Form NA-1005 Revised: 08/2024

Verification for the Use of GRS 6.1, Email and other Electronic Messages Managed Under a Capstone Approach

SECTION A: GENERAL BACKGROUND INFORMATION (GRS 6.1, item 010)

This section captures general information about the agency and the scope of Capstone implementation. This includes: 1) name of the agency to which this form applies; 2) applicable record group number; 3) documentation on whether the agency will also be applying this GRS to the other types of electronic messages covered in the scope of the GRS; 4) selection of which GRS 6.1 items the agency is proposing to use; and 5) information on implementation scope, such as whether agency-wide or limited to a specific component/office, as well as information on legacy email.

NOTE: One form is required for each unique implementation plan (for example, if implementation is limited to two program offices, but each program office differs in their implementation, one form for each required) and/or per record group (RG) included (for example, a department implementing Capstone on behalf of their components which have separate record group numbers would need to submit one form per component/record group). This ensures that all position are appropriately identified and documented. As a general rule, each record group will require a separate form.

Completed forms may be submitted to GRS_Team@nara.gov.

Job Number	GRS-0058-2023-0001	
Received Date	2/7/2025	
Approval Date (date, name, title)	9/2/25, William Fischer, Acting Chief Records Officer	
BELOW TO BE COMPLETED BY SUBMITTING AGENCY		
Name of Agency	Internal Revenue Service (IRS)	
Record Group Number	58	
Is there a classified version of this schedule? (select from drop-down menu)	No	
Is this form superseding a previous submission?	Yes	
(select from drop-down menu)		
If so, input job number (GRS 6.1:XXXX-)	GRS-6-1-0058-2017-0001	
GRS Implementation Scope. Will the agency also be applying this GRS to other types of electronic messages as defined in the GRS scope? NOTE: See the GRS scope for electronic message inclusions and exclusions. (select from drop-down menu)	No (email only)	
GRS Items Proposed for Use (select from drop-down menu)	010 and 011 only	

Additional Scope Comments. If your agency is not	All agency email is managed using GRS 6.1. Capstone accounts are managed under item 010. All other
applying GRS 6.1 to all employees , you must	(non-Capstone) accounts are managed under item 011.
summarize how such records are to be managed.	
If applicable, please include in this section all other RGs for which your agency is submitting a separate form (for example, "The department will also be submitting forms for the following additional components: [list of components, with their record group number]."). Agencies may also include any additional information about their implementation of GRS 6.1.	
Cutoff Instruction (select from drop-down menu)	Cutoff at the end of the fiscal year
Transfer Instruction (select from drop-down menu) NOTE: All transfer instructions are based on the selected cutoff. For each, the option for transferring email after declassification review (for classified email) is included; for example, an agency that wishes to transfer their unclassified email at 15 years, but their classified email at 25 years (after declassification review), would select "15 yrs or after declass review."	20 yrs or after review

By checking this box, you certify that you are submitting this form as the Agency Records Officer	Certification ■
lism3	Stephanie.L. Welch@irs.gov
руоие	0715-392 (507)
Name of Agency Records Officer	dələW əinsdqət
	Agency Records Officer
lism3	Stephanie.L.Welch@irs.gov
Рһопе	(203) 262-3120
Name of Person to Contact with form questions	Stephanie Welch
	Agency Contact Information
URL to Agency Organization Chart	noitezinegro-zri-zyebot/zi-troda/vog.zri.www\\;zqtfd
Do any of the Capstone officials proposed on this list have secondary or alias accounts, regardless of classification? (select from drop-down menu)	уез
Do any of the Capstone officials proposed on this list have accounts on security classified networks or systems? (select from drop-down menu)	oN
Legacy Scope. Agencies using this GRS are expected to apply the items being used to all legacy (existing) records. Please provide any general information on legacy records below (for example, "no legacy records management with a print-and-file policy was enforced prior to Capstone adoption" or "agency will be including legacy records for all items being used, dating including legacy records for all items being used, dating the pack to approximately 2010.")	The first IRS email transfer to NARA in 2037 will include legacy email for Capstone accounts, dating back to approximately 1997.

THIS SHEET AUTO-POPULATES. DO NOT INPUT DATA.

	Total Positions	Total Accounts
Category 1	1	4
Category 2	2	2
Category 3	2	2
Category 4	6	6
Category 5	10	10
Category 6	19	20
Category 7	9	9
Category 8	16	16
Category 9	0	0
Category 10	28	28
TOTALS	93	97

Form NA-1005

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SECTION B: Electronic Messages

Those agencies that are also using this GRS for other types of electronic messages must also complete the "Electronic Messages" tab. Specifically, those agencies that selected "yes" for "GRS Implementation Scope" on the "General Information" tab are required to complete that section. If an agency answered "no," then this tab may be skipped.

SECTION B: List of Capstone Accounts (GRS 6.1, item 010)

This section captures a listing of all positions or roles that fit into the definitions provided in item 010 of GRS 6.1. This section is broken down to correspond to the ten categories provided under item 010.

Some agencies may not have any positions for certain categories. Please explain why, under each applicable category. (For example, "We do not have any regional administrators" or "These positions are included under another submission" or "all the positions in this category are already covered in other categories.") Please refer to GRS 6.1, the FAQs about GRS 6.1, and the definitions provided within each category of this form for additional information on which positions must be included in a Capstone approach.

