgrades Report.			
	Destroy after 6 months.			
3.	Weekly Problems Received at Technical Assistance	Center		
	Report consists of pending problems that have bee received and summarized. (Hard Copy)		ved,	
	Destroy 1 year after End of SCOAP Project.			
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15-203	Four copies, including original, to be submitted to the National A	rchives .	Revised July	by General Service