|                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                          |                                              |                                  | LEAVE BLANK (NARA use only)                            |                                                                                                                                                   |                                    |  |
|-----------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|----------------------------------|--------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------|--|
|                                               | REQUEST FOR RECORDS DISPOSITION AUTHORITY (See Instructions on reverse)                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                          |                                              |                                  |                                                        | N1-058-09- 73                                                                                                                                     |                                    |  |
|                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                          | and RECORDS ADMINIST<br>COLLEGE PARK, MD 201 |                                  | DATE RECEIVED 8/17/09                                  |                                                                                                                                                   |                                    |  |
|                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | gency or establishment of the Tre                                                                                        |                                              |                                  | NOTIFICATION TO AGENCY                                 |                                                                                                                                                   |                                    |  |
|                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | R SUBDIVISION al Revenue Service                                                                                         |                                              |                                  |                                                        | In accordance with the provisions of 44 U S C 3303a the                                                                                           |                                    |  |
|                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | R SUBDIVISION                                                                                                            |                                              |                                  |                                                        | disposition request, including amendments, is approved except for items that may be marked "disposition not approval" or "withdrawn" in column 10 |                                    |  |
| L                                             | arge M                                                                                                                                                                                                                                                                                                                                                                                                                                                          | ge Mid-Sized Business, Field Specialists, Management port - Operations                                                   |                                              |                                  |                                                        |                                                                                                                                                   |                                    |  |
| 4 N                                           | NAME OF                                                                                                                                                                                                                                                                                                                                                                                                                                                         | F PERSON WITH                                                                                                            | WHOM TO CONFER<br>S Records Officer          | 5 TELEPHONE<br>(202) 435-6337    | DATE ARCHIVIST OF THE UNITED STATES                    |                                                                                                                                                   |                                    |  |
| R                                             | Richard                                                                                                                                                                                                                                                                                                                                                                                                                                                         | I B Bartlett<br>a A Dixon                                                                                                |                                              | (651) 312-8044<br>(512) 460-4154 | are zou tel De                                         |                                                                                                                                                   |                                    |  |
|                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | NCY CERTIFICATION                                                                                                        |                                              |                                  |                                                        |                                                                                                                                                   |                                    |  |
| dı<br>dı                                      | I hereby certify that I am authorized to act for this agency in matters pertaining to the disposition of its records and that the records proposed for disposal on the attached 3 pages(s) are not now needed for the business of this agency or will not be needed after the retention periods specified, and that written concurrence from the General Accounting Office, under the provisions of Title 8 of the GAO Manual for Guidance of Federal Agencies, |                                                                                                                          |                                              |                                  |                                                        |                                                                                                                                                   |                                    |  |
| is not required stated, or has been requested |                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                          |                                              |                                  |                                                        |                                                                                                                                                   |                                    |  |
| DATE SIGNATURE OF AGENCY REPRESENTATIVE       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                          |                                              |                                  | ITITLE IRS Records Officer National Office, OS A RE SC |                                                                                                                                                   |                                    |  |
| 8 12 2009 Daniel W Bennett IRS Records C      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                          |                                              |                                  | Officer                                                | Washington                                                                                                                                        | n, DC 20224                        |  |
| 7 ITE                                         | ITEM NO 8 DESCRIPTION OF ITEM OF PROPOSED DISPOSITION                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                          |                                              |                                  | ١                                                      | 9 GRS OR<br>SUPERSEDED<br>JOB CITATION                                                                                                            | 10 ACTION TAKEN<br>(NARA USE ONLY) |  |
|                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | RCS 1.15.23 for Records Control Schedule for Administration - Examination  Future Updates:                               |                                              |                                  |                                                        |                                                                                                                                                   |                                    |  |
|                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Adds new Item 82 for the Specialist Referral (SRS)                                                                       |                                              |                                  |                                                        |                                                                                                                                                   |                                    |  |
|                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Item 82 Specialist Referral System (SRS) Sub-Items  a. Inputs b. Outputs c. Data d. Systems Documentation                |                                              |                                  |                                                        |                                                                                                                                                   |                                    |  |
|                                               | :                                                                                                                                                                                                                                                                                                                                                                                                                                                               | RCS 1.15.35 Records Control Schedule for Ta<br>Administration – Systems (Electronic)                                     |                                              |                                  |                                                        |                                                                                                                                                   |                                    |  |
|                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | a.) Add new pointer to Item 82 in RCS 1.15.23                                                                            |                                              |                                  |                                                        |                                                                                                                                                   |                                    |  |
|                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | The records are owned by Large Mid-Sized Business Operations, Field Specialists, Management Support - Operations Branch. |                                              |                                  |                                                        |                                                                                                                                                   |                                    |  |
|                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | See the attached                                                                                                         |                                              |                                  |                                                        |                                                                                                                                                   |                                    |  |
|                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | İ                                                                                                                        |                                              |                                  |                                                        |                                                                                                                                                   |                                    |  |
|                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                          |                                              |                                  |                                                        |                                                                                                                                                   |                                    |  |
|                                               | I                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                          |                                              |                                  | l                                                      |                                                                                                                                                   | 1                                  |  |