This section is required even in instances where only the temporary items (011 and/or 012) are being used, in which case it acts as an exception list. NOTE: the list should be of positions or roles (for example, "Secretary"), not specific individual names, email addresses, or other idenfiers (for example, "John Smith" or "John.Smith@agency.gov"). Agencies may summarize or condense specific levels of management, rather than repeat positions. For example, an agency may input one entry for "All Under-Secretaries" with a position total that represents the number of said positions, rather than listing out each specific Under-Secretary.

Each category (1 through 10) as defined by GRS 6.1, item 010, has its own tab within this workbook. Each tab has three parts: Part (a) for ACTIVE positions -- those positions that are to remain as permanent; Part (b) LEGACY RECORDS ONLY positions -- those positions which are no longer permanent from a certain point forward (either because they have been eliminated from the organization, or the duties changed making the position inappropriate for inclusion as permanent in any category), but still have permanent legacy email / electronic messages; and Part (c) for REMOVED positions -- those positions previously approved as permanent, but are now are proposed as temporary for both day-forward and legacy records.

(a) ACTIVE PERMANENT POSITIONS, DAY-FORWARD AND LEGACY. List ALL those positions that: 1) have not changed since any previously approved submission; 2) are new to this category, either because the position is new to the agency, the position has been reappraised as having permanent email / electronic messages, or this is the agency's first submission; 3) have been changed in regard to position title, number of accounts, and/or number of positions; or 4) are being moved from another permanent category to this one. This section will include all roles and positions that have permanent email / messages, both day-forward and legacy. The "number of positions" will usually be "1," but may be higher for those positions being condensed / rolled-up, such as "all Under Secretaries," or "all Board Members." The "number of accounts" is a total of all accounts for the corresponding "number of positions" -- for example, if there are 2 Under-Secretary positions listed, and each has 3 assigned email accounts, the total accounts for this field would be 6. NOTE: in cases where the agency is also applying the GRS to the other types of electronic messages included in the scope of the GRS, the agency is not required to reflect such in the number of accounts field; NARA acknowledges that this information would be difficult to ascertain for the purposes of this form. This information is more appropriate for inclusion within the transfer paperwork (documentation) required at the time records are transferred to the legal custody of NARA.

NOTATING THE CHANGES: The "Summary of Changes from previous submission" field includes a drop-down list of possible changes that may have occurred since the previous submission. This field helps facilitate review of the new submission by NARA. Please select the scenario that is most appropriate. Most positions being carried forward from a previously approved form can likely be noted as "No change." Other changes may include: number of positions increased / decreased (generally for those position titles that are rolled-up); number of accounts increased / decreased; the title of the position has changed; the position is new to the agency (and thus was not on previously approved forms); the position has been moved from one category to another (for example, a position was approved as Category 2 in a previous submission, but was deemed more appropriate for a different category; or the position has been reappraised as permanent (was not deemed appropriate for inclusion on previously approved forms, but now is). If none of the options apply, please select "other" and be prepared to discuss the changes with your NARA Appraisal Archivist during review of the form.

(b) PERMANENT LEGACY RECORDS ONLY. List ALL positions that: 1) no longer exist (have been eliminated from the agency) but still have legacy records that need to be managed as permanent; or 2) are being reappraised as temporary for a certain date forward, but legacy records will remain permanent. This section will include all roles and positions that have legacy permanent records to manage, but no permanent records from a certain date forward. Roles / positions in this section may be dropped from this form after the final transfer of all permanent legacy records to NARA. Select the most appropriate option from the drop-down list for "Summary of Changes from previous submission." Notate the calendar year that that permanent records for the related position have ceased. This section documents -- in these cases -- that even though the position has been eliminated from the active permanent list, there will still exist legacy permanent records to be managed.

(c) REMOVED POSITIONS – CHANGE FROM PERMANENT TO TEMPORARY. This list is for those positions that were approved as permanent on a previous form, but are now proposed as temporary. These are positions now deemed inappropriate for inclusion in any category under GRS 6.1, item 010. In these cases all records covered by the GRS, both day-forward and any existing legacy records, may be managed as temporary upon approval of this form.

TOTALS. The "totals" tab of this workbook auto-totals the number of all permanent positions and accounts for each of the 10 category tabs.

ELECTRONIC MESSAGES: THIS SECTION IS ONLY REQUIRED FOR THOSE AGENCIES USING GRS 6.1 FOR OTHER TYPES OF ELE MESSAGES: SPECIFICALLY, THOSE AGENCIES THAT SELECTED "YES" FOR "GRS IMPLEMENTATION SCOPE" ON THE "GENERAL INFORMATION" TAB.

Below are the three categories of electronic messages included in the scope of GRS 6.1. Please select "yes" if your agency any of the message types below. Please consult FAQ #11 for information on what types of messages are covered under eacategory. REMINDER: agencies choosing to use this GRS for electronic messages must apply it to all messages the agency that are included within the scope of the GRS. The list below is used to indicate which message types the agency creates.

- A: Messages affiliated with email system chat or messaging functions, and where the messages are managed independently from the email. (select "yes" or "no" in the box to the right)
- B: Messages from messaging services provided on mobile devices. (select "yes" or "no" in the box to the right)
- C: Messages from messaging services on third-party applications. (select "yes" or "no" in the box to the right)

REQUIRED. Please provide additional scope comments below. This may include, for example, whether any of the ten categories are unique in the creation / management of these records, you may notate it here. Sample statement: "All pos represented on this form are using general chat / text features affilated with our email platform; all positions in categories through 4 are using chat features on personal devices; and only those positions in category 10 are using third-party applica (SIGNAL)."

