1 NATIONAL ARCHIVES AND RECORDS ADMINISTRATION

A How-To Guide for Completing NARA's Records Management Self-Assessment

- 2 Briefing Agenda
 - Background for the Self-Assessment
 - What it is
 - When it is conducted
 - Why it matters
 - Tips for Completing the Self-Assessment
 - Interpreting the questions
 - Terms and Definitions
 - Documentation
 - •

3 Federal Records Management

Why we do it:

- •To protect the rights and interests of the American people
- •To ensure Government accountability
- •To safeguard and preserve the records of our Government

4 Records Management Self-Assessment

- Purpose:
- Used in combination with inspections and studies to determine whether Federal agencies are compliant with statutory and regulatory records management requirements.
- Part of NARA's oversight of Federal Records Management
- Questions based on NARA regulations (36 CFR 1220, 1239) and guidance
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5 Records Management Self-Assessment

- Supports the goals of the Directive for Managing Government Records (M-12-18, Part II, B4)).
- •Sets a baseline for records management in the Federal Government
- Helps assess the effectiveness of current records management practices
- •Helps NARA and agencies develop strategies for improving compliance

6 Records Management Self-Assessment

- The Self-Assessment is distributed annually
 - Conducted via a web survey tool
 - •Questionnaire is e-mailed to agencies in advance
 - •Must be completed within announced time frame
 - Deadline to make changes
 - •Mandatory for all agencies

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7 Records Management Self-Assessment

Topic Areas

- Records Management Program
- •Oversight and Compliance

Records Disposition
Electronic Decords Management

• Electronic Records Management

8 Records Management Self-Assessment

Types of Questions

- •Core Questions
- Verification Questions
- Information gathering questions
- Demographic questions
- Optional questions

9 Records Management Self-Assessment

Data Collection

- Responses analyzed and scored
- •Agencies placed in risk categories
- •Low risk: Scores of 90-100 points
- •Medium risk: Scores of 60-89 points
- •High risk: Scores of 0-59 points
- •Agencies are sent their final results
- Report on findings sent to OMB and Congress

10 Tips for Completing the Self-Assessment

- Read the questions carefully
 - Terms and Definitions
 - •What do we mean by "Training"??
 - •Read Code of Federal Regulations citations.
 - If you have questions, contact a member of the Self-Assessment team • Don't guess!

11 III Tips for Completing the Self-Assessment

Identify internal stakeholders

- •Who has the information to answer the questions?
 - •IT Staff
 - •General Counsel's Office
 - Administrative Staff
 - Records Management Staff

12 Tips for Completing the Self-Assessment

Identify and locate the requested documentation

- •What is the most recent version
 - •Where is it located?
 - Is it accessible?
 - Is it in the allowed formats?
 - Is it classified? If so, is there a redacted version?
 - •Does it meet the verification criteria?

13 Tips for Completing the Self-Assessment

Be mindful of deadlines

- •Start your internal vetting process early.
- If are going to be on leave or will be otherwise unavailable, designate someone who can respond for your agency
- If you need to request an extension contact us immediately.

• Send any change requests promptly.

14 Tips for Completing the Self-Assessment

- Taking the Self-Assessment
 - Accuracy
 - Answers should reflect the <u>current</u> state of your organization's records management program
 - Answers should be supported by documentation
 - Answers should be responsive to the stated question
 - When in doubt, ask!

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15 — Tips for Completing the Self-Assessment

Taking the Self-Assessment, cont:

- If you delegate the self-assessment to another staff member
 - •Ensure the respondent has the information required
 - Is knowledgeable about your program
 - Has access to the appropriate documentation

16 Tips for Completing the Self-Assessment

Submitting documents requested for verification:

- Review the document criteria and the document submission instructions carefully
- Ensure documents are in acceptable formats
- Label each file clearly. Include the number of the question it is responsive to

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Tips for Completing the Self-Assessment

Submitting documents requested for verification, cont:

- For large documents, indicate which page(s) that the requested information can be found
- Maintain a list of documents you submit and the self-assessment questions they reference
- 18 For More Information....
 - **Records Express**

http://blogs.archives.gov/records-express/

Records Management Self-Assessment Reports <u>http://www.archives.gov/records-mgmt/resources/self-assessment.html</u>

19 Questions?

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