



Office of the Chief
Records Officer for the
U.S. Government

Sent Via Email. No Hard Copy to Follow.

June 4, 2025

Carl Pullian
Acting Director, Enterprise Records Service
Department of Veterans Affairs
810 Vermont Ave, NW
Enterprise Records Service (005R1B)
Washington, DC 20420

Dear Mr. Pullian,

The National Archives and Records Administration (NARA) acknowledges receipt of the Department of Veterans Affairs' (VA) report regarding the unauthorized disposition of 179,232 radiology, general records, and clinical images at the Nebraska-Western Iowa Health Care System, Omaha, NE.

According to the report, records from three (3) locations under the Nebraska-Western Iowa Health Care System, Omaha, NE: Grand Island Medical Center (216 images), Lincoln VA Clinic (176, 920 images), and Omaha VA Medical Center (2,096 images) were lost during a scheduled migration from a legacy system to a new storage application.

NARA acknowledges that in an effort to recover or reconstruct the records, the vendor made multiple passes and attempted to retrieve failed files from several sources, but these efforts were unsuccessful. To prevent future loss of records, VA will continue its efforts to migrate the records to a new storage application and the Clinical Imaging Team will report all unrecoverable images to each Health Information Management Systems (HIMS) Chief and NARA.

Based on this information, the reporting requirements of 36 CFR 1230.14(a) have been met and NARA considers this matter closed. I appreciate your attention to this matter. If you have any questions or wish to discuss this further, please contact the Records Management Oversight and Reporting Program by email at UnauthorizedDisposition@nara.gov.

Sincerely,

A handwritten signature in black ink that reads "William Fischer". The script is cursive and fluid, with the first name "William" and last name "Fischer" written in a single continuous line.

WILLIAM FISCHER
Chief Records Officer
for the U.S. Government (Acting)