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itions 1 tion Category 1) The head of the agency, such as Secretary, Commissioner, Administrator, Chairman or equivalent. The very top executive of the agency. For cabinet level agencies, this is typically a Secretary. For independent agencies, and components within cabinet level agencies, this may be a Commissioner, Administrator, Director, or a specialized title (such as "Archivist of the United States"). For other agencies, including Commissions and Boards, this may be a Chairman, Executive Director, a group of Commissioners, Council Members, Board Members, or the equivalent. Most agencies will have one position for this category (although the one position may have multiple accounts); some agencies, such as Commissions and Boards, may have multiple positions in the category. *If no positions are identified, please briefly explain why (for example, "Not applicable; no positions in this category exist.")

NOTE: To add additional rows to any section below, click the "Add Row" button to the right; you will be prompted to input the row number where you would like row(s) to be added BELOW the selected row. You will then be prompted to input the number of additional rows you would like added.

Add Row

(a) ACTIVE PERMANENT POSITIONS, DAY-FORWARD AND LEGACY. List ALL those positions that: 1) have not changed since any previously approved submission; 2) are new to this category, either because the position is new to the agency, the position has been reappraised as having permanent email / messages, or this is the agency's first submission; 3) have been changed in regard to position title, number of accounts, and/or number of positions; or 4) are being moved from another permanent category to this one. This section will include all roles and positions that have permanent email / messages, both day-forward and legacy.

POSITION TITLE / ROLE	Number of	Number of	Summary of Changes from previous submission (select from drop-
	Positions	Accounts	down menu)
Commissioner	1	4	No change
TOTALS:	1	4	

(b) PERMANENT LEGACY RECORDS ONLY. List ALL positions that: 1) no longer exist (have been eliminated from the agency) but still have legacy records that need to be managed as permanent; or 2) are being reappraised as temporary for a certain date forward, but legacy records will remain permanent. This section will include all roles and positions that have legacy permanent records to manage, but no permanent records from a certain date forward. Roles / positions in this section may be dropped from this form after the final transfer of all permanent legacy records to NARA.

POSITION TITLE / ROLE	Number of	Number of	Summary of Changes from previous submission (select from drop-	Calendar year position
	Positions	Accounts	down menu)	eliminated from agency or
				no longer creates these
				records
TOTALS:	0	0		
TOTALS OF SECTIONS A and B (all Position titles / Roles with permanent email / messages)	1	4		

(c) REMOVED POSITIONS - CHANGE FROM PERMANENT TO TEMPORARY. List ALL positions that: 1) have been REMOVED from this category due to being reappraised as temporary since the last form NA-1005 submission, so that both day-forward and legacy records will be temporary. This section will include all roles and positions that were on previously approved forms as permanent, but have NO permanent email / messages, whether day-forward or legacy. These positions should only be listed on the submission that provides notification of the change from permanent to temporary; they may be removed from future submissions.

Category 2) Principal assistants to the head of the agency (second tier of management), such as Under Secretaries, Assistant Secretaries, Assistant Commissioners, and/or their equivalents; this includes officers of the Armed Forces serving in comparable position(s). Generally the second-tier of management within an agency, this may include Under Secretaries, Assistant Secretaries, Assistant Commissioners, Vice Chairmen, etc.

Some agencies may use other terminology, such as "Associate." The number of positions at this level will vary greatly agency to agency. Some may only have one, such as an Assistant Commissioner, while others may have multiple, such as numerous Assistant Secretaries each with oversight of a specific program, bureau, or line of business within the agency. *If no positions are identified, please briefly explain why (for example, "Not applicable; no positions in this category exist.")

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POSITION TITLE / ROLE	Number of	Number of	Summary of Changes from previous submission (select from drop-
	Positions	Accounts	down menu)
Deputy Commissioner of Internal Revenue	1	1	Position is new since last submission
Chief Operating Officer	1	1	Position is new since last submission
Chief Tax Compliance Officer	1	1	Position is new since last submission
Chief Taxpayer Services	1	1	Position is new since last submission
TOTALS:	4	4	

(b) PERMANENT LEGACY RECORDS ONLY. List ALL positions that: 1) no longer exist (have been eliminated from the agency) but still have legacy records that need to be managed as permanent; or 2) are being reappraised as temporary for a certain date forward, but legacy records will remain permanent. This section will include all roles and positions that have legacy permanent records to manage, but no permanent records from a certain date forward. Roles / positions in this section may be dropped from this form after the final transfer of all permanent legacy records to NARA.

POSITION TITLE / ROLE	Number of	Number of	Summary of Changes from previous submission (select from drop-	Calendar year position
	Positions	Accounts	down menu)	eliminated from agency or
				no longer creates these
				records
Deputy Commissioner, Operations Support	1	1	Position removed from organization and legacy email remains	2024
			permanent.	
Deputy Commissioner, Services and Enforcement	1	1	Position removed from organization and legacy email remains	2024
			permanent.	
TOTALS:	2	2		

(c) REMOVED POSITIONS - CHANGE FROM PERMANENT TO TEMPORARY. List ALL positions that: 1) have been REMOVED from this category due to being reappraised as temporary since the last form NA-1005 submission, so that both day-forward and legacy records will be temporary. This section will include all roles and positions that were on previously approved forms as permanent, but have NO permanent email / messages, whether day-forward or legacy. These positions should only be listed on the submission that provides notification of the change from permanent to temporary; they may be removed from future submissions.