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### REQUEST FOR RECORDS DISPOSITION AUTHORITY

(See Instructions on reverse)

JOB NUMBER

N1-058-09-

### Background:

The Specialist Referral System (SRS) automates the referral request process for Large Mid-Sized Business, Small Business/Self Employed, Wage & Investment, and Tax Exempt Government Entity field specialists Agents can generate a referral request online which will automatically notify the appropriate Specialist Manager of the request. The system is totally electronic and web-enabled, providing management necessary information reports. Using the SRS, one can generate referrals for a Computer Audit Specialist, Economist, Employee Plans, Employment Tax, Engineering, Excise, Exempt Organizations, Federal, State & Local Government, Financial Products, Indian Tribal Government, International, and Tax-Exempt Bonds.

The SRS was complete and ready for implementation on October 1, 2002 The system allows the following .

Revenue Agents and Tax Compliance Officers no longer have to determine the correct form and complete a "paper" form to request a Specialist for their case

Agents and Tax Compliance Officers only have to enter the system one time to request multiple Specialists for their case

Referrals are automatically routed to the appropriate manager for assignment.

The system is used to refer cases to Computer Audit Specialists, Economists, Engineers, Financial Products Specialists, International Agents, Employment Tax Specialists (LMSB, SB/SE and TEGE), Excise Agents, Exempt Organizations, Federal, State and Local Government Specialists, Indian Tribal Government Specialists, Tax Exempt Bond Specialists and Employee Plans Specialists

The time to process the request and the response time back to the submitting Agent/Tax Compliance Officer is significantly reduced.

Improved Communications – The system provides automatic e-mail notifications throughout the process.

IRM 1 15 23, Item 82

# Specialist Referral System (SRS)

#### **Description:**

The Specialist Referral System (SRS) automates the referral request process for Large Mid-Sized Business, Small Business/Self Employed, Wage & Investment, and Tax Exempt Government Entity field specialists. Agents can generate a referral request online which will automatically notify the appropriate Specialist Manager of the request. The system is totally electronic and web-enabled, providing management necessary information reports. Using the SRS, one can generate referrals for a Computer Audit Specialist, Economist, Employee Plans, Employment Tax, Engineering, Excise, Exempt Organizations, Federal, State & Local Government, Financial Products, Indian Tribal Government, International, and Tax-Exempt Bonds

NEW

# REQUEST FOR RECORDS DISPOSITION AUTHORITY

(See Instructions on reverse)

JOB NUMBER

VE BLANK (NARA use only)

N1-058-09-

### Inputs:

The Specialist Referral System (SRS) acquires data from three sources including direct input from the Requestor, Manager, and Data Administrator Additionally, SRS interconnects to another application, the Corporate Authority Directory Service (CADS), to retrieve authentication information on end users on the Specialist Request form

GRS 20.4

Disposition TEMPORARY. Delete/Destroy cache files after successful entry and verification

#### B. System Data:

The Specialist Referral System (SRS) contains data on each referral such as requester name and organization, taxpayer information such as name and address, taxpayer case (not return) information such as whether the case is a Coordinated Industry Case (CIC), the activity code, disposition of the referral including if not rejected, the specialist assigned and their organization information. Referral data from October 2002 through the current date is contained in the database. Prior year information is retained for the Coordinated Industry Case Program to provide historical comparative analysis.

Disposition. TEMPORARY Cut-off following the close of the referred case Delete/destroy 10 years after cutoff

### C. Outputs:

The Specialist Referral System (SRS) transmits the referral to a manager who either accepts or rejects the case. If the case is accepted it is assigned to a specialist to perform the examination portion of the audit. The SRS generates standard reports which managers at various levels review. SRS also generates emails.

Disposition. Disposition TEMPORARY Most outputs are filed with the relevant cases Cut-off following the close of the related case Delete/destroy any outputs not filed in the case 10 years after cutoff.

### D. System Documentation

System Documentation for the Specialist Referral System (SRS) consists of codebooks, records layout, user guide, and other related materials

Disposition TEMPORARY Delete/destroy when superseded or 5 years after the system is terminated, whichever is sooner

exception to GRS 20.4, 20.5, 20.6

exception to