

**REQUEST FOR RECORD DISPOSITION AUTHORITY**  
(See Instructions on reverse)

<b>LEAVE BLANK</b>	
JOB NO	NC1-195-80-1
DATE RECEIVED	10-15-79
NOTIFICATION TO AGENCY	
In accordance with the provisions of 44 U.S.C. 3303a the disposal request, including amendments, is approved except for items that may be stamped "disposal not approved" or "withdrawn" in column 10	
<b>WITHDRAWN</b>	
Date	Archivist of the United States

TO **GENERAL SERVICES ADMINISTRATION,  
NATIONAL ARCHIVES AND RECORDS SERVICE, WASHINGTON, DC 20408**

1 FROM (AGENCY OR ESTABLISHMENT)  
Federal Home Loan Bank Board

2 MAJOR SUBDIVISION  
Office of Community Investment

3 MINOR SUBDIVISION  
Consumer Division

4 NAME OF PERSON WITH WHOM TO CONFER  
Lucy Griffin

5. TEL EXT  
6237

6 CERTIFICATE OF AGENCY REPRESENTATIVE

I hereby certify that I am authorized to act for this agency in matters pertaining to the disposal of the agency's records; that the records proposed for disposal in this Request of 1 page(s) are not now needed for the business of this agency or will not be needed after the retention periods specified.

**A** Request for immediate disposal.

**B** Request for disposal after a specified period of time or request for permanent retention.

C DATE 10/14/79	D SIGNATURE OF AGENCY REPRESENTATIVE <i>Oliver H. Harding</i>	E. TITLE Chief, Management Analysis Branch Administrative Services Division
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7. ITEM NO	8. DESCRIPTION OF ITEM (With Inclusive Dates or Retention Periods)	9. SAMPLE OR JOB NO	10. ACTION TAKEN
	<p>Records of the Office of Community Investment</p> <p>The Office of Community Investment is charged with facilitating the achievement of the following goals to:</p> <p>Aid the savings and loan industry to recognize, utilize, and institutionalize community investment business opportunities; Provide information to the industry and the community; Foster the institutionalization of effective community investment partnerships; and Promote community investment by preventing discrimination and developing knowledgeable consumers.</p> <p>CONSUMER INQUIRY RECORDS AND DATA</p> <p>Contains inquiries, complaints, and information on outcome of consumer complaints concerning savings and loan associations whose deposits are insured by the Federal Savings and Loan Insurance Corporation. These records include correspondence from complainant and complainant agents, source documents, and computer printouts.</p> <p>Disposition: Cutoff at end of calendar year in which case is closed. Transfer to FRC 3 years after cutoff. Destroy 10 years after cutoff.</p>		<p>WITHDRAWN</p> <p><i>2 items</i></p>

7 ITEM NO	8. DESCRIPTION OF ITEM (With Inclusive Dates or Retention Periods)	9 SAMPLE OR JOB NO	10 ACTION TAKEN
2.	<p><b>CONSUMER COMPLAINTS CLOSED CASES</b></p> <p>Closed cases' data are transferred from the Consumer Complaint Registration Form to magnetic tapes at the end of the calendar year in which the case is closed. The data consists of identifying information, name of the individual assigned to the case, and various codes indicating the type of complaint, date assigned, disposition of the case, disposition date, and comments.</p> <p>Disposition: Cut off at end of every 5th calendar year. Destroy 10 years after cut off.</p>		<b>WITHDRAWN</b>