TOTALS OF SECTIONS A and B (all Position titles / Roles with permanent email / messages)

Category 3) Deputies of all positions in categories 1 and 2, and/or their equivalent(s). Most of the first- and second-tier executives covered in the first two categories have corresponding deputy position(s) that assist in the daily operations of the agency. This includes Deputy Secretaries, Deputy Commissioners, Deputy Assistant Commissioners, etc. The number of deputy positions will also vary greatly from agency to agency. *If no positions are identified, please briefly explain why (for example, "Not applicable, no positions in this category exist.")

NOTE: To add additional rows to any section below, click the "Add Row" button to the right; you will be prompted to input the row number where you would like row(s) to be added BELOW the selected row. You will then be prompted to input the number of additional rows you would like added.

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POSITION TITLE / ROLE	Number of	Number of	Summary of Changes from previous submission (select from drop-
	Positions	Accounts	down menu)
Deputy Chief Operating Officer for Continuity & Operations	1	1	Position is new since last submission
Deputy Chief Operating Officer for Strategy & Transformation	1	1	Position is new since last submission
Deputy Chief Taxpayer Services	1	1	Position is new since last submission
Principal Deputy Chief Tax Compliance Officer	1	1	Position is new since last submission
Deputy Chief Tax Compliance Officer for Strategy & Analytics	1	1	Position is new since last submission
TOTALS:	5	5	

(b) PERMANENT LEGACY RECORDS ONLY. List ALL positions that: 1) no longer exist (have been eliminated from the agency) but still have legacy records that need to be managed as permanent; or 2) are being reappraised as temporary for a certain date forward, but legacy records will remain permanent. This section will include all roles and positions that have legacy permanent records to manage, but no permanent records from a certain date forward. Roles / positions in this section may be dropped from this form after the final transfer of all permanent legacy records to NARA.

POSITION TITLE / ROLE	Number of	Number of	Summary of Changes from previous submission (select from drop-	Calendar year position
	Positions	Accounts	down menu)	eliminated from agency or
				no longer creates these
				records
Assistant Deputy Commissioner for Operations Support	1	1	Position removed from organization and legacy email remains	2023
			permanent.	
Assistant Deputy Commissioner for Service and Enforcement	1	1	Position removed from organization and legacy email remains	2023
			_ permanent.	
TOTALS:	2	2		

(c) REMOVED POSITIONS - CHANGE FROM PERMANENT TO TEMPORARY. List ALL positions that: 1) have been REMOVED from this category due to being reappraised as temporary since the last form NA-1005 submission, so that both day-forward and legacy records will be temporary. This section will include all roles and positions that were on previously approved forms as permanent, but have NO permanent email / messages, whether day-forward or legacy. These positions should only be listed on the submission that provides notification of the change from permanent to temporary; they may be removed from future submissions.

TOTALS OF SECTIONS A and B (all Position titles / Roles with permanent email / messages)

Category 4) Staff assistants to all positions in categories 1 and 2, such as special assistants, confidential assistants, military assistants, and/or aides. For those senior officials in categories 1 and 2, important work is often carried out by special assistants, confidential assistants, military assistants, confidential assistants, military assistants, confidential assistants, military assistants, aides, executive assistants, etc. They may send email or messages on behalf of senior officials and/or (as an example) their email account contains email closely related to the responsibilities and actions of the senior officials they support. For example, a "special assistant" to the Secretary of Defense, or a "Counselor" to Secretary of Health and Human Services would fall into this category. *If no positions are identified, please briefly explain why (for example, "Not applicable, no positions in this category exist.")

NOTE: To add additional rows to any section below, click the "Add Row" button to the right; you will be prompted to input the row number where you would like row(s) to be added BELOW the selected row. You will then be prompted to input the number of additional rows you would like added.

Add Row

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POSITION TITLE / ROLE	Number of	Number of	Summary of Changes from previous submission (select from drop-
	Positions	Accounts	down menu)
Executive Assistant - formerly Staff Assistant (Commissioner)	1	1	Title change
Executive Assistant Deputy Commissioner - formally staff assistant (Deputy Commissioner, Services	1	1	Title change
Enforcement)			
Executive Assistant - Chief Operating Officer - formerly Staff Assistant (Deputy Commissioner, Operations	1	1	Title change
Support)			
TOTALS:	3	3	

(b) PERMANENT LEGACY RECORDS ONLY. List ALL positions that: 1) no longer exist (have been eliminated from the agency) but still have legacy records that need to be managed as permanent; or 2) are being reappraised as temporary for a certain date forward, but legacy records will remain permanent. This section will include all roles and positions that have legacy permanent records to manage, but no permanent records from a certain date forward. Roles / positions in this section may be dropped from this form after the final transfer of all permanent legacy records to NARA.

