August 9, 2022

Luz Ortiz  
Agency Records Officer  
Office of the Secretary of Defense  
1155 Defense Pentagon Room 3C842  
Washington, DC 20301-1155  

Dear Luz Ortiz,

Based on a recent media report, the National Archives and Records Administration (NARA) has been made aware of the potential loss of text messages of top Department of Defense (DoD) officials. According to this report, in January 2021, the government phones of former acting Secretary of Defense Chris Miller, Chief of Staff Kash Patel, and General Counsel Paul Ney were wiped after departing their positions.

In accordance with 36 CFR 1230.16(b), NARA requests that DoD look into this matter. The Department must identify and report to NARA whether any government phones and/or accounts that were maintained by DoD lost text messages or any other records as part of the mobile phone migration process. In particular, we are requesting that you focus on the devices and accounts of senior leaders of DoD. This is not limited to text messages that may pertain to the January 6, 2021 inquiry. Additionally, this review should include how DoD manages their text messages and how the process of device migration at the Department complies with federal recordkeeping requirements.

Please provide your final report within 30 calendar days identifying the specific actions taken to investigate this allegation, and the steps taken to mitigate future risk. If more time is needed to complete your investigation, please submit an interim report describing DoD’s plan for review and a timeline to complete this review. If the Department determines that federal records were deleted without proper disposition authority, your final report must include a complete description of the records affected, a statement of the exact circumstances surrounding the
deletion of messages, a statement of the safeguards established to prevent further loss of
documentation, and details of all agency actions taken to salvage, retrieve, or reconstruct the
records.

Thank you for your assistance in this matter. If you have any questions or wish to discuss further,
please contact me at laurence.brewer@nara.gov.

Sincerely,

LAURENCE BREWER
Chief Records Officer
for the U.S. Government

Enclosure

Cc: Christine Condon, Department of Defense, Deputy DoD Chief Information Officer

Darren Irvine, Department of Defense, Director, Executive Services Directorate,
August 5, 2022

Andrica Dickerson
Agency Records Officer
Department of Army
9301 Chapek Road Building 1458
Fort Belvoir, VA 22060-5527

Dear Andrica Dickerson,

Based on a recent media report, the National Archives and Records Administration (NARA) has been made aware of the potential loss of text messages of top Department of the Army (DoA) officials. According to this report, in January 2021, the government phones of former Secretary of the Army Ryan McCarthy, Chief of Staff General James McConville, Director of Army Staff Lieutenant General Walter Piatt, and former General Counsel James McPherson were wiped before preserving potential federal records.

In accordance with 36 CFR 1230.16(b), NARA requests that DoA look into this matter. The Department must identify and report to NARA whether any government phones and/or accounts that were maintained by DoA lost text messages or any other records as part of the mobile phone migration process. In particular, we are requesting that you focus on the devices and accounts of senior leaders of DoA. This is not limited to text messages that may pertain to the January 6, 2021 inquiry. Additionally, this review should include how DoA manages their text messages and how the process of device migration at the Department complies with federal recordkeeping requirements.

Please provide your final report within 30 calendar days identifying the specific actions taken to investigate this allegation, and the steps taken to mitigate future risk. If more time is needed to complete your investigation, please submit an interim report describing DoA’s plan for review and a timeline to complete this review. If the Department determines that federal records were deleted without proper disposition authority, your final report must include a complete description of the records affected, a statement of the exact circumstances surrounding the
deletion of messages, a statement of the safeguards established to prevent further loss of documentation, and details of all agency actions taken to salvage, retrieve, or reconstruct the records.

Thank you for your assistance in this matter. If you have any questions or wish to discuss further, please contact me at laurence.brewer@nara.gov.

Sincerely,

LAURENCE BREWER
Chief Records Officer
for the U.S. Government

Enclosure

Cc: Mark F. Averill, Department of the Army, Administrative Assistant to the Secretary of the Army

Joyce Luton, Department of the Army, Alternate Agency Records Officer