June 6, 2023

Rodney L. Kent
Acting Agency Records Officer
Department of the Treasury
Office of the Comptroller of Currency
CIO Program Office
400 7th Street, S.W.
Suite 3W-401
R.M., File Room 8E 119
Washington DC 20219

Dear Rodney Kent,

We have received the Office of the Comptroller of Currency’s (OCC) report on May 31, 2023, that a box of 2008 enforcement working papers was lost by UPS during a transfer from the New York regional office and the Fort Lee Federal Records Center (FRC) on July 15, 2021.

According to your report, these records were temporary enforcement working papers dated 2008 and have a 15-year retention period. This box was part of a 66 box transfer from the New York regional office to the FRC. The OCC followed up with UPS to have its centers search for the box, but the search was ultimately unsuccessful. These records were original paper records and cannot be reconstructed. The OCC started using overnight UPS shipping instead of ground shipping to help prevent future loss and is in the process of transitioning to an electronic records management process.

Based on the information we received in your report, NARA considers this matter resolved. I appreciate your attention to this matter. Please let us know if the box is found so we can update our records. If you have any questions or wish to discuss further, please contact me at laurence.brewer@nara.gov.
Sincerely,

LAURENCE BREWER
Chief Records Officer
for the U.S. Government