POSITION TITLE / ROLE	Number of	Number of	Summary of Changes from previous submission (select from drop-	Calendar year position
	Positions	Accounts	down menu)	eliminated from agency or
				no longer creates these
				records
Special Assistant to the Commissioner (Deputy Commissioner, Services Enforcement) -	1	1	Position removed from organization and legacy email remains permanent.	2024
Special Assistant (Deputy Commissioner, Services Enforcement)	1	1	Position removed from organization and legacy email remains permanent.	2024
Special Assistant (Deputy Commissioner, Operations Support)	1	1	Position removed from organization and legacy email remains permanent.	2024
TOTALS:	1	1		
TOTALS OF SECTIONS A and B (all Position titles / Roles with permanent email / messages)	4	4		

(c) REMOVED POSITIONS - CHANGE FROM PERMANENT TO TEMPORARY. List ALL positions that: 1) have been REMOVED from this category due to being reappraised as temporary since the last form NA-1005 submission, so that both day-forward and legacy records will be temporary. This section will include all roles and positions that were on previously approved forms as permanent, but have NO permanent email / messages, whether day-forward or legacy. These positions should only be listed on the submission that provides notification of the change from permanent to temporary; they may be removed from future submissions.

POSITION TITLE / ROLE

Staff Assistant

Category 5) Principal management positions, such as Chief Operating Officer, Chief Information Officer, and Chief Financial Officer, and/or their equivalent(s). These positions tend to be those executives who have operational and management responsibilities within an agency, including Chief Operating Officer, Chief Information Officer, Chief Knowledge Officer, Chief Technology Officer, and Chief Financial Officer. These positions are often required by statute or Executive Order, such as, for example, the Chief Financial Officer Act and the Chief Technology Officer Act. For some agencies, these positions may already be covered by other categories. *If no positions are identified, please briefly explain why (for example, "Not applicable; no positions in this category exist" or "Not applicable; All positions accounted for in other categories.")

NOTE: To add additional rows to any section below, click the "Add Row" button to the right; you will be prompted to input the row number where you would like row(s) to be added BELOW the selected row. You will then be prompted to input the number of additional rows you would like added.

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POSITION TITLE / ROLE	Number of	Number of	Summary of Changes from previous submission (select from drop
. 33.113.11.11.12.4 11.13.12	Positions	Accounts	down menu)
Chief, Communications & Liaison	1	1	Change in category designation
Chief Diversity Officer (formerly Director, Office of Equity, Diversity and Inclusion)	1	1	Change in category designation
Chief Financial Officer	1	1	No change
Chief Information Officer	1	1	No change
Chief Risk Officer	1	1	No change
Chief Privacy Officer (formerly Director, Privacy Governmental Liaison and Disclosure)	1	1	Title change
Chief Technology Officer	1	1	Reappraised as permanent (including legacy)
Chief Digital Officer	1	1	Position is new since last submission
Chief, Artificial Intelligence	1	1	Position is new since last submission
Chief Business Continuity Operations Officer	1	1	Position is new since last submission
Chief, IRS Direct File	1	1	Reappraised as permanent (including legacy)
Chief, Transformation & Strategy Office	1	1	Position is new since last submission
Chief Technology Service Management	1	1	Position is new since last submission
Director, Digital Products	1	1	Reappraised as permanent (including legacy)
Director, Shared Services	1	1	Reappraised as permanent (including legacy)
IRS Human Capital Officer	1	1	No change
Chief Procurement Officer	1	1	No change
TOTALS:	17	17	

(b) PERMANENT LEGACY RECORDS ONLY. List ALL positions that: 1) no longer exist (have been eliminated from the agency) but still have	legacy record	ds that need to be managed as permanent; or 2) are being reappraised as t	emporary for a certain date
			Summary of Changes from previous submission (select from drop-	· ' '
i osmon mee, note	Positions	Accounts	, , , , , , , , , , , , , , , , , , , ,	eliminated from agency or
			·	no longer creates these
Chief, Agency-Wide Shared Services	1	1	Position removed from organization and legacy email remains	11/26/2017
			permanent.	, -, -
TOTALS:	1	1		
TOTALS OF SECTIONS A and B (all Position titles / Roles with permanent email / messages)	18	18		

(c) REMOVED POSITIONS - CH	HANGE FROM PERMANENT TO TEMPORA	ARY. List ALL positions that: 1) have been REMOVED
POSITION TITLE / ROLE		

Category 6) Directors of significant program offices, and/or their equivalent(s). Those Directors (or equivalents, such as Executive Directors, Managers, Directorates, or Chiefs) that oversee and manage major program offices, bureaus, or lines of business that support the agency mission. For example, many agencies will have a Director that oversees Congressional and Legislative affairs, or a Director that oversees one specific mission-related program office. For some agencies, these positions may already be covered by other categories. *If no positions are identified, please briefly explain why (for example, "Not applicable; no positions in this category exist.")

NOTE: To add additional rows to any section below, click the "Add Row" button to the right; you will be prompted to input the row number where you would like row(s) to be added BELOW the selected row. You will then be prompted to input the number of additional rows you would like added.

