Schedule Number: NC1-352-79-01

All items in this schedule are inactive. Items are either obsolete or have been superseded by newer NARA approved records schedules.

Description:

During a comprehensive rescheduling effort beginning in 2016 and culminating in 2019. All authorities on this schedule were superseded by this body of disposition authorities.

Office of General Counsel Records (269.2) DAA 0269 2016 0001
Budget, Finance, and Contractor Management Program Records (269.3) DAA 0269 2016 0004
Office of the Inspector General (269.4) DAA 0269 2015 0002
Civilian Board of Contract Appeals Program Records (269.5) DAA 0269 2016 0002
Professional Services To and With Other Agencies (269.6) DAA 0269 2016 0012
Internal Information Technology Services to GSA (269.7) DAA 0269 2016 0011
Program Management Records (269.11) DAA 0269 2016 0006
Communications Records (269.12) DAA 0269 2016 0007
Legislative and Congressional Affairs Records (269.13) DAA 0269 2016 0008
Audit Resolution Program Records (269.14) DAA 0269 2016 0003
Customer Service / Business Development Records (269.15) DAA 0269 2016 0013
Human Resources Program Records (269.16) DAA 0269 2016 0009
Security Records (269.17) DAA 0269 2016 0010
Public Building Service Records DAA 0121 2015 0001

Date Reported: 04/02/2019
REQUEST FOR RECORDS DISPOSITION AUTHORITY
(See Instructions on reverse)

TO GENERAL SERVICES ADMINISTRATION,
NATIONAL ARCHIVES AND RECORDS SERVICE, WASHINGTON, DC 20408

1 FROM (AGENCY OR ESTABLISHMENT)
General Services Administration

2 MAJOR SUBDIVISION
Automated Data and Telecommunications Service

3 MINOR SUBDIVISION
Office of Telecommunications

4 NAME OF PERSON WITH WHOM TO CONFER
Raymond Hershberger

5 TEL EXT 566-0673

6. CERTIFICATE OF AGENCY REPRESENTATIVE
I hereby certify that I am authorized to act for this agency in matters pertaining to the disposal of the agency's records; that the records proposed for disposal in this Request of 3 page(s) are not now needed for the business of this agency or will not be needed after the retention periods specified.

☐ A Request for immediate disposal.

☒ B Request for disposal after a specified period of time or request for permanent retention.

C. DATE 5/1/79

D SIGNATURE OF AGENCY REPRESENTATIVE Michael J. Barbour

E TITLE Chief, Records Management Branch

7 ITEM NO

8 DESCRIPTION OF ITEM (With Inclusive Dates or Retention Periods)
Switchboard Program Files
File description and requested disposition authorizations changes contained in the attached ch. 56A of the HB, GSA Records Maintenance and Disposition System (OAD P 1820.2).

9 SAMPLE OR JOB NO NN-171-35

10 ACTION TAKEN OAD P 1820.2
Chapter 56A

DCM 3-9-79
56A1. Agency telephone services files. Documents reflecting agency requirements for telephone services and other matters pertinent to telephone services provided, exclusive of specific files described elsewhere in this chapter.

Cut off annually, hold 2 years, and destroy when 2 years old.

56A2 – 56A4. Reserved.

56A5. Switchboard files. Documents relating to the consolidation, relocation, or other change in status of switchboards; the installation, modification, or disconnection of communication equipment in switchboards; and comparable matters pertinent to the switchboards.

Destroy on discontinuance of the switchboard; however, earlier destruction of noncurrent documents is authorized.


56A10. Switchboard facility inspection files. Documents created as a result of inspections or operational reviews to ensure compliance with and proper application of prescribed policies, procedures, and standards.

Destroy 2 years after completion of the next comparable inspection.


56A15. Telephone sampling files. Documents accumulated in performing traffic samplings and usage counts to measure usage by authorized users. Included are sampling requests, plans, and instructions; sample tickets; usage records; work sheets; and related records.

Destroy on completion of the particular sampling program.


56A20. Switchboard information files. Documents normally maintained in rotary files used by operators in furnishing information. Included are keyshelf bulletins, telephone exchange listings, organization charts, agency directories, operator reference cards, FTS number change notifications, essential service listings, and related records.

Destroy when superseded, canceled, or obsolete.

Appendix 56-A
56A21 - 56A24. Reserved.

56A25. Key position directory files. Documents accumulated in receiving and maintaining information on office, home, and emergency phone numbers of incumbents of key positions in agencies served by the switchboard.

Destroy when superseded or obsolete.

56A26 - 56A29. Reserved.

56A30. Telephone trouble files. Documents accumulated in recording user calls about noises and other troubles affecting calls and in transmitting information to the appropriate telephone company. Included are copies of trouble logs, communications with users and telephone companies, and related records.

Cut off annually, held 1 year, and destroy when 1 yr. old.

56A31 - 56A34. Reserved.

56A35. Telephone service billing files. Documents reflecting telephone service requested, provided, and utilized and which provide the basis for billing users. Included are copies of telephone company invoices, service orders, adjustment documents, toll registers, and similar records.

Cut off monthly, held 6 months, and destroy when 6 months old.

56A36 - 56A39. Reserved.

56A40. Telephone inventory files. Cards or listings providing an inventory of telephones and reflecting (for each main station number) data on location for extensions, auxiliary equipment, and identification and date of connection and disconnection.

a. Cards. Destroy when card is filled and current data is brought forward to a new card, or when card system is replaced by machine listings, whichever is sooner.