August 17, 2020

Ms. Rebecca L. Coffey  
Senior Manager and  
Agency Records Officer  
Tennessee Valley Authority  
400 W. Summit Hill Drive  
Knoxville, TN 37902

Dear Ms. Coffey:

The National Archives and Records Administration (NARA) received the Tennessee Valley Authority’s (TVA) letter of a potential unauthorized disposition of records at the Knoxville Office Complex (KOC). TVA reported that on June 24, 2020, a large water pipe break resulted in the flooding of records storage areas, including its legal research center.

TVA’s remediation and recovery efforts remain ongoing. Currently, 2,500 cubic feet of records are undergoing restoration while TVA determines whether another 1,000 cubic feet of affected records are recoverable and duplicate copies exist. Based on this information, NARA requests that TVA provide follow-up status updates every 30 days on the recovery project until all affected records are accounted for and a determination has been made regarding their recovery status. NARA will continue to monitor the situation and determine whether the reporting requirements in 36 CFR 1230.14 have been met.

Your attention to this matter is greatly appreciated.

Sincerely,

LAURENCE BREWER  
Chief Records Officer  
for the U.S. Government
May 17, 2024

Rebecca L. Coffey
Tennessee Valley Authority
400 W. Summit Hill Drive
Knoxville, TN 37902

Dear Rebecca L. Coffey,

The National Archives and Records Administration (NARA) acknowledges receipt of the Tennessee Valley Authority’s (TVA) report concerning an unauthorized disposition of records at the Knoxville Office Complex (KOC) that occurred due to flooding of records storage areas and the legal research center.

According to the report, 2,500 cubic feet of records were recoverable through remediation efforts. While 1,000 cubic feet were determined to be unrecoverable, 975 cubic feet of these records were eligible for disposition. The remaining 25 cubic feet of records included 17 boxes that were unrecoverable and 8 boxes that continue to be monitored as they approach their scheduled disposition.

We further understand that to prevent the future loss of records, TVA transitioned over 15,000 cubic feet of records from their original brown boxes into white NARA-approved water-resistant boxes. Upon completion of the reboxing and restoration of the records staging area, the holdings were returned from the vendor location back to the TVA KOC.

Based on the information provided, the reporting requirements of 36 CFR 1230.14(a) have been met and NARA considers this matter closed. I appreciate your attention on this important matter. If you have any questions or wish to discuss further, please contact me at laurence.brewer@nara.gov.
Sincerely,

LAURENCE BREWER
Chief Records Officer
for the U.S. Government