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POSITION TITLE / ROLE	Number of	Number of	Summary of Changes from previous submission (select from drop-	
	Positions	Accounts	down menu)	
Director, Enterprise Case Management Business Program Management Office	1	1	Position is new since last submission	
Director, IRS Next	1	1	Position is new since last submission	
Chief, Taxpayer Experience Officer	1	1	Position is new since last submission	
Director, Enterprise Case Management	1	1	Position is new since last submission	
National Taxpayer Advocate	1	2	No change	
Chief, Criminal Investigation	1	1	No change	
Commissioner, Large Business and International Division	1	1	No change	
Directory, Office of Professional Responsibility	1	1	No change	
Director, Online Services	1	1	No change	
Director, Return Preparer Office	1	1	No change	
Commissioner, Small Business and Self Employed Division	1	1	No change	
Commissioner, Tax Exempt and Governement Entitities Division	1	1	No change	
Commissioner, Wage & Investment Division	1	1	No change	
Director, Whistleblower Office	1	1	No change	
Chief Data and Analytics Officer (formerly Director, Research, Applied Analytics and Statistics)	1	1	Title change	
Chief, IRS Independent Office of Appeals (formerly Chief, Appeals)	1	1	Title change	
Director, Legislative Affairs	1	1	No change	
Director, Collection	1	1	No change	
Director, Examination	1	1	No change	
Executive Director, Lifting Communities Up	1	1	Position is new since last submission	
Project Director, Digital Assets - Products and Operations	1	1	Position is new since last submission	
Project Director, Digital Assets - Strategy & Development	1	1	Position is new since last submission	
TOTALS:	22	23		

(b) PERMANENT LEGACY RECORDS ONLY. List ALL positions that: 1) no longer exist (have been eliminated from the agency) but still have legacy records that need to be managed as permanent; or 2) are being reappraised as temporary for a certain date forward, but legacy records will remain permanent. This section will include all roles and positions that have legacy permanent records to manage, but no permanent records from a certain date forward. Roles / positions in this section may be dropped from this form after the final transfer of all permanent legacy records to NARA.

POSITION TITLE / ROLE	Number of	Number of	Summary of Changes from previous submission (select from drop-	Calendar year position
	Positions	Accounts	down menu)	eliminated from agency or
				no longer creates these
				records
Director, Affordable Care Act	1	1	Position removed from organization and legacy email remains	2/17/2019
			permanent.	
TOTALS:	1	1		
TOTALS OF SECTIONS A and B (all Position titles / Roles with permanent email / messages)	23	24		

(c) REMOVED POSITIONS - CHANGE FROM PERMANENT TO TEMPORARY. List ALL positions that: 1) have been REMOVED from this category due to being reappraised as temporary since the last form NA-1005 submission, so that both day-forward and legacy records will be temporary. This section will include all roles and positions that were on previously approved forms as permanent, but have NO permanent email / messages, whether day-forward or legacy. These positions should only be listed on the submission that provides notification of the change from permanent to temporary; they may be removed from future submissions.
POSITION TITLE / ROLE

Category 7) Principal regional officials, such as Regional Administrators, and/or their equivalent(s). Those agencies with a regional structure must include the accounts of principal regional officials. For most agencies with a regional presence this will be limited to Regional Administrators, or those officials who are responsible for the management and operations of specific regional areas (e.g., an agency that has 10 regions to carry out mission-critical activities would include those 10 Regional Administrators). It does not pertain to the heads of individual offices within regions, such as, but not limited to, customer service centers, processing centers, or administrative offices that conduct routine activities (e.g., passport offices, or Social Security claims processing offices). *If no positions are identified, please briefly explain why (for example, "Not applicable; no positions in this category exist" or "Agency has no regional presence with these types of positions.")

NOTE: To add additional rows to any section below, click the "Add Row" button to the right; you will be prompted to input the row number where you would like row(s) to be added BELOW the selected row. You will then be prompted to input the number of additional rows you would like added.

Add Row

(a) ACTIVE PERMANENT POSITIONS, DAY-FORWARD AND LEGACY. List ALL those positions that: 1) have not changed since any previously approved submission; 2) are new to this category, either because the position is new to the agency, the position has been reappraised as having permanent email / messages, or this is the agency's first submission; 3) have been changed in regard to position title, number of accounts, and/or number of positions; or 4) are being moved from another permanent category to this one. This section will include all roles and positions that have permanent email / messages, both day-forward and legacy.

POSITION TITLE / ROLE	Number of Number of Summary of Changes from previous submission (se		Summary of Changes from previous submission (select from drop-
	Positions	Accounts	down menu)
Director, Eastern Compliance (LB&I)	1	1	Reappraised as permanent (including legacy)
Director, Northeastern Compliance (LB&I)	1	1	Reappraised as permanent (including legacy)
Director, Western Compliance (LB&I)	1	1	Reappraised as permanent (including legacy)
TOTALS:	3	3	

(b) PERMANENT LEGACY RECORDS ONLY. List ALL positions that: 1) no longer exist (have been eliminated from the agency) but still have legacy records that need to be managed as permanent; or 2) are being reappraised as temporary for a certain date forward, but legacy records will remain permanent. This section will include all roles and positions that have legacy permanent records to manage, but no permanent records from a certain date forward. Roles / positions in this section may be dropped from this form after the final transfer of all permanent legacy records to NARA.

POSITION TITLE / ROLE	Number of	Number of	Summary of Changes from previous submission (select from drop-	Calendar year position
	Positions	Accounts	down menu)	eliminated from agency or
				no longer creates these
				records
TOTALS:	0	0		
TOTALS OF SECTIONS A and B (all Position titles / Roles with permanent email / messages)	3	3		

(c) REMOVED POSITIONS - CHANGE FROM PERMANENT TO TEMPORARY. List ALL positions that: 1) have been REMOVED from this category due to being reappraised as temporary since the last form NA-1005 submission, so that both day-forward and legacy records will be temporary. This section will include all roles and positions that were on previously approved forms as permanent, but have NO permanent email / messages, whether day-forward or legacy. These positions should only be listed on the submission that provides notification of the change from permanent to temporary; they may be removed from future submissions.

