

## Request for Records Disposition Authority

Records Schedule Number      **DAA-0173-2015-0003**  
 Schedule Status                **Approved**

Agency or Establishment        **Federal Communications Commission**  
 Record Group / Scheduling Group   **Records of the Federal Communications Commission**  
 Records Schedule applies to    **Major Subdivision**  
 Major Subdivision                **Consumer and Governmental Affairs Bureau**  
 Schedule Subject                 **Slamming Complaint Reporting**  
 Internal agency concurrences will be provided    **No**

Background Information            **Slamming is the illegal practice of changing a consumer's telephone service without consent. As a result of these practices, the Commission adopted rules requiring carriers to file slamming complaint reports by using FCC Form 478. On March 17, 2003, the Commission discontinued the requirement.**

**Item Count**

Number of Total Disposition Items	Number of Permanent Disposition Items	Number of Temporary Disposition Items	Number of Withdrawn Disposition Items
<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>

**GAO Approval**

## Outline of Records Schedule Items for DAA-0173-2015-0003

Sequence Number	
1	Slamming Complaint Reporting Disposition Authority Number: DAA-0173-2015-0003-0001

## Records Schedule Items

Sequence Number	
1	<p data-bbox="342 421 771 453"><b>Slamming Complaint Reporting</b></p> <p data-bbox="342 474 1122 506">Disposition Authority Number      <b>DAA-0173-2015-0003-0001</b></p> <p data-bbox="342 527 1408 634"><b>FCC Form 478 (Telecommunications Slamming Complaint Reporting Form)</b> or equivalent records filed by telecommunications carriers reporting slamming complaints filed for the period.</p> <p data-bbox="342 655 898 687">Final Disposition                      <b>Temporary</b></p> <p data-bbox="342 708 833 740">Item Status                              <b>Active</b></p> <p data-bbox="342 761 803 793">Is this item media neutral?          <b>Yes</b></p> <p data-bbox="342 815 803 932">Do any of the records covered by this item currently exist in electronic format(s) other than e- mail and word processing?          <b>Yes</b></p> <p data-bbox="342 953 792 1049">Do any of the records covered by this item exist as structured electronic data?                      <b>No</b></p> <p data-bbox="342 1081 651 1112"><b>Disposition Instruction</b></p> <p data-bbox="342 1134 1365 1166">Cutoff Instruction                      <b>Cut off files at the end of each calendar year.</b></p> <p data-bbox="342 1187 1328 1219">Retention Period                        <b>Delete/Destroy three (3) years after cutoff.</b></p> <p data-bbox="342 1261 651 1293"><b>Additional Information</b></p> <p data-bbox="342 1315 938 1347">GAO Approval                            <b>Not Required</b></p>

## Agency Certification

I hereby certify that I am authorized to act for this agency in matters pertaining to the disposition of its records and that the records proposed for disposal in this schedule are not now needed for the business of the agency or will not be needed after the retention periods specified.

## Signatory Information

Date	Action	By	Title	Organization
06/04/2015	Certify	Vanessa Lamb	Supervisory Program Analyst	Office of Managing Director - Performance Evaluation and Records Management
08/05/2015	Submit for Concurrence	Lisa Clavelli	Supervisor, ACNR Appraisal Team 2	National Archives and Records Administration - Records Management Services
08/05/2015	Concur	Margaret Hawkins	Director of Records Management Services	National Records Management Program - ACNR Records Management Services
08/05/2015	Concur	Laurence Brewer	Director, National Records Management Program	National Archives and Records Administration - National Records Management Program
08/06/2015	Approve	David Ferriero	Archivist of the United States	Office of the Archivist - Office of the Archivist