



NATIONAL ARCHIVES *and* RECORDS ADMINISTRATION
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June 1, 2018

Ms. Karen Foster
Records Officer
Director, Office of Trust Records
Office of the Special Trustee for American Indians
U.S. Department of the Interior
Karen_Foster@ost.doi.gov

Dear Ms. Foster:

The National Archives and Records Administration received your letter dated May 30, 2018, describing the loss of one FRC box of Housing Improvement Applicant Case Files, dated FY 1960 - 2006, from the Housing Improvement Program with the Bureau of Indian Affairs, while in transport via FedEx to the American Indian Records Repository in Lenexa, KS.

In your letter you describe the numerous efforts made by the program office to work with FedEx to recover the records, but FedEx was unable to recover them.

While your agency has internal safeguards for records control in place, such safeguards do not extend to commercial carriers and this incident was beyond your control.

Your letter satisfies the requirements of 36 CFR 1230.14 and we consider this case closed.

Sincerely,

LAURENCE BREWER
Chief Records Officer
for the U.S. Government

CC
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