Category 8) Roles or positions that routinely and directly advise the above positions, including special advisers, General Counsels, Chiefs of Staff, Inspectors General, etc. Many management positions routinely provide advice and oversight to the agency in the course of daily business, and are involved in mission related policy formulation, implementation, and/or interpretation. This may include general program oversight, legal protection and oversight, and daily operations and management. For most agencies this will include General Counsels, Chiefs of Staff, Inspectors General and special advisers (such as "Policy Advisors") within the top tiers of the agency. This does not include those that advise on purely administrative issues. For example, a Chief of Staff within a lower tier of the agency would not be included in this category. *If no positions are identified, please briefly explain why (for example, "Not applicable; no positions in this category exist.")

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Add Row

(a) ACTIVE PERMANENT POSITIONS, DAY-FORWARD AND LEGACY. List ALL those positions that: 1) have not changed since any previously approved submission; 2) are new to this category, either because the position is new to the agency, the position has been reappraised as having permanent email / messages, or this is the agency's first submission; 3) have been changed in regard to position title, number of accounts, and/or number of positions; or 4) are being moved from another permanent category to this one. This section will include all roles and positions that have permanent email / messages, both day-forward and legacy.

POSITION TITLE / ROLE	Number of	Number of	Summary of Changes from previous submission (select from drop-
	Positions	Accounts	down menu)
IRS Chief Counsel	1	1	No change
Principal Deputy Chief Counsel and Deputy Chief Counsel (Technical) (formerly Deputy Chief Counsel,	1	1	Title change
Technical)			
Deputy Chief Counsel (Operations)	1	1	No change
Special Counsel (National Taxpayer Advocate) (formerly Attorney Advisor National Taxpayer Advocate)	1	1	Title change
Deputy, Chief of Staff (NHQ, formerly Attorney Advisor National Taxpayer Advocate)	1	1	Title change
Senior Advisor To The Office Of The Commissioner	1	1	No change
Senior Advisor, Taxpayer Services (formerly Senior Advisor and Risk Officer for Services and Enforcement)	1	1	Title change
Senior Advisor to the Deputy Commissioner for Internal Revenue (formerly Senior Advisor to the Deputy Commissioner for Services and Enforcement)	1	1	Title change
Senior Advisor to the Commissioner	3	3	No change
Senior Advisor to the National Taxpayer Advocate (Research)	1	1	No change
Counselor to the Commissioner and Chief Counsel	2	2	No change
Chief of Staff	1	1	No change
Attorney-Advisor (Office of the Commissioner)	1	1	No change
TOTALS:	16	16	

(b) PERMANENT LEGACY RECORDS ONLY. List ALL positions that: 1) no longer exist (have been eliminated from the agency) but still have legacy records that need to be managed as permanent; or 2) are being reappraised as temporary for a certain date forward, but legacy records will remain permanent. This section will include all roles and positions that have legacy permanent records to manage, but no permanent records from a certain date forward. Roles / positions in this section may be dropped from this form after the final transfer of all permanent legacy records to NARA.

POSITION TITLE / ROLE	Number of	Number of	Summary of Changes from previous submission (select from drop-	Calendar year position
	Positions	Accounts	down menu)	eliminated from agency or
				no longer creates these
				records
Deputy Director, Affordable Care Act	1	1	Position removed from organization and legacy email remains	2/17/2019
			permanent.	
TOTALS:	1	1		
TOTALS OF SECTIONS A and B (all Position titles / Roles with permanent email / messages)	17	17		

(c) REMOVED POSITIONS - CHANGE FROM PERMANENT TO TEMPORARY. List ALL positions that: 1) have been REMOVED
from this category due to being reappraised as temporary since the last form NA-1005 submission, so that both day-
forward and legacy records will be temporary. This section will include all roles and positions that were on previously
approved forms as permanent, but have NO permanent email / messages, whether day-forward or legacy. These positions
should only be listed on the submission that provides notification of the change from permanent to temporary; they may
be removed from future submissions.
POSITION TITLE / ROLE
Senior Advisor to the Director, Examination
Deputy Human Capital Officer
Deputy Chief Procurement Officer

				_			
Category 9) Roles and positions not represented above and filled by Presidential Appointment with Senate Confirmation							
Appointment with Senate Confirmation (PAS) but not represented in any of the other categories. For most agencies the PAS	•	•					
be identified. *If no positions are identified, please briefly explain why (for example, "Not applicable; all PAS positions acco	ounted for in o	ther categorie	s.")				
NOTE: To add additional rows to any section below, click the "Add Row" button to the right; you will be prompt	ed to input t	he row numb	per where you would like	1			
row(s) to be added BELOW the selected row. You will then be prompted to input the number of additional rows you would like added.							
1— \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	-						
(a) ACTIVE PERMANENT POSITIONS, DAY-FORWARD AND LEGACY. List ALL those positions that: 1) have not changed since	e any previous	ly approved su	ubmission; 2) are new to this category, either because the position is new	1			
to the agency, the position has been reappraised as having permanent email / messages, or this is the agency's first submis	ssion; 3) have b	peen changed	in regard to position title, number of accounts, and/or number of				
positions; or 4) are being moved from another permanent category to this one. This section will include all roles and positions that have permanent email / messages, both day-forward and legacy.							
POSITION TITLE / ROLE	Number of	Number of	Summary of Changes from previous submission (select from drop				
	Positions	Accounts	down menu)				
Not applicable; IRS PAS positions already identified under Category 1 for Commissioner, and Category 8 for Chi	ef Counsel.						
TOTALS:	0	0					
(b) PERMANENT LEGACY RECORDS ONLY. List ALL positions that: 1) no longer exist (have been eliminated from the agency forward, but legacy records will remain permanent. This section will include all roles and positions that have legacy permanent.							
from this form after the final transfer of all permanent legacy records to NARA.	ient records to	manage, but	no permanent records from a certain date forward. Roles / positions in the	nis section may be dropped			
POSITION TITLE / ROLE	Number of	Number of	Summary of Changes from previous submission (select from drop	· ·			
	Positions	Accounts	down menu)	eliminated from agency or			
				no longer creates these			
				records			
TOTALS:	0	0					
TOTALS OF SECTIONS A and B (all Position titles / Roles with permanent email / messages)	0	0					
(c) REMOVED POSITIONS - CHANGE FROM PERMANENT TO TEMPORARY. List ALL positions that: 1) have been REMOVED							
from this category due to being reappraised as temporary since the last form NA-1005 submission, so that both day-							
forward and legacy records will be temporary. This section will include all roles and positions that were on previously							
approved forms as permanent, but have NO permanent email / messages, whether day-forward or legacy. These positions							
should only be listed on the submission that provides notification of the change from permanent to temporary; they may							
be removed from future submissions.							

CATEGORY 10) Additional roles and positions that predominantly create permanent records related to mission critical functions or policy decisions and/or are of historical significance. These represent roles, positions, and/or programs within the agency that predominantly create permanent records related to mission critical functions or policy decisions and/or are of historical significance. This category is for those roles and positions that are appropriate for permanent retention, but not captured in the other nine (9) categories.

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POSITION TITLE / ROLE	Number of	Number of	Summary of Changes from previous submission (select from drop-
	Positions	Accounts	down menu)
Deputy National Taxpayer Advocate	1	1	Change in category designation
Deputy Chief, Criminal Investigation	1	1	Change in category designation
Deputy Chief Financial Officer	1	1	Change in category designation
Deputy Chief Information Officer for Strategy and Modernization	1	1	Change in category designation
Deputy Chief Information Officer for Operations	1	1	Change in category designation
Deputy Commissioner, TEGE	1	1	Change in category designation
Deputy Commissioner, Small Business/Self-Employed	1	1	Change in category designation
Deputy Division Commissioner, Wage & Investment	1	1	Change in category designation
Deputy Commissioner, Large Business & International	1	1	Change in category designation
Assistant Deputy Commissioner, Government Entities/Shared Services	1	1	Change in category designation
Deputy Director, Return Preparer Office	1	1	Change in category designation
Deputy Chief, Transformation & Strategy Office	1	1	Position is new since last submission
Deputy Director, Online Services and IRS Identity Assurance Executive	1	1	Change in category designation
ACIO, Enterprise IT Program Management Office	1	1	Change in category designation
ACIO, Strategy & Planning	1	1	Change in category designation
ACIO, Cybersecurity	1	1	Change in category designation
ACIO, User & Network Services	1	1	Change in category designation
ACIO, Applications Development	1	1	Change in category designation
ACIO, Enterprise Services	1	1	Change in category designation
ACIO Enterprise Operations	1	1	Change in category designation
Deputy CIO for Operations	1	1	Change in category designation
Deputy CIO for Strategy & Modernization	1	1	Change in category designation
Deputy Chief of Appeals	1	1	Change in category designation
Deptuy Chief, Taxpayer Experience Officer	1	1	Position is new since last submission
Director, Program and Business Solutions (LB&I) (formerly Director, Business Operations)	1	1	Change in category designation
Director, Cross Border Activities (LB&I)	1	1	Reappraised as permanent (including legacy)
Director, Exempt Organization/Government Entities (formerly Director, Exempt Organizations)	1	1	Change in category designation
Director, Customer Assistant Relationship and Education (W&I) (formerly Director, Customer Service &	1	1	Change in category designation
Stakeholder Relations)			
Director, Customer Account Services (W&I)	1	1	Change in category designation
Director, Employee Plans (TEGE)	1	1	Change in category designation
Director, Employee Plans Examiniations (TEGE)	1	1	Reappraised as permanent (including legacy)
Director, Return Integrity & Compliance Services (W&I_)	1	1	Reappraised as permanent (including legacy)
Directory, Identify Theft Victim Assistance (W&I Service Centers)	1	1	Reappraised as permanent (including legacy)
Deputy Chief Privacy Officer	1	1	Position is new since last submission
TOTALS:	34	34	

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	Positions	Accounts	down menu)	eliminated from agency or
				no longer creates these
				records
TOTALS:	0	0		
TOTALS OF SECTIONS A and B (all Position titles / Roles with permanent email / messages)	34	34		

(c) REMOVED POSITIONS - CHANGE FROM PERMANENT TO TEMPORARY. List ALL positions that: 1) have been REMOVED from this category due to being reappraised as temporary since the last form NA-1005 submission, so that both day-forward and legacy records will be temporary. This section will include all roles and positions that were on previously approved forms as permanent, but have NO permanent email / messages, whether day-forward or legacy. These positions should only be listed on the submission that provides notification of the change from permanent to temporary; they may be removed from future submissions.

POSITION TITLE / ROLE

Program Manager (Deputy Commissioner, Operations Support)

Project Director (Office of the Commissioner)